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unclear. It is possible that the actual process of cognitive mapping in relation to visual environments may be primarily influenced by gender, or the differences may be related to heuristic principles, or combinations of both. However, it is important to appreciate that there may be significant differences in how individual professionals assess the same environment. In our view, the assessment of the personal living environment can influence a variety of important decisions involving the management of psychiatric patients; from precipitating admission to hospital, to the assessment of progress through rehabilitation and to eventual discharge and monitoring in the community. Psychiatry may benefit from further examination of developments in the field of environmental psychology to aid the treatment and management of patients.

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ANGIE WOOD, PAUL SCLARE AND JOHN LOVE

Service innovations: a service for the homeless with mental illness in Aberdeen

AIMS AND METHOD

To evaluate the first 3 years of a newly developed service for the homeless mentally ill in Aberdeen. All 86 referrals to the service between 1996 and 1999 were reviewed.

RESULTS

The majority of referrals came from social care staff and self-referrals.

Half were diagnosed as having severe and enduring mental illness and of these one-quarter (11 cases) were engaged in long-term psychiatric care. A total of 744 in-patient days were required, only one admission was a compulsory detention.

CLINICAL IMPLICATIONS

It has proven possible to identify and engage with a number of

homeless individuals who have untreated serious mental illness by setting up a small dedicated service that has close links with an established adult mental health team and which establishes close working relationships with colleagues in social care settings.



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The problems experienced by homeless people have been of increasing concern to those who provide health and social care over the past two decades. This coincides with increasing numbers of the homeless living on the streets and an emerging trend towards more young people and women appearing in the homeless population (George *et al*, 1991). Researchers have consistently found a marked increase in the prevalence of mental disorders among the homeless compared with the general population. Schizophrenia, affective disorders and substance misuse are particularly evident, and comorbidity among these, and other health problems, is common (Scott, 1993).

Studies of homeless people have usually taken place in large cities. Aberdeen, a small, provincial city with a healthy economy, has a homeless population of approximately 2000, 62% of whom are single, living predominantly in bed and breakfast accommodation, hostels and temporarily with friends (J. G. Love, 1997, personal communication). In 1989/1990, a random sample of 75 residents of the largest short-stay hostel in Aberdeen indicated that one in four had mental illness. Eight per cent had current symptoms of psychotic illness and 13% were clinically depressed. In addition, 57% were dependent on alcohol. Half of all residents were not registered with a local general practitioner, thus denying them access to specialist mental health services. Untrained hostel staff showed considerable skill in picking out those who had serious mental illness (Sclare, 1997).

Homeless people are difficult to engage in treatment because they tend to be self-sufficient, mistrustful and mobile. There are now a number of specialist services offering care to the homeless with mental illness and a variety of models have been set up (Williams & Avebury, 1995). As yet there is insufficient evidence to determine which are most successful.

Grampian Health Board, Aberdeen, explored options for a specialist mental health service for the homeless in response to local and national interest. Funding enabled the appointment of a community psychiatric nurse (CPN; A.W.) in April 1996. The CPN is linked to an established adult mental health team with access to in-patient facilities.

Previously, homeless referrals often presented in crisis and were allocated to a variety of consultant psychiatrists determined by a 'no fixed abode' rota. This group included visitors and tourists as well as the homeless.

It was proposed that the service should increase the accessibility of mental health services to the homeless population. On coming into post, the CPN made contact with agencies that have contact with homeless people. It was decided that the CPN should work on an outreach basis, spending time in venues used by homeless people. This allows the self-referrals ease of access and also enables staff at these venues to arrange for their clients to attend when the CPN is there. Outside these times the CPN can be contacted by use of a mobile telephone and effort is made to respond quickly to any referral. Venues used include hostels managed by the housing department, voluntary agencies and the direct-access hostel managed by the social work department. A drop-in for

Table 1. Source of referrals for the service

Referrers	n
Hostel staff	33
Self	27
Day centre staff	11
Psychiatrist	7
Homeless surgery	2
Social work	2
Police	2
Court	1
Big Issue office	1
Total	86

homeless people and the Big Issue Scotland office are visited regularly. It has been found that homeless people find being seen in these surroundings to be less threatening. Regular visits also allow the staff an opportunity to discuss any mental health issues and seek information and advice.

