

Internet use among young people with and without mental health difficulties

G. Mullen^{1*}, C. Dowling² and G. O'Reilly¹

¹ School of Psychology, University College Dublin, Dublin, Ireland

² Willow Grove Adolescent Unit, St Patrick's Mental Health Services, Dublin, Ireland

Objectives. Research regarding adolescent internet use and mental health is sparse. However, awareness of a young person's internet use is becoming increasingly recognised as an important element of clinical assessment and intervention, and requires the development of an evidence base. The aim of the present study was to better understand the internet use of young people experiencing mental health difficulties and to contrast it with those who currently report no concerns.

Method. In total, 299 young people aged 12–19 years, across a continuum of mental health difficulties, completed an online survey measuring internet use and related experiences. Young people were assigned to four groups: (a) attending inpatient services; (b) attending outpatient services; (c) a community group with mental health concerns and no clinical support; and (d) a regular community group.

Results. Those in the inpatient and outpatient groups visited more potentially harmful websites. Young people attending inpatient and outpatient services showed aspects of both more risky and less risky use. The community group reporting no mental health difficulties showed least risky use. The group experiencing difficulties but not receiving support showed consistently high risky use, suggesting this is a particularly vulnerable group.

Conclusions. Despite methodological limitations, findings suggest that those with mental health difficulties may experience more of the risks and fewer of the benefits offered by the internet. Though further research is needed to clarify these findings, clinicians should consider routine assessment of Internet use when planning interventions for young people experiencing mental health difficulties.

Received 3 May 2016; Revised 13 September 2016; Accepted 28 September 2016; First published online 2 November 2016

Key words: Adolescent, internet, mental health.

Large-scale research projects have described adolescent internet use in the general population, highlighting potential risks and benefits (Livingstone *et al.* 2015). Some aspects of internet use and related experiences have been associated with mental health concerns, for example cyber victimisation and suicidal behaviours (Kowalski *et al.* 2014). There is limited research regarding how young people experiencing mental ill health use the internet in an Irish context, and whether this differs from those without mental health difficulties. Within mental health services, empirical knowledge regarding internet use has become necessary to inform assessment and intervention. Further, the rapidly changing access to and evolving content of the internet may leave clinicians feeling unprepared regarding this aspect of young people's lives (Rafla *et al.* 2014). The present exploratory study attempts to address this knowledge gap by measuring and comparing internet use among young people with and

without mental health difficulties. internet use is operationalised as how, when and where young people access the internet, what content they access online, online risk and bullying experiences, problematic internet use, and parental monitoring and knowledge of use. We begin by summarising pertinent points from the literature regarding internet use among young people and the risks or benefits it may offer in relation to wellbeing.

Access to the internet

The internet is available to young people on a variety of platforms. The 'Children Go Mobile' study found that young people in Ireland access the internet mostly in their home, with 63% reporting daily use (O'Neill & Dinh, 2015). Over a third of participants reported using a smartphone to access the internet, followed by laptops (29%), and tablets (27%). A third report using the internet after 9 p.m., and only 7% report using the internet daily in school. Studies that have offered insight into how young people access the internet have not described how young people with mental health

* Address for correspondence: G. Mullen, School of Psychology, University College Dublin, Dublin 4, Ireland.
(Email: georgina.mullen@hotmail.com)

difficulties access the internet, and whether their use differs from those without mental health difficulties.

Popular online content

Social networking, instant messaging, use for entertainment (listening to music, watching video clips), and gaming are reported as the most popular activities for adolescents in Europe (EU Kids Online, 2014). In Ireland there is an increasing trend regarding the use of smartphones (O'Neill & Dinh, 2015). This has contributed to greater use for entertainment and social purposes, but few young people report regular informational, civic and creational uses (O'Neill & Dinh, 2015). In relation to young people's mental health and wellbeing, it is recognised that for most young people, access can offer both benefits and risks. For example, Best *et al.*'s (2014) meta-analysis reported benefits of social networking sites (SNS) to include increased self-esteem, perceived social support, increased social capital, safe identity experimentation and increased opportunity for self-disclosure. They also identified risks of exposure to harm, social isolation, depression and cyber bullying.

Risky online content

There are websites in which there may be a higher risk of harm, such as those that endorse eating disorders, self-harm and suicide. In Ireland 14% of girls aged 13–16 years have reported encountering anorexic or bulimic content; 9% report viewing self-harm sites; and 8% report viewing sites discussing suicide (O'Neill & Dinh, 2015). Websites that endorse eating disorders, sometimes referred to as 'pro-ed', 'pro-ana' or 'pro-mia' sites, may offer visitors opportunities for emotional and esteem support, self-expression and disclosure (Yeshua-Katz & Martins, 2013). However, heavier use of pro-eating disorder sites has been found to predict greater eating disorder symptomology, to be associated with more extreme weight loss behaviours, and harmful post-website usage activities (Peebles *et al.* 2012). Use of such sites may also confer risk for those without an eating disorder (Jett *et al.* 2010). Similarly, visiting sites where users share text, images and video related to self-harm may offer benefit in reducing harming behaviour through an increase in social support, or risk through reinforcement and triggering of self-harm urges (Lewis & Baker, 2011; Harris & Roberts, 2013).

Online sexual content may also pose a risk of harm to young people. Livingstone & Gorzig (2014) found that adolescents who are older, experience greater psychological difficulties, and show higher sensation seeking and generally risky behaviour (e.g. excessive alcohol, missing school and searching for new friends online)

are more likely to receive online sexual content created and shared by other adolescents (often referred to as sexting). Importantly, not all report receiving this content as upsetting. Predictors of experiencing harm as a result of receiving these messages were younger age, female gender, higher psychological difficulties and lower sensation seeking. In Ireland, 47% of 15–16-year olds and 11% of 13–16-year olds have seen sexual images in the past year (O'Neill & Dinh, 2015). Overall, 8% report being bothered by these images. A greater number of girls and younger teens report being bothered by such images (O'Neill & Dinh, 2015). Sabina *et al.* (2008) suggest that most young people are exposed to online pornography at some point during adolescence. However, there are few studies that explore its impact. There is concern that it may lead to the development of unrealistic sexual values and beliefs, and that there may be an association between violent online pornography consumption and offline aggressive behaviour (Owens *et al.* 2012). However, further research is needed to clarify the extent, impact and role of online pornography use with young people.

