

RESEARCH ARTICLE

Believe It or Not? Partisanship, Preferences, and the Credibility of Campaign Promises

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Abstract

We use a novel survey experiment with a broadly representative sample to reveal an important phenomenon in voter integration of campaign communications: *preference-mediated partisan motivation*. When evaluating the credibility of candidate position changes on minimum wage policy (a readily quantifiable and salient issue domain), partisans do not take a new stance at face value, apply universal skepticism, or simply afford more credibility to co-partisans. Instead, they process a candidate's stance through an interaction between the voter's partisan allegiance and their own policy preference. Partisans update more when a co-partisan moves closer to them than when the candidate shifts away from them. The opposite pattern emerges with the other party's candidates: partisans tend to be more receptive if the candidate moves away from them. This feature of campaign message acceptance has profound implications for political communication and our understanding of partisan cognition.

Keywords: partisanship; motivated reasoning; ambiguity; policy; candidate position changes

Position changes, ambiguity, and updating

How do voters incorporate policy position changes into their perceptions of what candidates actually believe? We blend insights from growing literatures on the cognitive implications of partisanship (Achen and Bartels 2016; Arceneaux and Vander Wielen 2017; Heit and Nicholson 2016; Sniderman and Stiglitz 2012; Theodoridis 2017b) and motivated reasoning (Bartels 2002; Bolsen, Druckman and Cook 2014; Campbell et al. 1960; Druckman 2012; Druckman and Bolsen 2011; Jerit and Barabas 2012; Leeper and Slothuus 2014; Lerman and Acland 2018; Mullinix 2016; Taber and Lodge

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2006) with the seminal work of Tomz and Van Houweling (2009, 2012) on voter processing of candidate position changes and ambiguity. Focusing on candidate position changes as a source of ambiguity (Glazer 1990; Hersh and Schaffner 2013; Page 1976; Rogowski and Tucker 2018; Shepsle 1972), we present new survey experimental data that sheds light on the ways in which voters update their beliefs when faced with new information regarding candidate positions. This study is informed by these findings and the increasingly vast literature characterizing party identity in the United States as a deep attachment with substantial implications for political cognition (Arceneaux and Vander Wielen 2017; Goggin and Theodoridis 2017; Greene 1999; Henderson and Theodoridis 2017; Huddy, Mason and Aarøe 2015; Iyengar, Sood and Lelkes 2012; Iyengar and Westwood 2015; Klar 2014; Mason 2018; Nicholson 2012; Theodoridis 2017b, 2013).

Using a novel experimental design, we find that the consequences of candidate position changes are the product of a complex partisan motivated reasoning process. The experiment, fielded as part of the University of California, Merced and University of Massachusetts, Boston modules of the 2016 Cooperative Congressional Election Study, presents respondents in a broadly representative national sample with hypothetical candidates for Governor. Each candidate has taken two *different* positions on the appropriate level of the minimum wage in their state, a highly salient and readily quantifiable policy domain. After being exposed to this information, respondents are asked what they think is the candidate's "true" preference.

We show that respondents do not simply take current or past candidate positions at face value, engaging instead in a type of motivated reasoning that we term *Preference-Mediated Partisan Motivation*. Respondent reactions to the position endorsed by the candidate are determined by an interaction between their partisan allegiance and their own preference on that issue. Partisans process messages from a candidate of their own party as follows: they are far more receptive when the candidate moves closer to their own preferred position than when the candidate shifts away from them. The opposite pattern emerges if the candidate belongs to the other party: they tend to be more receptive if the candidate moves *away* from them. This reflects a sophisticated form of motivated reasoning in which voters process candidate rhetoric in a way that serves to preserve consistency between their issue preference and party attachment.