The CPN is part of the adult mental health community psychiatric nursing service and is managed by the CPN nurse manager. It is seen as important that the CPN remains part of the hospital team, although the majority of the role involves working with statutory and voluntary agencies outside the health service. The CPN maintains links with the community mental health team and in-patient ward by attending the weekly meetings. The CPN has a weekly, 1-hour supervision session with the consultant psychiatrist, who has medical responsibility for the patients on the CPN case-load. Each patient is regularly discussed and input reviewed. These meetings also provide opportunity for the progress of the service to be monitored and new ideas discussed.

The study

All patients referred to the homeless project were seen by the CPN (A.W.). A demographic questionnaire was completed for each referral, and information sought on current psychiatric symptoms and any previous contact with the mental health services. All referrals were discussed during weekly supervision sessions between the CPN and consultant psychiatrist (P.S.), and each individual was given an ICD-10 (World Health Organization, 1992) diagnosis. Thereafter, clinical records were maintained for each patient while they remained in contact with the service.

Findings

Routes of referral

Of the 86 patients referred to the services in the 3-year period between April 1996 and April 1999, 64 were male. The average age was 35.8 years (s.d.=11.02). The vast majority of referrals came from social care staff working at a local authority short-stay hostel or a day centre for the homeless, and from individuals referring themselves



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Table 2. ICD-10 (World Health Organization, 1992) diagnoses of 86 assessed patients

		n
F00–9 Organic disorders		2
Including	Organic hallucinosis	1
	Organic delusional disorder	1
F10–19 Disorders owing to psychoactive substance misuse		21
Including	Amnesic syndrome (both alcohol)	2
	Psychotic disorders (3 multiple, 1 solvent, 1 alcohol)	5
	Dependence syndrome (8 alcohol, 3 opioids, 1 multiple)	14
F20–29 Schizophrenia, schizotypal delusional disorders		32
Including	Paranoid schizophrenia	28
	Simple schizophrenia	1
	Schizotypal disorder	2
	Schizoaffective disorder	1
F30–39 Mood disorders		10
Including	Depressive episode	9
	Mania	1
F40–49 Neurotic disorders		13
Including	Acute stress reaction	1
	Adjustment disorder	12
F50–59 Syndromes associated with physiological symptoms		1
F60–69 Disorders of adult personality		7
Also, 8 uneventuated		86

Of the referrals, 42 of the 86 could be considered 'core' cases (excluding mild/moderate depression).

Table 3. The outcomes of patients referred to the service

Assessment total 50 (17 core cases)	
Then left area	(7)
No follow-up	(23)
Declined follow-up	(8)
Left area, follow-up arranged	(6)
Already in active treatment, contact re-made	(6)
Brief contact total 25 (14 core cases)	
No follow-up	(2)
Declined follow-up	(6)
Referred on to general practitioner	(3)
Referred on to community mental health team	(10)
Left area	(4)
Ongoing care total 11 (11 core cases)	
Long-stay ward	(2)
Compulsory admission, remains in hospital	(1)
Referred to rehabilitation	(1)
Now in supported accommodation	(6)
Returned to family home	(1)

after seeing posters that advertised the service. There were no referrals from the only night shelter in Aberdeen, which is managed by a voluntary organisation whose religious beliefs make them antagonistic towards accepting any model of mental illness. The sources of referral are shown in Table 1.

Diagnosis

Each individual was assigned only to the axis of mental state disorders. A wide range of diagnostic categories are found, as shown in Table 2. Forty-two out of 86 (49%) referrals can be considered to be the 'core cases' (organic psychoses, amnesic syndrome, psychotic disorders owing

to psychoactive substance misuse, schizophrenia and severe mood disorders), comprising the target population for the homeless service.