The existing literature on website use has not addressed which websites young people with mental health difficulties regularly visit, relative to those without mental health difficulties. This may be important information for clinicians in understanding the role that online content may play in the development and/or maintenance of a young person's mental health difficulty.

Risky online behaviours

The concept of online risk has evolved considerably in the literature. Earlier studies focussed on awareness of online safety practices, such as use of privacy settings, and awareness of potential dangers, such as being contacted by threatening strangers. More recently, risky online behaviours have been identified as the following, in order of most encountered by European teens to least: giving out personal information, encountering pornography, seeing violent or hurtful content, being bullied, receiving unwanted sexual comments and meeting an online contact offline (Livingstone & Haddon, 2009). Boys reportedly experience greater conduct risks, whereas girls experience greater content or contact risks. Young people from lower socio-economic status homes are reportedly more exposed to online risk (Livingstone & Haddon, 2009).

Cyber victimisation and bullying

Research in the area of cyber bullying and victimisation has focussed on definition, measurement, prevalence and associated constructs or experiences. The definition

comes from traditional bullying research, and involves repeated aggression towards an individual who cannot easily defend themselves, using technological means (Smith *et al.* 2008). It is acknowledged that the concepts of power and repetition in bullying may differ online, as power is related to anonymity rather than physical size, and a single act may be re-experienced by the victim in multiple ways, including re-distribution by those other than the original author, or the victim re-visiting the offensive material (Slonje *et al.* 2013). A lack of consistency in the definition and measurement of cyber bullying, and research methodology, likely contribute to variation among findings. Kowalski *et al.*'s (2014) meta-analysis report between 10% and 40% prevalence. In Ireland, 10% of young people report being bullied on SNS, whereas 6% report being bullied offline and 2% by phone calls. Girls report greater bullying on SNS, whereas boys report greater bullying face to face, by instant messaging and by phone calls (O'Neill & Dinh, 2015).

Strong associations between cyber bullying perpetration, normative beliefs about aggression, and moral disengagement, and between cyber victimisation, stress, and suicidal ideation have been reported (Kowalski *et al.* 2014). Identified risk factors to becoming involved with cyber bullying or victimisation include traditional bullying, anger, moral disengagement, risky online behaviour and frequency of internet use. Protective factors identified include school safety, school climate, perceived support and parental monitoring (Kowalski *et al.* 2014). It is suggested that those who both bully and are bullied online are at greatest risk of psychological and social problems (Gleeson, 2014).

Problematic internet use

Excessive internet use that results in negative outcomes for the user has been referred to as internet addiction or pathological, problematic, maladaptive or compulsive internet use. These labels broadly refer to the same experience, a difficulty controlling amount of time spent online, feelings of withdrawal if the internet is unavailable, and related negative consequences (Tokunaga, 2012). Some suggest it is a specific pathology in itself, whereas others argue it is a symptom of wider self-regulation difficulties. Varied prevalence has been reported, ranging from 1–13.5%, likely related to inconsistencies in conceptual and methodological approaches (Durkee *et al.* 2012; Smahel *et al.* 2012). In Ireland, 30.5% of 13–16-year olds have reported at least two behaviours or emotions related to excessive use, fairly or very often in the past 12 months (O'Neill & Dinh, 2015). A large-scale study across 11 European countries found that suicidal ideation and attempts,

depression, anxiety, conduct problems and hyperactivity/inattention were significant independent predictors of problematic use (Kaess *et al.* 2014). Thus, mental health difficulties appear strongly related to problematic use.

Parental input

Research has explored the role parents play in young people's internet use. Strategies often used by parents include imposing rules and making restrictions, discussing and modelling use, and using technical tools such as filters to block chosen sites (O'Neill & Dinh, 2015). In Ireland, 71% of parents are reported by children to engage in at least two forms of active mediation, such as discussing internet use or showing them how to use the internet. Parents from low and high socio-economic groups (SEG) and parents of younger teens are reported to engage in greater mediation of their children's use (O'Neill & Dinh, 2015). Some research points to the benefits of parent-child communication regarding use, however, further research is necessary to draw clear implications for parents (Appel, Holtz, Stiglbauer & Batinic, 2012).

Present study

There is limited research regarding how young people experiencing mental ill health use the internet in an Irish context, and whether this differs from those without mental health difficulties. However, there is suggestion that internet use is relevant for some with mental health difficulties (Kowalski *et al.* 2014). Such information could offer important information for clinicians in assessment and intervention. Thus, the aim of the present study is to measure and compare internet use across a continuum of young people including those experiencing no mental health difficulties, those experiencing some difficulties but receiving no formal support, and those attending inpatient and outpatient mental health services. Internet use is operationalised as access to the internet, websites visited, and experiences of risk, online bullying, victimisation, problematic use, and parental monitoring and knowledge of use.