Broadly speaking, we are informed by the conceptual structure set forth by Heider (1946) in his foundational treatment of cognitive dissonance. We also draw insights from seminal work by Taber and Lodge (2006) on motivated responses by voters facing confirming or disconfirming information regarding their own prior beliefs. These works, do not, however, provide clear-cut, single predictions regarding voter responses to the ambiguity generated by changes in stated positions by candidates. More specifically, we expand upon previous work on voter reactions to candidate position changes (Doherty, Dowling and Miller 2016; Mullinix 2016; Tomz and Van Houweling 2012), confirming that each of these studies illuminates a relevant factor in the processing of new information about candidate positions. At the same time, we show how the accounts that these studies propose do not paint a complete picture. Tomz and Van Houweling (2012), for instance, reported that, when a candidate shifts policy stances, respondents do not fully adjust their perceptions. This study suggests that behind this overall voter skepticism lies an important degree of heterogeneity explained by the voter's partisanship and their own preference on that

issue. Similarly, while Doherty, Dowling and Miller (2016) showed that voters look more kindly upon a candidate who moves closer to the voter's own preferred policy position, our finding suggests that this pattern applies only to the candidate's co-partisans. For out-partisans, in contrast, the reverse applies: these voters find the candidate to be more credible if she moves farther from their position. Finally, Mullinix (2016) considers how a voter's issue positions can be a source of motivated reasoning. Our paper complements this perspective by showing that a voter's issue preference induces a diametrically different pattern of motivated reasoning depending on whether the candidate belongs to the voter's preferred party or not.

The evidence we report has important implications for party competition, adding another mechanism with the potential to distort ideological representation (Bawn et al. 2012; Halberstam and Montagnes 2015; Montagnes and Rogowski 2015) or enable gradual party position shifts (Karol 2009). Preference-mediated partisan motivation implies that candidates have room to maneuver and endorse issue positions at odds with their core supporters, who will discount that stance, not believing that their candidate has moved away from them. The other side of the coin is, however, that moving away from core supporters is not very effective in attracting out-party voters, because these out-party voters are somewhat dubious when the candidate of the other party moves toward their position. Both patterns, taken together, offer insights into the dilemma that candidates face when deciding which policy position to take in primary and general election contests. On the one hand, changing positions between the primary and the general election may not be as costly as previously thought (Tomz and Van Houweling 2014), because core supporters will discount the candidate's movement toward moderate voters. At the same time, supporters of the opposite party may not be swayed by this move, since they tend to disregard movements toward their position.

Our findings also highlight the potential of candidate ambiguity as a tool to cultivate a diverse voting coalition. Recent scholarship has shown that adopting a diverse set of policy positions can broaden a political party's electoral appeal (Sommer-Topcu 2015).¹ Our study identifies a mechanism that explains this phenomenon: a candidate that endorses different policies on the same issue may maintain the support of a heterogeneous constituency because each group in the voting coalition focuses on the candidate's rhetoric that agrees with its views and discounts the rhetoric that does not. This mechanism for how ambiguity can be electorally profitable complements previous work on the ways in which vagueness or imprecision in policy messages, rather than a multiplicity of heterogeneous messages, can be an electoral asset (Shepsle 1972; Tomz and Van Houweling 2009).

More broadly, preference-mediated partisan motivation sits at the intersection of varied takes on the place of party identity vis-à-vis democratic competence. On the one hand, this phenomenon implies a Sniderman and Stiglitz (2012) brand of party identity, one that straddles a spatial, rationalist depiction and a more affective, behaviorist model. After all, our findings suggest that large numbers of voters do possess meaningful issue positions, for which their motivated cognition accounts. On the other hand, this is a mechanism very much in keeping with characterizations of party identity as more of a blinding force (Achen and Bartels 2016; Lenz 2013), as

¹cf. Rogowski and Tucker (2018).

voters tend to incorporate new information in ways that increase consistency between their party identity and specific issue positions.