Outcome

We have categorised the intervention by the homeless service as being 'assessment' (one or two clinical interviews, liaison with colleagues, references to past records during which the patient's problems are formulated), 'brief contact' (a maximum of five sessions with the CPN and/or psychiatrist) and 'ongoing care' (patient has long-term contact with the homeless service or the local psychiatric services). Details of the outcomes of each of these three interventions are outlined in Table 3. Almost half the total referrals to the homeless service were core cases. The outcome data indicate that this proportion was much less for those only offered assessment and much greater for individuals who received more intensive packages of treatment.

Overall, we were able to establish ongoing contact with only 11 out of 42 individuals who presented with serious and enduring mental illness. Twelve patients (with a total of 16 admissions), all of whom had a diagnosis of schizophrenia or schizoaffective disorder, were admitted to an acute psychiatric bed while in contact with the homeless service. There were 774 total in-patient days and length of stay ranged from 2 to 165 days (median 22.5). Only one was a compulsory admission.

Discussion

We had a number of concerns when setting up the service for the homeless with mental illness in Aberdeen.



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We were not sure whether there would be adequate numbers of core cases of serious mental illness to justify a specialist service, and whether it would be possible to identify and engage these individuals in treatment. In addition, the service could be overwhelmed by requests to review homeless people who were in distress and/or misusing drugs and alcohol, but who did not have symptoms of treatable mental illness. From the outset we wished to maintain close links with colleagues in the adult psychiatric services, while establishing links with other homeless agencies who do not traditionally have such close contact with mental health professionals.

Our experience, thus far, suggests that we have been able to attract referrals for core cases, and that a significant proportion has engaged with the service and chosen to settle locally. It is impossible to determine how many core cases within the homeless population have not been referred, although there is evidence that untrained staff who work with the homeless have considerable skill in picking out those who are mentally ill (Sclare, 1997; Marshall, 1989). Homeless individuals with less severe mental health problems have been assessed and referred on to more appropriate services.

This project has confirmed that individuals with serious mental illness can be found among the homeless

in small cities. By appointing one specialist CPN, realigning the existing psychiatric services and establishing working relationships with colleagues in social work, housing and the voluntary sector, it has been possible to identify and treat a significant number of homeless people who otherwise would remain symptomatic and rootless.

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DAVID MCCRINDLE, JOANNA WILDGOOSE AND RICHARD TILLET

Survey of psychotherapy training for psychiatric trainees in South-West England[†]

AIMS AND METHOD

A telephone questionnaire to assess psychotherapy training in the 12 psychiatric training schemes in South-West England was conducted in April 1999. The findings were compared with the 1993 guidelines

recommended by the Royal College of Psychiatrists.

RESULTS

Only one scheme was achieving the standards set by the College guidelines. The majority of trainees in this

region were not receiving adequate psychotherapy training.

CLINICAL IMPLICATIONS

Psychotherapy training for psychiatric trainees needs urgent review in South-West England.

In 1993 the Royal College of Psychiatrists up-dated the previous guidelines for psychotherapy training for psychiatric trainees (Royal College of Psychiatrists, 1986; 1993).

Few schemes are able to achieve the standards recommended in the guidelines and trainee disquiet has been demonstrated by a number of previous papers in the *Psychiatric Bulletin* (Arnott et al, 1993, for South-West England; Hamilton & Tracy, 1996, for Northern Scotland; Hwang & Drummond, 1996, for a national sample; Byrne & Meagher, 1997, for Eastern Ireland; Davies, 1998, for South Wales; Maloney, 1998, for Oxfordshire; Rooney & Kelly, 1999, for Ireland). College approval visits frequently find deficiencies in psychotherapy training and a number of recent visits in

the South-West have highlighted the need for improvement in local schemes. The present study was conducted to establish the trainees' perspective of training in the South-West. The aims were, first to discover what psychotherapy training occurs in the South-West, second to compare these findings with the College's guidelines for psychotherapy training and third to identify trainee perceptions of teaching, clinical and supervision difficulties.

The study

Twelve psychiatric training schemes were identified in the South-West by the College. A semi-structured questionnaire was designed to assess what theoretical teaching,

[†]See editorial, pp. 124–125, this issue.