Method

Participants

A total of 299 young people aged 12–18 years completed an online survey. In all, 29 young people were attending an inpatient adolescent psychiatric unit and completed the survey in the unit; 33 young people were attending the associated outpatient service and

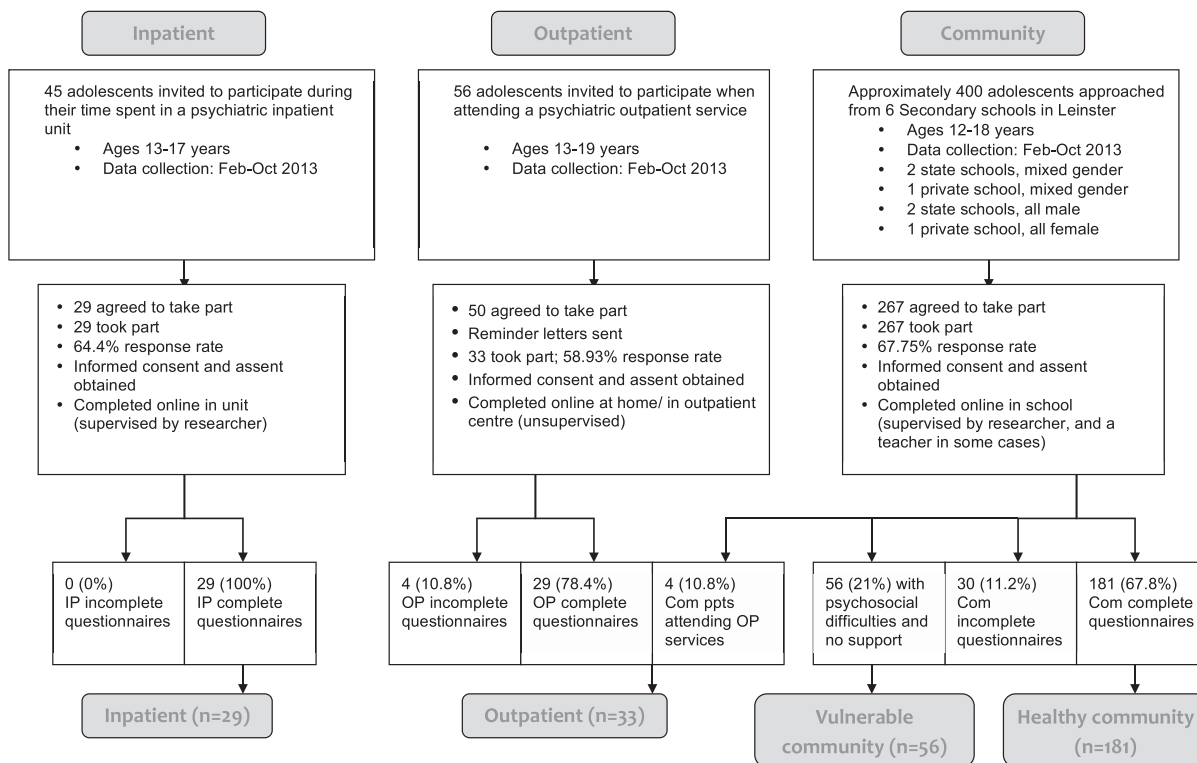


Fig. 1. Participant recruitment and group allocation.

completed it at home; 237 were recruited from secondary schools in Dublin, and completed surveys in school. Of these, 56 reported experiencing psychosocial difficulties, as measured by the Youth Pediatric Symptom Checklist (Y-PSC; Jellinek & Murphy, 2014), but reported receiving no formal support. This group are thus considered the vulnerable community group, and accounted for 23.6% of the total community sample. The remaining 181 young people from the community did not report significant psychosocial difficulties or contact with mental health services, and are thus considered the healthy community group. See Fig. 1 for a flow diagram outlining participation. Table 1 describes and compares these four groups on the variables of gender, age, rurality and SEG. For the purpose of analysis, participants were grouped into three age categories: Age1 (12–13 years), Age2 (14–15 years) and Age3 (16–18 years); and three SEG based on parents' occupations: SEG1 (employers and managers, and higher professionals), SEG2 (lower professionals and non-manual) and SEG3 (manual skilled and unskilled; Central Statistics Office, 2011). Four participants from the community group were currently attending outpatient services and coded as outpatients for analysis. Table 2 outlines self-reported mental health difficulties for inpatient and outpatient participants.

Pearson's χ^2 analyses show that there were more males than statistically expected in the vulnerable

community group compared with all other groups. Those from the healthy community group, were on average 1.3 years younger than other groups. Groups did not differ according to rurality. Less than statistically expected of the vulnerable community group had parents who were 'higher professionals, employers or managers'. Thus, the vulnerable community group, which emerged from the total community sample due to high levels of reported psychosocial difficulties and no formal support, were over-represented by males and participants from lower SEG.

Measures

An online survey was designed after reviewing existing relevant literature, including *EU Kids Online* (Livingstone & Haddon, 2009), and the *National Children's Consultation* (Irish Society for Prevention of Cruelty to Children [ISPCC], 2011). The survey was hosted online at www.qualtrics.com and consisted of the following eight questionnaires.

Questionnaire 1 was designed for the present study to collect information regarding participants' (a) demographic characteristics, (b) access to and time spent online, (c) websites most often used and (d) level of risky online behaviour. In order to address part (c) websites most often used of Questionnaire 1, participants were asked to record up to 10 websites they

Table 1. Demographic characteristics of participants

	Inpatient (n = 29) [n (%)]	Outpatient (n = 33) [n (%)]	VC (n = 56) [n (%)]	HC (n = 181) [n (%)]	Test statistics
Gender					$\chi^2(3, 299) = 14.45, p = 0.002$
Female	23 (79.3)	22 (66.7)	24 (42.9)	121 (66.9)	
Male	6 (20.7)	11 (33.3)	32 (57.1)	60 (33.1)	
Age					$F(3, 298) = 23.91, p = 0.000 (\eta p^2 = 0.196)$
Range	13–17	12–19	13–18	12–18	
Mean	15.62	16.48	15.25	14.36	
s.d.	1.32	1.52	1.48	1.48	
Rurality					$\chi^2(6, 299) = 5.05, p = 0.538$
City	13 (44.8)	12 (36.4)	24 (42.9)	86 (47.5)	
Town	8 (27.6)	14 (42.4)	23 (41.1)	69 (38.1)	
Countryside	8 (27.6)	7 (21.2)	9 (16.1)	26 (14.4)	
SEG					$\chi^2(6, 299) = 13.54, p = 0.035.$
SEG1	7 (24.1)	14 (42.4)	15 (26.8)	88 (48.6)	
SEG2	19 (65.5)	15 (45.5)	30 (53.6)	63 (34.8)	
SEG3	3 (10.3)	4 (12.1)	11 (19.6)	30 (16.6)	

VC, vulnerable community group (those reporting psychosocial difficulties and no formal support); HC, healthy community group; SEG, socio-economic group; SEG1, employers, managers and higher professionals; SEG2, lower professionals and non-manual; SEG3, manual skilled and unskilled.