Theoretical scenarios

When a candidate changes his/her stated position on an issue, there are different ways in which voters might process this shift. We distinguish four easy-to-imagine scenarios: (1) *Full Credibility*, (2) *Skepticism*, (3) *Naive Partisan Motivation*, and (4) *Preference-Mediated Partisan Motivation*. In the first hypothetical scenario (*full credibility*), the voter takes each candidate at face value, no matter whether the candidate belongs to their own party or not. Hence, the voter's guess about where the candidate stands coincides with the candidate's most recent stated position. This is the setup described in introductory formal models of spatial competition (Enelow and Hinich 1984). In the *skepticism* scenario, voters discount the candidate's new position. In other words, they do not fully believe that the new stated position reflects a true change in the candidate's preference. As a result, they place the candidate somewhere in between the past and the current stance. The discounting applies equally to the in-party and the out-party. The *skepticism* scenario corresponds to the empirical pattern reported by Tomz and Van Houweling (2012). The third scenario, *naive partisan motivation*, describes the context in which voters lend more credibility to the candidate of their own party. In this type of motivated reasoning, the voter considers that his/her party candidate is more truthful when announcing a change in issue position than the other party candidate. Consequently, the voter's guess about where a candidate stands is closer to the most recent stated position if the candidate is affiliated with the voter's preferred party. To account for *both* the policy preferences and party identity of the voter, we propose a fourth scenario, *preference-mediated partisan motivation*. This suggests a more complex brand of motivated reasoning. In this scenario, the voter is motivated to accept candidate shifts that reinforce the consistency between his/her issue preference and partisan affiliation. For that reason, the voter is very receptive when a candidate of their own party moves toward their own preferred position but discounts candidate movements away from it. The pattern reverses itself regarding the out-party candidate: the voter is more receptive when the out-partisan moves away from the voter's position.

Figures 1–4 illustrate each of these hypothetical scenarios. In each of them, a candidate who once endorsed a certain issue position, *stance* ($t - 1$), now espouses a different position, *stance* (t). Both stances are the same across all scenarios. The voter's preferred policy is denoted as *voter position*. *Perception* indicates the voter's guess about where the candidate stands. Lines with arrows denote the difference between the initial candidate stance and the voter's perception of the candidate's position. The greater this difference, the closer the voter's guess to the candidate's current stance. The black line refers to the party with which the voter is affiliated (in-party). The grey line, in turn, refers to the candidate of the other party (out-party).

It is worth noting that all these scenarios can be explained in terms of Heider's (1946) Balance Theory. For example, preference-mediated partisan motivation represents one, but by no means the only, possible response of voters faced with the cognitive dissonance generated by the party and new position of the candidate in

Scenario 1: Voters Take Candidate Stances at Face Value

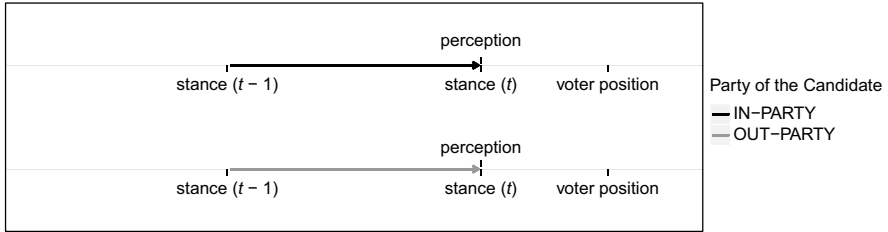


Figure 1
Scenario 1: Full Credibility.

Scenario 2: Voter Skepticism. Voters Discount Shift.

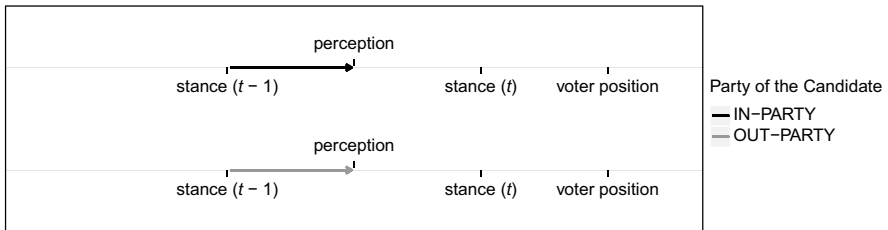


Figure 2
Scenario 2: Skepticism.

Scenario 3: Partisan Motivation. Respondents Lend More Credibility to Their Own Party's Candidate.

