## Palliative care education in Latin America: A systematic review of training programs for healthcare professionals

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## ABSTRACT

*Objective:* The integration of palliative care (PC) education into medical and nursing curricula has been identified as an international priority. PC education has undergone significant development in Latin America, but gaps in the integration of PC courses into undergraduate and postgraduate curricula remain. The aim of our review was to systematically examine the delivery of PC education in Latin America in order to explore the content and method of delivery of current PC programs, identify gaps in the availability of education opportunities, and document common barriers encountered in the course of their implementation.

*Method:* We carried out a systematic review of peer-reviewed academic articles and grey literature. Peer-reviewed articles were obtained from the following databases: CINAHL Plus, Embase, the Web of Science, and Medline. Grey literature was obtained from the following directories: the International Association for Hospice and Palliative Care's Global Directory of Education in Palliative Care, the Worldwide Hospice Palliative Care Alliance's lists of palliative care resources, the Latin American Association for Palliative Care's training resources, and the Latin American Atlas of Palliative Care. The inclusion criteria were that the work: (1) focused on describing PC courses; (2) was aimed at healthcare professionals; and (3) was implemented in Latin America. The PRISMA checklist was employed to guide the reporting of methods and findings.

*Results:* We found 36 programs that were delivered in 8 countries. Most of the programs were composed of interdisciplinary teams, taught at a postgraduate level, focused on pain and symptom management, and utilized classroom-based methods. The tools for evaluating the courses were rarely reported. The main barriers during implementation included: a lack of recognition of the importance of PC education, a lack of funding, and the unavailability of trained teaching staff.

*Significance of results:* Considerable work needs to be done to improve the delivery of PC education programs in Latin American countries. Practice-based methods and exposure to clinical settings should be integrated into ongoing courses to facilitate learning. A regional platform needs to be created to share experiences of successful training programs and foster the development of PC education throughout Latin America.

**KEYWORDS:** Education, Palliative care, Latin America, Systematic review

#### INTRODUCTION

The World Health Organization (WHO) and the Latin American Association of Palliative Care (ALCP) have identified healthcare professionals' education in

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palliative care as one of the main priority areas of palliative care development (Stjernsward et al., 2007; ALCP, 2013; Pastrana et al., 2016). During the last 20 years, training in PC has been included at the basic, intermediate, and highest levels of educational programs at a wide range of academic institutions, professional societies, and associations.

Adequate training in palliative care improves healthcare professionals' communication with patients and caregivers, facilitates the delivery of patient-centered treatment, improves symptom control, and encourages the inclusion of psychosocial, cultural, and spiritual elements in the care offered to patients and their family members (Bugge & Higginson, 2006; Centeno et al., 2016; Brown et al., 2016). Training in palliative care also has positive effects on healthcare professionals' work experience, as it increases their confidence and ability to manage patient symptoms, take part in difficult conversations, and provide support to family members (Shipman et al., 2008; Luxardo et al., 2014).

Even though great progress has been made in the development of palliative care in Latin America. training opportunities for healthcare professionals are lacking, palliative care courses are not routinely integrated into undergraduate and postgraduate curricula for medical and nursing students, and there are few continuing-education courses available to update knowledge or provide further specialization (De Simone, 2003; Nervi et al., 2004; Wenk & Bertolino, 2007; Lynch et al., 2013). This situation has tangible consequences for the quality of the care delivered to patients and their families as well as for the working conditions of healthcare professionals. When education programs on palliative care are developed, the lessons learned from implementing these programs are rarely shared with other academic institutions or healthcare organizations, thus preventing further development in this area (Nervi et al., 2004; Leon et al., 2010). The aim of our review was to systematically examine the literature on the delivery of palliative care education in Latin America in order to describe the programs currently in operation, identify gaps in the availability of educational opportunities, document barriers encountered during their implementation, and ascertain recommendations for future programs.