Table 2. Participant self-reported mental health difficulty

Participants' responses to, 'Why are you attending inpatient/outpatient services?'	Outpatient		Inpatient	
	n	%	n	%
Depression	16	57.1	13	68.4
Bipolar	0	0	1	5.3
Low self-esteem	1	3.6	0	0
Self-harm	3	10.7	3	15.8
Suicide	0	0	5	26.3
Anxiety	7	25	11	57.9
Panic disorder	0	0	1	5.3
PTSD	0	0	2	10.5
Psychosis	0	0	4	21.1
Bulimia/anorexia	10	35.7	4	21.1
Vomiting	1	3.6	0	0
Weight loss	1	3.6	0	0
OCD	3	10.7	1	5.3
Trichotillomania	1	3.6	0	0
Family issues	1	3.6	0	0
ADHD	1	3.6	0	0

PTSD, post traumatic stress disorder; OCD, obsessive compulsive disorder; ADHD, attention deficit hyperactivity disorder.

most often visited (i.e. website name), what they did on these websites (i.e. website content), and why they visited them (i.e. website function). Content analysis was applied, and all participants' responses regarding website type, content and function were coded (Creswell, 2009). Similar codes were then grouped

into eight higher level categories. *Category 1 'Communication-Verbal'* included sites where the principal function appeared to be verbal communication (e.g. Facebook, Twitter and instant messaging sites). *Category 2 'Communication-Pictorial'* included sites where the principal function appeared to be communication through image or video (e.g. Tumblr and Instagram); *Category 3 'Entertainment Sites'* included video sharing platforms (e.g. Youtube) and traditional online games (e.g. Tetris). *Category 4 'Interest Sites'* were those that offered users information and an online community related to a particular interest (e.g. fantasy football, fan fiction and other online forums). *Category 5 'Information Sites'* were those that visitors used to gain knowledge, many of which supported offline activities (e.g. school/university websites, Wikipedia, Ultimate Guitar and search engines). *Category 6 'Online Gaming'* included virtual gaming (e.g. Club Penguin and Final Fantasy XI). *Category 7 'Potentially Harmful Sites'* were sites containing images, video or written content reflecting a high level of violence towards others (e.g. videos of people inflicting harm on each other), self-harm, disordered eating and suicide. *Category 8 'Pornography'* consisted of websites that host pornographic content. All named sites were included in the eight categories. Of note, no young people included positive mental health sites in their list.

Questionnaires 2, 3, and 4 were the *Revised Cyber Bullying Inventory* (Topcu & Erdur-Baker, 2010), the *Revised Cyber Victimisation Inventory* (Topcu & Erdur-Baker, 2010) and the *Positive Attitudes Towards*

Cyber Bullying scale (ATCB; Barlett & Gentile, 2012). Questionnaire 5 was the *Generalised Problematic Internet Use Scale* (Caplan, 2002). Questionnaires 6 and 7 were adapted versions of the *Parental Monitoring* and *Parental Knowledge* scales modified for use with the internet from Fletcher *et al.*'s (2004) measures for adolescent problem behaviour. Questionnaire 8 was the Y-PSC (Jellinek & Murphy, 2014) completed as a screening measure for psychosocial difficulties by community participants only. Questionnaires 2–8 have previously published data attesting their reliability and validity. In the current study, all measures showed adequate internal reliability ($\alpha = 0.73\text{--}0.91$).

Procedure

Ethical approval was received from the *Human Research Ethics Committee, University College Dublin* and the *Research Ethics Committee, St Patrick's Mental Health Services*. Parent's and young people gave informed written consent and assent, respectively. The community groups completed the online questionnaires in school, the inpatients completed them while on the unit and the outpatient group completed them in their own homes. Suggestion was made for young people to contact their general practitioner or charitable support services available to young people in Ireland if they experienced distress. Written contact information for various support services was distributed to community participants.

Planned data analysis

A series of Pearson's χ^2 analyses were computed to explore differences in access to the internet and websites visited amongst groups as data were categorical. Thus, results suggest whether more or less than statistically expected in each group experience each type of use or not. Multivariate analysis of variance (MANOVA) was used to test for group differences in hours spent online, risky use, online bullying, online victimisation, problematic internet use and parental knowledge and monitoring. Discriminant functional analysis was applied to significant MANOVA findings in order to distinguish differences between groups. Thus, internet use outcome variables were used to predict participant groups, and so identifying 'functions' or linear variates that best differentiated the groups (Field, 2013). Pearson and Spearman's ρ correlations were carried out between demographic variables and all dependent variables due to differences in age, gender and SEG among the participant groups, in order to identify any relationships between demographic and dependent variables.

Results

Access to the internet

The inpatient group used the internet less during the evenings/early night compared with the vulnerable and healthy community groups, $\chi^2(3, 299) = 11.92$, $p = 0.008$. Inpatients reported more use late at night, compared with all other groups, $\chi^2(3, 299) = 12.43$, $p = 0.006$. Outpatients reported less use in the evening/early night compared with the vulnerable and healthy community groups. Less of the vulnerable community group used a family laptop/computer $\chi^2(3, 299) = 13.73$, $p = 0.003$, and more reported use during school time $\chi^2(3, 299) = 7.99$, $p = 0.046$. Less of the healthy community group reported use of a personal laptop/computer and use late at night, compared with all other groups. It is unlikely that age, gender, and SEG differences among the groups contributed to these findings, as demographic variables were not correlated with access variables.