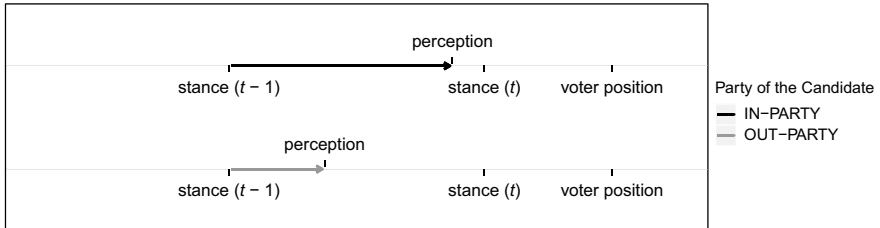


Figure 3
Scenario 3: Naive Partisan Motivation.

question. Alternatively, voters might update or discount the centrality of their own position on the issue, minimize or change their own partisanship, or question the authenticity of the candidate's partisanship. These reactions might empirically look like full credibility. Respondents might also not wish to think their party's candidate is being disingenuous, which could resemble naive partisan motivation.

Experimental design

To examine how voters react when a candidate shifts his/her stated position on an issue, we employ a novel survey experimental paradigm. This study was fielded by

Scenario 4: Preference Mediated Partisan Motivation.

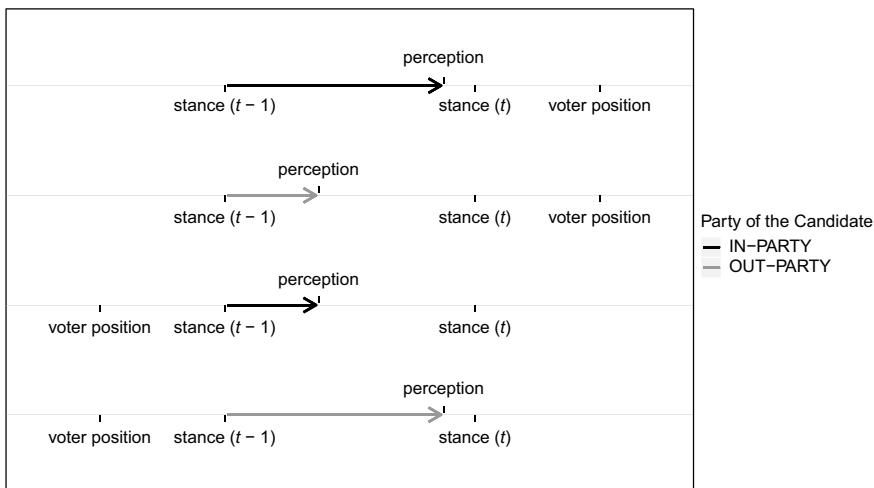


Figure 4
Scenario 4: Preference-Mediated Partisan Motivation.

YouGov as part of the University of California, Merced, and University of Massachusetts, Boston, modules of the 2016 Cooperative Congressional Election Study (Ansolabehere 2017; Theodoridis 2017a). Respondents ($N = 3052$) in a broadly representative national online sample were asked to evaluate the credibility of randomly generated candidate position changes along a range of policies regarding the federal minimum wage.² We selected this issue domain because it is readily quantifiable and was highly salient during the 2016 campaign. We began by measuring the respondent’s own preference on this issue (figure available in the online Appendix). We then solicited the respondent’s beliefs regarding the preferences of the average American, the average Democrat, and the average Republican (figure available in the online Appendix). The issue scale reflects the range of alternative policies in discussion during the 2016 election season, from the status quo federal minimum wage level of \$7.25 per hour to the \$15 per hour demanded by the ‘flight for \$15’ social movement.³

Respondents were presented with both a Republican candidate and a Democratic one, with the order randomly assigned (Figure 5). Each candidate, the respondent was told, adopted a position on the minimum wage in the past and another one in the present. The initial stated position was randomly selected and the revised

²In keeping with the suggestions of Miratrix et al. (2018), the analyses presented here do not use sampling weights.