## **METHODS**

#### Design

This is a systematic review of the literature, including peer-reviewed academic articles and grey literature. The Preferred Reporting Items for Systematic Reviews and Meta-Analysis (PRISMA) statement was used to guide reporting of our methods and findings (Moher et al., 2009). The review was registered with PROSPERO (ref. no. CRD42016053273).

#### **Research Questions**

The research questions guiding the review were: (1) What is the content of palliative care programs implemented in Latin America? (2) What is the main method of delivery of education? (3) What levels of education (e.g., undergraduate, postgraduate) include palliative care courses? (4) What are the target populations (i.e., professional groups) for PC education programs? (5) How are education programs evaluated? (6) What are the barriers encountered when designing and implementing palliative care education programs in Latin America? and (7) What are the recommendations for development of future education programs?

#### Search Strategy

We used the PICOS framework (Robinson et al., 2011) to develop the search strategy (Table 1). We conducted a review of published literature using multiple databases: CINAHL Plus, Embase, the Web of Science, and Medline. The details of the online search strategy can be found in Appendix 1. Searches were conducted during June of 2016. Our results were combined into RefWorks, and duplicates were removed. The reference lists of included articles were screened to identify additional relevant publications.

Descriptions of education programs for healthcare professionals are not frequently published in peer-reviewed academic articles. In order to address this potential gap in our review, we also searched grey literature in the form of global and regional directories and reports. Grey literature is considered a valuable source of information in systematic reviews, as it can be employed to increase knowledge in areas where scholarship is underdeveloped, draw attention

Table 1. PICOS	framework	used to	develop	the
search strategy				

PICOS element	Definition
Population	Healthcare professionals (with no restrictions by professional group)
Intervention	Education programs on palliative care (all levels and continuing education)
Comparison	No intervention
Outcomes	Knowledge, attitudes, changes in practice
Setting	Latin America

to new topics of inquiry, and/or corroborate existing academic findings (Adams et al., 2016).

We consulted four main sources of grey literature:

- 1. International Association for Hospice and Palliative Care's (IAHPC) Global Directory of Education in Palliative Care (IAHPC, 2017)
- 2. The Worldwide Hospice Palliative Care Alliance's (WHPCA) lists of palliative care resources (WHPCA, 2017)
- 3. The Latin American Association for Palliative Care's training resources (ALCP, 2017)
- 4. The Latin American Atlas of Palliative Care, a regional atlas that describes general resources in PC (Pastrana et al., 2012)

## Selection

#### Peer-Reviewed Articles

Two authors (C.V.P. and R.M.) screened the articles in three phases (title, abstract, and full-text) based on the following inclusion criteria: (1) they were focused on describing education programs at the undergraduate and postgraduate levels as well as continuing education, specializations, and clinical rotations (when these were linked to wider programs); (2) they were aimed at healthcare professionals (not limited by professional group); and (3) the program was implemented in a Latin American country (defined as all the countries that are part of Latin America and the Caribbean; see the search strategy in Appendix 1 for a complete list). Disagreements were discussed until a consensus was reached. We did not apply any restrictions in terms of language or date of publication.

#### Grey Literature

One of the authors (C.L.) searched the four databases to retrieve programs on palliative care for healthcare professionals in Latin America. These searches were crosschecked by a second author (R.M.). We applied the same inclusion criteria as with the peer-reviewed articles.

## **Data Extraction and Management**

In the case of the peer-reviewed articles, the included articles were analyzed using a data extraction form developed in REDCap (Research Electronic Data Capture). The categories utilized in the data extraction form are summarized in Appendix 2. The form was developed after initial screening of full-text articles. It was then pilot-tested independently by two researchers (C.V.P. and R.M.) using a random sample of five articles. Disagreements were discussed until a consensus was reached. The form was changed based on the findings of the pilot test.

In the case of grey literature, the included education programs were imported into a spreadsheet that included the categories presented in Appendix 3. The programs were imported by two authors (C.L. and R.M.). A third author (C.V.P.) crosschecked this spreadsheet with the data extraction forms developed for the peer-reviewed articles so as to avoid duplication.