Websites and content accessed

The website *Categories 1* and *8* were not included in the analysis, as >25% of cells had an expected count less than five. A significant difference was observed whereby more than expected of the inpatients and outpatients and less than expected of the healthy community used *Potentially Harmful Sites* (see Table 3). Significantly less from the inpatient and vulnerable community groups used *Information Sites*. Spearman's ρ correlations were computed between website categories and demographic variables. Weak correlations were observed whereby lower SEG participants used less *Information Sites* ($p = 0.001$, $\rho = -0.19$), males used more *Online Gaming* sites ($p = 0.000$, $\rho = 0.23$), males reported less use of *Information Sites* ($p = 0.001$, $\rho = -0.19$), and the oldest group accessed more *Potentially Harmful* sites than younger groups ($p = 0.001$, $\rho = 0.19$). Thus, it should be considered that the slightly older age may have contributed to greater use of potentially harmful sites for inpatient and outpatient participants, along with their mental health status. Furthermore, the vulnerable group's lower use of information sites may have been related to multiple variables in this group, including gender, SEG and mental health status.

Experiences of online risky behaviours, bullying, victimisation, problematic internet use, and parental monitoring and knowledge of internet use

In order to explore differences in online risky, bullying, victimisation, problematic use and parental involvement across the inpatient, outpatient, vulnerable community and healthy community groups, a MANOVA

Table 3. Frequency of website type use across participant groups

Website category	Inpatient (<i>n</i> = 29) [<i>n</i> (%)]	Outpatient (<i>n</i> = 33) [<i>n</i> (%)]	VC (<i>n</i> = 56) [<i>n</i> (%)]	HC (<i>n</i> = 181) [<i>n</i> (%)]	Test statistics
1. Communication-verbal	29 (100)	32 (97)	52 (92.9)	163 (90.1)	N.A.
2. Communication-pictorial	24 (82.7)	27 (81.8)	46 (82.1)	152 (84)	$\chi^2(3, 299) = 0.172, p = 0.982$
3. Entertainment	12 (41.4)	15 (45.5)	33 (58.9)	78 (43.1)	$\chi^2(3, 299) = 4.62, p = 0.201$
4. Interest	9 (31)	14 (42.4)	23 (41.1)	52 (28.7)	$\chi^2(3, 299) = 4.53, p = 0.210$
5. Information	6 (20.7)	13 (39.4)	13 (23.2)	71 (39.2)	$\chi^2(3, 299) = 8.13, p = 0.043$
6. Gaming	4 (13.8)	6 (18.2)	9 (16.1)	15 (8.3)	$\chi^2(3, 299) = 4.62, p = 0.201$
7. Harmful	7 (24.1)	7 (21.2)	6 (10.7)	10 (5.5)	$\chi^2(3, 299) = 15.06, p = 0.002$
8. Pornography	3 (10.3)	6 (18.2)	6 (10.7)	11 (6.1)	N.A.

N.A., not applicable – in cases where over 25% of cells had an expected count of <5, χ^2 analysis are not reported; VC, vulnerable community group (those reporting psychosocial difficulties and no formal support); HC, healthy community group.

was carried out on the data from Questionnaires 2–7. Using Pillai's trace, there was a significant effect of participant group membership on internet use variables, $V = 0.28$, $F(24, 846) = 3.59$, $p < 0.000$ ($\eta p^2 = 0.092$). Discriminant analysis was applied to explore differences between groups. Table 4 outlines means and standard deviations of the four groups on each internet use variable.

Discriminant analysis revealed three discriminant functions. The first accounted for 58% of the variance, canonical $R^2 = 0.15$, the second explained 31.3% of the variance, canonical $R^2 = 0.09$, whereas the third only accounted for 10.7% of the variance, canonical $R^2 = 0.03$. In combination all three factors significantly differentiate the participant groups, $\Lambda = 0.74$, $\chi^2(24) = 83.93$, $p < 0.001$. After removing the first factor, factors two and three significantly differentiate groups, $\Lambda = 0.88$, $\chi^2(14) = 36.19$, $p = 0.001$. However, after removing factors one and two, the third factor did not significantly differentiate the groups, $\Lambda = 0.97$, $\chi^2(6) = 9.4$, $p = 0.152$.

As shown in Fig. 2, the first function maximally differentiated inpatient and outpatients from the healthy community group, whereas the second function separated vulnerable community participants from inpatient, outpatient and healthy community participants. The structure matrix of correlations between predictors and discriminant functions seen in Table 5 outlines the two patterns of internet use that discriminate the groups. Considering only the factors with strong positive correlations ($r > \pm 0.40$), Function 1 is best predicted by moderate attitudes towards cyber bullying and lower levels of parental knowledge of internet use, whereas Function 2 is best predicted by less ATCB, greater parental knowledge of internet use, and lower levels of online bullying, victimisation, problematic internet use and risky online behaviours. However, given the exploratory nature of this study it

may be warranted to interpret, with caution, moderate correlations ($r = \pm 0.30$ to 0.39). Lower levels of parental monitoring of internet use, more time spent online and greater experiences of victimisation and problematic use moderately correlate with Function 1. Less time spent online and greater levels of parental monitoring moderately correlate with Function 2. The classification procedure for the total sample revealed that 63.2% were classified correctly.

A one-way ANOVA of group means on the discriminant functions and multiple comparisons using Gabriel's method, show that the healthy community group differs significantly from the inpatient, outpatient and vulnerable community groups for *Function 1*. On *Function 2*, the vulnerable community group differs significantly from the inpatient, outpatient and healthy community groups. See Table 6 for means and statistics.