#### **Data Synthesis**

Data were exported from REDCap, and the main article characteristics were synthesized. These data as well as the programs captured in the spreadsheet were employed to answer the research questions cited above.

## **Risk of Bias**

Assessment of the risk of bias is an important component of systematic reviews (Higgins et al., 2011), but due to the aim of our review and the nature of the reviewed articles (most were editorials or commentaries), we did not assess the hazard of risk involved in the included studies.

## RESULTS

#### **Identification of Articles**

The initial search yielded 710 published articles (Figure 1). These were screened based on title and type of article, leaving a subtotal of 164. Screening based on abstracts left 71 articles for full-text review. This phase of screening resulted in 14 articles. The bibliographies of these 14 studies were reviewed, and 2 additional articles were identified. A total of 16 articles were thus included in our review. Three of these did not focus on specific programs but were included because they included general reflections on the development of palliative care programs in Latin America (Bishop et al., 2009; Wenk et al., 2016; Pastrana et al., 2016).

We excluded articles that focused on students' knowledge of or attitudes about palliative care but did not present information on education programs. We also excluded conference abstracts. We included literature reviews, editorials, and commentaries if they described education programs. No limits on language or date of publication were applied during the search.

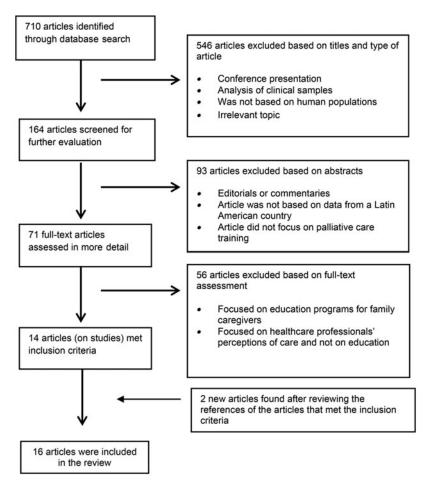


Fig. 1. Study selection procedure for peer-re-viewed articles.

## Identification of Programs from Grey Literature

Our initial search yielded 39 potential programs, but only 21 were included in the review. We excluded programs that were duplicates of those discussed in the peer-reviewed articles, programs that only included palliative care training as a small component of a course on other topics, and those where we did not have enough information to answer our research questions. We did not limit this search based on language or the date of advertisement of the course.

## **Characteristics of Included Articles**

The characteristics of the 16 articles and 21 programs included in our review are presented in Table 2. Two of the articles focused on the entire region of Latin America, 11 described programs in Argentina, 8 in Brazil, 1 in Chile, 5 in Colombia, 3 in Costa Rica, 1 in Guatemala, 4 in Mexico, and 1 in Uruguay. Six of the programs were directed at nursing students, 10 at doctors, 5 at both doctors and nurses, and 14 were designed for interdisciplinary teams (mainly including doctors, nurses, psychologists, social workers, pharmacists, and physiotherapists).

## Level of Training

The majority of programs (16) were taught at the postgraduate level, 8 were included in undergraduate programs, and 10 were continuing-education courses. Only one article discussed programs that spanned the undergraduate and postgraduate levels and included a continuing-education component.

## **Course Content and Method of Delivery**

The topics discussed in the courses are summarized in Table 2. The clinical assessment of patients and symptom management were the main areas included in the training programs. Some topics that were covered less frequently included spirituality, bioethics, and communicating with patients and family members. Almost half of the articles described programs that were delivered over the course of one semester: one course was delivered over a year, four were master's programs, three granted postgraduate certificates, one lasted for three days, and the rest of the programs did not specify course duration. Most of the training took place in a classroom (with the exception of five online courses and one that combined face-to-face sessions with online training) and

First author/ program name	Year	Country	University/ hospital	Student population	Level/degree	Main course content Evaluation	Barriers	Recommendations
Bishop et al.**	2009	Latin America	-	Nurses	Undergraduate and continuing education	This is a literature review of nursing education in Latin America	Limited funds for palliative education Lack of time and administrative support	Learning needs assessments need to be carried out to inform the development of educational programs A Pan-American education initiative could be used to share resources and information
Wenk et al.**	2016	Latin America	-	Doctors and nurses	Undergraduate	Symptom management Death EoL discussions Clinical assessment Spirituality	Lack of opportunities for the clinical application of content learned in courses	Palliative care information needs to encompass under- and postgraduate
Bruera et al.	1998	Argentina	University of Rosario	Doctors	Continuing education	Clinical assessment Quantitative questionnaire		interreage
De Simone	2003	Argentina		Doctors and nurses	Continuing education	Pain and symptom management Clinical assessment	EoL, pain, palliative care, and ethics are not regularly addressed in educational curricula	
Mutto et al.	2014	Argentina	Universidad Austral	Doctors	Undergraduate	Pain End-of-life discussions with patients and families		Palliative care education can be used to address other aspects of care delivery such as: interprofessional collaboration, holistic care, patient-centered care, self- awareness, and humanism
Residency in PC	Ongoin	g Argentina	Hospital Tornu, Hospital Udaondo	Doctors Nurses Psychology Pharmacy Social care	Postgraduate	Clinical rotation Advanced practice in PC Quality of life		
Residency in PC	Ongoin	g Argentina	Hospital de Alta Complejidad	Doctors	Postgraduate	Clinical rotation		

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Table 2.	Continued
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First author/ program name	Year	Country	University/ hospital	Student population	Level/degree	Main course content	Evaluation	Barriers	Recommendations
Master's degree in PC	Ongoing	Argentina	Pallium	Doctors Nurses Psychology Pharmacy Social care	Postgraduate	Interdisciplinary care Ethics Evidence-based decision making			
Oncology and PC	Ongoing	Argentina	FEMEBA	Doctors Nurses Psychologists	Continuing education	Symptom management Clinical decision making Emotional, cultural, and spiritual patient needs			
Emergency care and PC	Ongoing	: Argentina	FEMEBA	Doctors Nurses Psychologists	Continuing education	Symptom management Clinical decision making Emotional, cultural, and spiritual patient needs			
Interdisciplinary course on PC	Ongoing	Argentina	FLACSO	Doctors Nurses Psychologists	Postgraduate	Symptom management Ethics			
Palliative care internship		-	Instituto Nacional del Cancer Ministerio de Salud Publica	Doctors Nurses	Postgraduate	Symptom management Clinical decision making Emotional, cultural, and spiritual patient needs Ethical decision making Management of service delivery Leadership		Students must leave their current employment during the duration of the internship	
Interdisciplinary course on PC	Ongoing	Argentina	Sociedad Argentina de Medicina Paliar	Doctors Nurses Psychology Social care	Continuing education	Symptom management Death Quality-of-life Communication strategies Family support Spirituality Ethics			
de Araujo Elias et al.	2006 and 2007*	Brazil	Universidade Estadual de Campinas	Doctors, nurses, psychologists	Continuing education		Quantitative questionnaires, interviews, and student diaries		
de Carvalho et al.	. 2013	Brazil	Universidade Federal da Bahia	Nurses	Postgraduate	Spirituality Clinical assessment	Statent danies		
de Oliveira et al.	2014	Brazil	Universidade Católica de Brasilia	Nurses	Undergraduate	Clinical assessment			