Discussion

Comparing internet use between young people with no apparent mental health difficulties and those with difficulties attending inpatient, outpatient and no current services, the present study identified two dimensions that may characterise their experience. One dimension represents more concerning internet use. On this dimension, all three groups of young people with mental health difficulties are similar and higher than the healthy community group. This dimension is comprised of relatively more tolerance of cyber bullying, less parental knowledge of their internet use, less parental monitoring of use, more cyber victimisation, and more problematic internet use. Dimension two reveals a pattern of safer internet use. On this dimension the inpatient, outpatient and healthy community group were higher than the vulnerable community group. This dimension is characterised by

Table 4. Participants' mean scores and standard deviations on internet use variables

	Inpatient (n = 28)	Outpatient (n = 32)	VC (n = 56)	HC (n = 180)
Hours spent online				
Mean	3.42	3.64	3.85	2.65
s.d.	3.02	3.09	2.36	2.49
Risky online behaviour				
Mean	1.93	1.38	2.20	1.36
s.d.	2.34	2.03	2.31	1.85
Revised cyber victimisation inventory				
Mean	23.14	20	23.13	19.36
s.d.	9.4	7.4	9.12	7
Revised cyber bullying inventory				
Mean	18.07	17.41	20.41	17.37
s.d.	5.3	3.89	8.73	5.70
[Positive] attitudes towards cyber bullying ^a				
Mean	35.25	35.72	28.80	30.49
s.d.	6.52	4.50	7.71	6.41
Generalised problematic internet use scale				
Mean	63.89	70.21	71.59	62.95
s.d.	19.86	15.57	19.93	16.49
Parental monitoring				
Mean	5.35	5.14	5.11	5.84
s.d.	1.59	1.85	1.71	1.67
Parental knowledge				
Mean	5.71	6.31	5.39	6.55
s.d.	1.86	1.85	1.74	1.79

VC, vulnerable community group (those reporting psychosocial difficulties and no formal support); HC, healthy community group.

^a Higher scores on the Positive Attitudes Towards Cyber Bullying Scale indicate less positive attitudes.

more parental knowledge, less tolerance of cyber bullying, and less cyber bullying, problematic internet use, cyber victimisation, risky online behaviour and time spent online. These findings must be considered in light of the demographic differences in the groups, as there was a greater proportion of males and participants from lower SEG in the vulnerable group, and

participants in the healthy community group were on average 1.3 years younger than other groups.

Young people attending inpatient and outpatient services also visited more websites potentially harmful to their mental health. Specifically, more pro-eating disorder websites and sites that focus on self-harm. Almost a quarter of young people from the inpatient and outpatient groups reported regular use of such sites, significantly greater than the healthy and vulnerable community groups in this sample. This also appears to be a higher rate than community participants endorsed in previous Irish research (O'Neill & Dinh, 2015). Reasons for seeking out this content and its impact on a young person is likely to be complex. Although they may offer some benefits to young people, such as peer support and opportunity for expression and disclosure (Yeshua-Katz & Martins, 2013), they may also contribute to greater symptomology (Peebles *et al.* 2012).

There were also differences in the use of information sites across groups, with fewer inpatients and those from the vulnerable community group reporting use. Previous research has found that males report less internet use for finding information, as do young people from lower SEG homes (O'Neill & Dinh, 2015). Thus, the greater representation of males and young people from lower SEG in the vulnerable group may have contributed to this finding. However, this does not hold true for the inpatient group and reduced use of information sites is likely related to their mental health status.

The healthy community group generally reported less risky use, whereas the inpatient and outpatient groups showed higher levels of both risky and less risky use. For example, inpatient participants reported high levels of online victimisation, but less ATCB and moderate levels of parental input, whereas outpatients reported highest levels of problematic internet use, but less ATCB and moderate levels of parental input. However, those in the vulnerable community group reported consistently riskiest use, including, high online bullying and victimisation, more ATCB, more problematic use and less parental input. This group appears to be particularly vulnerable, given that it is suggested that those who both bully and are bullied online experience greater levels of psychological and social problems compared with those who are only bullied or bully (Gleeson, 2014). Furthermore, problematic use is associated with both internalising and externalising symptomology (Kaess *et al.* 2014).

These findings must be considered in light of demographic differences between groups. In this study, the healthy community group were younger than other groups. In addition, there was an overrepresentation of males and participants from lower SEG in the vulnerable

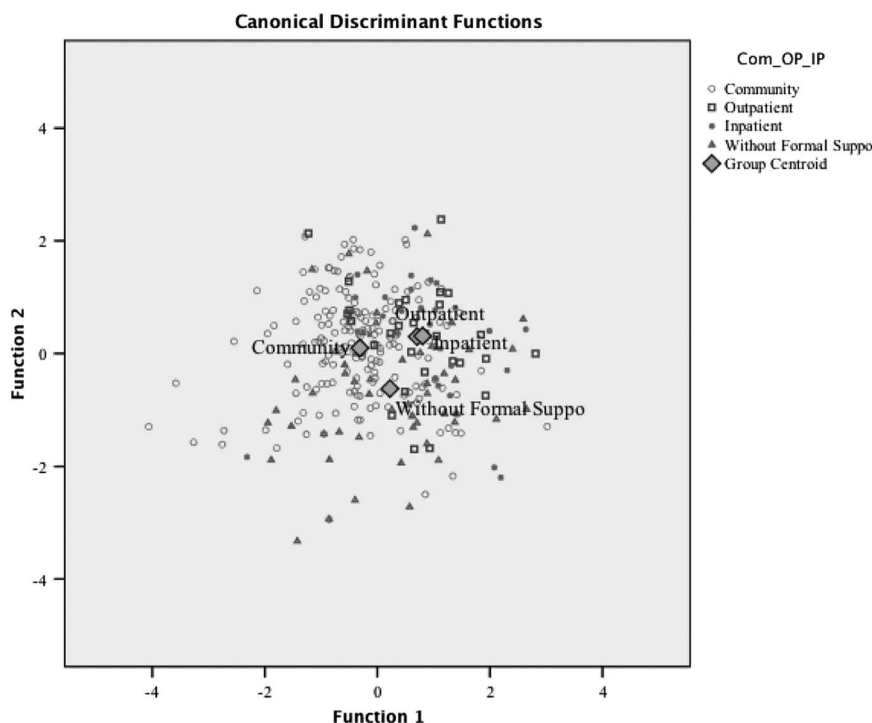


Fig. 2. Plots of the four group centroids on two discriminant functions, derived from internet use variables.