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Bellato et al.	2007	Brazil	Universidad Federal de Mato	Nurses	Undergraduate	Clinical assessment			
Viero Dias et al.	2014	Brazil	Grasso Centro Universitário Comunitário, Rio Grande do Sul	Nurses	Undergraduate	Clinical assessment		Lack of training for nursing teachers.	Death needs to be discussed at different stages of nursing education
Lemonica and Barros	2007	Brazil	Sao Paulo State University	Doctors and nurses	Undergraduate, postgraduate, and continuing education	Pain management			nursing education
Pinheiro et al.	2010	Brazil	Brazilian Society of Family Medicine	' Doctors		Pain management and EoL discussions with patients and families	Quantitative questionnaire and reflective papers developed by the students; journals written by external observers		
Introductory and advanced courses in PC	Ongoing	g Brazil	Instituto Saude Pinus Longeava	Interdisciplinary (does not specify disciplines)	Continuing education	Death Communication Interdisciplinary strategies Symptom management			
Certificate in pain relief and PC	Ongoing	chile	Universidad de Concepción	Doctors Nurses Psychology Pharmacy Social care Physical therapy	Postgraduate	Symptom management Spirituality Family support			
Leon et al.	2010	Colombia	Universidad de la Sabana	Doctors	Undergraduate and continuing education	Pain and symptom management Clinical assessment		Difficulties integrating palliative care education into undergraduate curricula Difficulties expanding training programs to other universities	
Pastrana et al.**	2016	Colombia	-	Doctors and nurses	Undergraduate	Pain and symptom management EoL discussions Death Spirituality Clinical assessment	Online quantitative questionnaire		Competencies need to be identified and integrated into training programs In addition to classroom teaching, students need to have access to bedside teaching, consultations, and communication sessions

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Table 2. Continued

First author/ program name	Year	Country	University/ hospital	Student population	Level/degree	Main course content	Evaluation	Barriers	Recommendations
Specialization in pain management and PC	Ongoing	Colombia	Universidad del Rosario	Doctors	Undergraduate	Ethics Symptom management			
Master's degree in PC nursing	Ongoing	Colombia	Universidad del Bosque	Nurses	Postgraduate	Symptom management Psychosocial and spiritual care			
Specialization in PC	Ongoing	Colombia	Universidad Pontificia Bolivariana	Nurses Psychologists Social workers	Postgraduate	Symptom management Psychosocial and spiritual care Family support			
Residency in PC- adults	Ongoing	Costa Rica	Universidad de Costa Rica	Doctors	Postgraduate	Symptom management Family support			
Master's degree in PC	Ongoing	Costa Rica	Universidad Santa Paula	Doctors Nurses Psychology Pharmacy Social care Physical therapy	Postgraduate	Symptom management Psychological care Interdisciplinary strategies			
Master's degree in PC	Ongoing	Costa Rica	Universidad Católica de Costa Rica	Doctors	Postgraduate	Symptom management Psychological care Interdisciplinary strategies			
Geriatrics and PC	Ongoing	Guatemala	Universidad de San		Postgraduate	Symptom			
Flores	2006	Mexico	Carlos UMAE, IMSS	Doctors, nurses, psychologists	Continuing education	management Pain and symptom management Spirituality Clinical assessment	Pre/posttests		
Course on palliative medicine	Ongoing	Mexico	Instituto Nacional de Cancerologia	Doctors	Postgraduate	Symptom management			
Certificate in PC and pain management	Ongoing	Mexico	Universidad de Guadalajara	Doctors, nurses, psychologists Social workers	Postgraduate	Symptom management Psychosocial and spiritual care Family support Ethics			
Course on palliative medicine	Ongoing	Mexico	UNAM	Doctors	Postgraduate	Symptom management			
Certificate in PC, adults		Uruguay	Universidad de la Republica	Doctors	Postgraduate	Symptom management			

\* Two articles presented data from the same study. \*\* Do not describe a specific educational program but offer general reflections on the development of PC programs in Latin America.

combined lectures with small-group discussions, roleplay exercises, and problem-based learning. Five of the courses included a mandatory clinical rotation component that allowed students to apply their learning to actual cases.

#### **Evaluation of Education Programs**

In the case of the peer-reviewed articles included in our review, we were able to explore the tools used to evaluate the programs. Only six of the articles so described included information on evaluations. Four of these studies used quantitative questionnaires (either printed or online), while the other two combined quantitative and qualitative methods. The qualitative methods that were used were: interviews, student diaries or reflective essays, and observations carried out by external assessors. The evaluations were carried out to assess knowledge and student satisfaction with the course. Some of the articles also reported using the findings of the evaluation to make changes in course content and method of delivery.