Table 5. Correlations between predictors and discriminant functions

Internet use variables	Function 1	Internet use variables	Function 2
ATCB	0.562	ATCB	0.782
PK	-0.405	PK	0.604
Hours	0.387	RCBI	-0.559
PM	-0.385	GPIUS	-0.461
RCVI	0.357	RCVI	-0.419
GPIUS	0.303	ROB	-0.417
ROB	0.221	Hours	-0.359
RCBI	0.167	PM	0.313

Hours, hours spent online; ROB, risky online behaviours; RCVI, revised cyber victimisation inventory; RCBI, revised cyber bullying inventory; ATCB, Positive Attitudes Towards Cyber Bullying Scale; GPIUS, Generalised Problematic Internet Use scale; PM, parental monitoring; PK, parental knowledge. Higher scores on ATCB indicate less positive attitudes towards cyber bullying.

community group, which emerged from the total community sample. Younger age of the healthy community may have contributed to their less risky pattern of internet use, as younger age has been associated with greater parental monitoring in previous research (O'Neill & Dinh, 2015). However, Irish research has also found that younger teenagers report more experiences of

cyber bullying than older teens (O'Neill & Dinh, 2015). The present findings were that the three, slightly older, mental ill health groups reported greater online bullying and victimisation. This suggests mental health status, among other possible factors, may contribute to these differences. In relation to the vulnerable community group, previous research has found that some adolescents from disadvantaged families may experience more risk online (Paus-Hasebrink *et al.* 2014). It is likely that a number of factors are contributing to this groups' worrying pattern of internet use and psychosocial difficulties. This group may illustrate how the opportunities and risks of the internet can mirror young people's off-line world, offering similar risks for problematic behaviours and experiences as other aspect of their lives do.

The findings suggest that young people experiencing mental health difficulties may be more likely to experience the risks of the internet, whereas those who are well may be less likely. The presence of high levels of online victimisation in the inpatient group highlights the importance of assessing for cyber victimisation and bullying when developing interventions, particularly given the relationship between online victimisation, stress and suicidal behaviours (Kowalski *et al.* 2014). Similarly, the high levels of problematic use among the outpatient group, which has been associated with a number of mental ill health symptoms (Kaess *et al.* 2014), suggests that clinicians should enquire about a young person's relationship with the internet. Not only

Table 6. Differences in mean classification scores for each group on Functions 1 and 2

Functions	Inpatient (<i>n</i> = 28)	Outpatient (<i>n</i> = 29)	VC (<i>n</i> = 56)	HC (<i>n</i> = 178)	Statistics
Function 1	0.80 ^a	0.71 ^a	0.22 ^a	-0.31 ^b	$F(3, 287) = 17.51, p < 0.001$
Function 2	0.31 ^c	0.30 ^c	-0.62 ^d	0.10 ^c	$F(3, 287) = 9.46, p < 0.001$

VC, vulnerable community group (those reporting psychosocial difficulties and no formal support); HC, healthy community group.

^{a,b,c,d}Means with the same letter in their superscript are not significantly different, means with a different letter are significantly different. Multiple comparisons are carried out using Gabriel's method, $p < 0.001$.

does the internet appear to offer greater risk to vulnerable young people, but they may also experience fewer benefits. For example, those that information sites may offer. Consideration should thus be given to how to help vulnerable young people use the internet in a way that will positively enhance their life, both in mental health settings and in a school setting, in order to reach the vulnerable community group.

A strong evidence base is being developed regarding adolescent internet use throughout the EU (EU Kids Online; Net Children Go Mobile). However, the relationship between internet use and mental ill health has received less focus. The present study suggests that internet use will likely differ for those experiencing mental health difficulties. However, further research is needed to confirm these findings in a nationally representative and well-controlled sample. The practical implication for clinicians is to include a routine assessment of internet use when assessing a young person's mental health difficulty and in developing an intervention plan. Areas of particular note include visiting potentially harmful content, experiences of bullying, victimisation and problematic use.

To our knowledge, no previous study has compared internet use among young people across a continuum of mental health difficulties and service contexts. However, the study has a number of limitations. It is exploratory in nature, the group sizes are small to moderate, there is a potential lack of representativeness, demographic differences between groups and risk of bias due to the self-report measures. However, it offers useful data and suggestions for clinicians who work with adolescents, and points to avenues for future research in this area.

Acknowledgements

The authors thank the young people who took part in this research. They thank the staff at Willow Grove Adolescent Unit, St Patrick's Mental Health Service, for their support in data collection. The authors also thank the reviewers for their comments on an earlier version of this report.

Financial Support

This research received no specific grant from any funding agency or from commercial or not-for-profit sectors.

Conflicts of Interest

None.

Ethical Standards

The authors assert that all procedures contributing to this work comply with the ethical standards of the relevant national and institutional committee on human experimentation with the Helsinki Declaration of 1975, as revised in 2008. The study protocol was approved by the institutional review board of each participating institution. Written informed consent was obtained from all participating patients.

References

- Appel M, Holtz P, Stiglbauer B, Batinic B** (2012). Parents as a resource: Communication quality affects the relationship between adolescents' internet use and loneliness. *Journal of Adolescence* **35**, 1641–1648.
- Barlett CP, Gentile DA** (2012). Attacking others online: the formation of cyber bullying in late adolescence. *Psychology of Popular Media Culture* **1**, 123–135.
- Best P, Manktelow R, Taylor B** (2014). Online communication, social media and adolescent wellbeing: a systematic narrative review. *Children and Youth Services Review* **41**, 27–36.
- Caplan SE** (2002). Problematic internet use and psychosocial well-being: development of a theory-based cognitive-behavioural measurement instrument. *Computers in Human Behaviour* **18**, 553–575.
- Central Statistics Office (CSO)** (2011). This is Ireland; Highlights from census 2011, part 2 (http://www.cso.ie/en/media/csoie/census/documents/thisisirelandpart2census2011/This_is_Ireland_Highlights_P2_Full_doc.pdf).
- Creswell JW** (2009). *Research Design: Qualitative, Quantitative, and Mixed Methods Approaches*, 3rd edn. Sage: Los Angeles, CA.
- Durkee T, Kaess M, Carli V, Parzer P, Wasserman C, Wasserman D** (2012). Prevalence of pathological internet

- use among adolescents in Europe: demographic and social factors. *Addiction* **107**, 2210–2222.
- EU Kids Online** (2014). EU Kids Online: findings, methods, recommendations. EU Kids Online, The London School of Economics and Political Science, London, UK (<http://eprints.lse.ac.uk/60512/>). Accessed March 2014.
- Field A** (2013). *Discovering Statistics Using IBM SPSS Statistics*, 4th edn. Sage: London.
- Fletcher AC, Steinberg L, Williams-Wheeler M** (2004). Parental influences on adolescent problem behaviour: revisiting Stattin and Kerr. *Child Development* **75**, 781–796.
- Gleeson H** (2014). *The Prevalence and Impact of Bullying Linked to Social Media on the Mental Health and Suicidal Behaviour Among Young People*. Department of Education and Skills and HSE National Office for Suicide Prevention: Dublin.
- Harris IM, Roberts LM** (2013). Exploring the use and effects of deliberate self-harm websites: an internet-based study. *Journal of Medical Internet Research* **15**, 285.
- The Irish Society for Prevention of Cruelty to Children [ISPCC]** (2011). The National Children's Consultation (http://www.ispcc.ie/uploads/files/dir4/12_0.php). Accessed March 2014.
- Jellinek M, Murphy JM** (2014). The Youth Pediatric Symptom Checklist. [Measurement instrument] (http://www.massgeneral.org/psychiatry/services/psc_forms.aspx). Accessed February 2014.
- Jett S, LaPorte DJ, Wanchisn J** (2010). Impact of exposure to pro-eating disorder websites on eating behaviour in college women. *European Eating Disorders Review* **18**, 410–416.
- Kaess M, Durkee T, Brunner R, Carli V, Parzer P, Wasserman C, Sarchiapone M, Hoven C, Apter A, Calazs J, Balint M, Borbes J, Cohen R, Cosman D, Cotter P, Fischer G, Floderus B, Iosue M, Haring C, Kahn JP.** (2014). Pathological Internet use among European adolescents: psychopathology and self-destructive behaviours. *European Child and Adolescent Psychiatry* **23**, 1093–1102.
- Kowalski RM, Giumetti GW, Schroeder AN, Lattanner MR** (2014). Bullying in the digital age: a critical review and meta-analysis of cyberbullying research among youth. *Psychological Bulletin* **140**, 1073–1137.
- Lewis SP, Baker TG** (2011). The possible risks of self-injury on websites: a content analysis. *Archives of Suicide Research* **15**, 390–396.
- Livingstone S, Gorzig A** (2014). When adolescents receive sexual messages on the internet: explaining experiences of risk and harm. *Computers in Human Behaviour* **33**, 8–15.
- Livingstone S, Haddon L** (2009). *EU Kids Online Final Report*. EU Kids Online, LSE, London.
- Livingstone S, Mascheroni G, Staksrud E** (2015). *Developing a Framework for Researching Children's Online Risks and Opportunities in Europe*. EU Kids Online: London.
- O'Neill B, Dinh T** (2015). *Net Children Go Mobile: Full findings from Ireland*. Dublin Institute of Technology: Dublin.
- Owens EW, Behun RJ, Manning JC, Reid RC** (2012). The impact of internet pornography on adolescents: a review of the research. *Sexual Addiction and Compulsivity* **19**, 99–122.
- Paus-Hasebrink I, Sinner P, Prochazka F** (2014). *Children's Online Experiences in Socially Disadvantaged Families: European Evidence and Policy Recommendations*. EU Kids Online, The London School of Economics and Political Science: London.
- Peebles R, Wilson JL, Litt IF, Hardy KK, Lock JD, Mann JR, Borzekowski DLG** (2012). Disordered eating in a digital age: eating behaviours, health, and quality of life in users of websites with pro-eating disorder content. *E-Mental Health and Cyberpsychology* **14**, 148.
- Rafla M, Carson NJ, DeJong S** (2014). Adolescents and the internet: what mental health clinicians need to know. *Current Psychiatry Report* **16**, 1–10.
- Sabina C, Wolak J, Finkelhor D** (2008). The nature and dynamics of internet pornography exposure for youth. *Cyber Psychology and Behaviour* **11**, 1–3.
- Slonje R, Smith PK, Frisen A** (2013). The nature of cyber bullying, and strategies for prevention. *Computers in Human Behaviour* **29**, 26–32.
- Smahel D, Helsper E, Green L, Kalmus V, Blinka L, Olafsson K** (2012). *Excessive Internet Use Among European Children*. EU Kids Online, London School of Economics & Political Science: London.
- Smith PK, Mahdivi J, Carvalho M, Fisher S, Russell S, Tippett N** (2008). Cyberbullying: its nature and impact in secondary school pupils. *Journal of Child Psychology and Psychiatry* **49**, 376–385.
- Tokunaga RS** (2012). A unique problem or the manifestation of a preexisting disorder? The mediating role of problematic Internet use in the relationships between psychosocial problems and functional impairment. *Communication Research* **41**, 531–560.
- Topcu C, Erdur-Baker O** (2010). The revised cyber bullying inventory (RCBI): validity and reliability studies. *Procedia – Social and Behavioural Sciences* **5**, 660–664.
- Yeshua-Katz D, Martins N** (2013). Communicating stigma: the pro-ana paradox. *Health Communication* **28**, 499–508.