# Barriers to Implementation of Education Programs

Only five of the articles included in our review reported barriers encountered during implementation of the education programs. An important barrier was a lack of importance attributed to palliative care training. This meant that other areas of development were prioritized in the education curriculum. Associated with this point, some of the authors indicated that funding for this type of training was limited and that it was difficult to find teachers with palliative care expertise to deliver such training. One article reported that the course took place mainly in a classroom, thus limiting students' chances of learning in a clinical context.

## **Recommendations for Future Education Programs**

All of the articles that provided recommendations agreed that palliative care needs to be routinely integrated into the education curriculum. Student competencies need to be identified and used to guide the design of education programs. These programs need to encompass the undergraduate, postgraduate, and continuing-education levels.

## DISCUSSION

We carried out a systematic review of the literature on palliative care education programs in Latin America. We found articles describing programs in eight countries: Argentina, Brazil, Chile, Costa Rica, Colombia, Guatemala, Mexico, and Uruguay. This means that PC training is only offered in about 30% of the nations in the Latin American region. The programs included in our review were mainly aimed at interdisciplinary teams and delivered at a postgraduate level. Barriers to the delivery of palliative care education were mainly related to the lack of recognition and prioritization of this field in medical and nursing training programs, which in turn led to the unavailability of funding allocated for palliative care courses. Lynch et al. (2009) found a similar trend in other regions of the world and argued that lack of funding leads to inconsistencies in palliative care training and, consequently, a reduction in the quality of care that these healthcare professionals are able to offer patients.

We also found that a significant amount of the training is classroom-based and that students are not always exposed to practice-based methods or have the opportunity to participate in clinical rotations. In a recent review on the efficacy of methods used to deliver training to healthcare professionals on palliative and end-of-life care, Pulsford et al. (2011) found that classroom-based methods should be combined with practical experience in order to improve learning. Participation in a clinical rotation delivered as part of a wider training program, no matter how brief, can help students improve their skills in symptom management and communication with patients and family members (Goldberg et al., 2011; Pastrana et al., 2016).

We find it difficult to comment on the effectiveness of the courses described in the articles included in our review, as few of them provided details about the evaluation of these courses, either in terms of knowledge assessment or documentation of students' and teachers' experiences with the course. In cases where the authors deemed the courses successful, they often encountered difficulties when attempting to integrate them into standard curricula or deliver them at other universities.

Our review has a series of limitations. The literature search for academic articles was carried out in June of 2016, so any articles published after this date were not included. Furthermore, though we employed multiple broad search terms, it is possible that we missed articles that did not use these terms. Most of the articles were descriptions of education programs in the form of editorials or commentaries. Therefore, we were unable to carry out a quality assessment of the articles included in our review. The grey literature search took place in January and February of 2017, so any courses published after that were not included in our study. When compared to the peer-reviewed articles, the information available in the grey literature sources was limited, mainly in relation to course content, delivery methods, and evaluation tools. Any ongoing courses in Latin America that were not published in the directories or described in peer-reviewed publications are also missing from this review.

## CONCLUSIONS

Our review has pointed to a wide range of education programs on palliative care delivered to healthcare professionals in Latin America, but it also highlights the lack of training opportunities in most of the region. Significant work needs to be done to integrate these existing courses into medical and nursing training programs and guarantee that training is available at the undergraduate level as well as in the form of continuing education. Furthermore, greater attention needs to be paid to evaluation of existing courses and their dissemination to other universities. A Latin American platform could be created to share experiences of successful education programs that could be replicated in countries where this type of training is absent. This platform could also be employed to create a consensus on educational standards and competencies so as to reduce variability across the region and develop training courses for future palliative care educators.

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## DISCLOSURES

The authors hereby declare that they have no conflicts of interest to disclose.

## SUPPLEMENTARY MATERIALS

To view the supplementary materials (Appendices 1–3) for this article, please visit https://doi.org/10. 1017/S147895151700061X.

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