³We did not include issue positions below the current federal minimum wage level, because these are outside the plausible policy space at the state level. Furthermore, a recent Rasmussen poll shows that only 20% of Americans support even that status quo level. 80% support increasing the minimum wage (although the magnitude of the desired increase varies significantly). Source: http://www.rasmussenreports.com/public_content/business/jobs_employment/april_2016/few_americans_support_15_minimum_wage_in_their_state <http://www.rasmussenreports.com/> [last Accessed July 11th 2017].

Imagine a **Republican** candidate who is running to be the governor of a state that is representative of the US as a whole.

This candidate used to advocate a \$9.50 state minimum wage.

During this year's general election campaign, the candidate expressed support for a \$7.25 state minimum wage.

What would you guess this candidate actually prefers?

- \$7.25 minimum wage
- \$9.50 minimum wage
- \$10.50 minimum wage
- \$12.50 minimum wage
- \$15 minimum wage

How well do you think the term "honest" describes this candidate?

- Extremely well
- Very well
- Moderately well
- Somewhat well
- Not well at all



Figure 5
Sample Experimental Stimulus.

position was selected from the same set of positions without replacement (to ensure a change in position). Respondents were then asked to guess which minimum wage position the candidate actually prefers.

This design extends a survey experiment fielded by Tomz and Van Houweling (2012). Both their study and ours analyze voter expectations about a candidate who has changed positions on an issue and evaluate the consequences of such flip-flopping for evaluations of the candidate's traits. The primary difference is that, in our study, candidate profiles include party labels. Herein lies a central contribution of our paper, by providing respondents with information about the candidate's party affiliation, we can analyze whether the respondent's partisanship induces motivated reasoning.

Results: adjudicating between the scenarios

In order to capture how a position shift affects respondents' perceptions of where the candidate stands, we compute the *difference* between the respondent's guess and the candidate's initial issue stance, measured in absolute distance. This outcome reflects how the candidate's shift pulls respondents' opinions away from the initial candidate position. It is operationalized as follows: for a candidate who initially advocated a \$7.25 minimum wage, the difference equals one if the respondent places the candidate in the immediately following option on the issue scale \$9.50, the

difference equals two if she places the candidate two options away (\$10.50), and so forth. Since we calculate the difference in absolute value, the same logic applies if, for instance, the candidate's initial stance is a \$15 minimum wage: the outcome takes the value of one if the second candidate position is \$12.50.⁴ Note that, while the manuscript focuses on this outcome of interest, the same substantive conclusion emerges with an alternative outcome measure, namely the distance between the respondent's perception and the *second* candidate position.⁵

We can use the following benchmark to gauge the magnitude of the candidate shift's impact on voter perceptions. From the design of the experiment, the average distance between the first and the second candidate positions is found as two issue positions.⁶ Hence, if respondents take the candidate shift at face value, the distance between perceptions and the initial candidate stance – our outcome of interest – should also be two on average. Any value below two will thus indicate that voters do *not* take candidate stances at face value.

Figure 6 presents the average difference for the Republican and Democratic candidates. The effect is very similar for both candidates, 1.20 for the Republican and 1.25 for the Democratic one and the divergence between them is not statistically significant. Since these differences are less than 2, we can infer that respondents do not fully adjust their opinion in line with the candidate's change in position. In other words, they are skeptical and do not take the candidate's policy shift at face value. Hence, this evidence suggests that voters do not behave according to the *full credibility* scenario (Figure 1). The pattern is actually more consistent with the *skepticism* hypothesis (Figure 1).

The similar pattern of skepticism toward both candidates could still obscure some significant heterogeneity depending on the respondent's partisanship. In this regard, Figure 7 evaluates the empirical support for the *partisan motivation* scenario.⁷ This figure does so by comparing the average difference between the candidate's initial stance and the voter's perception across partisan groups. The evidence in the plot suggests that partisan voters are *not* more responsive to the policy shifts adopted by the candidate of their own party. As can be seen, the difference is not higher among respondents that identify with the party of the candidate. Specifically, the size of the effect for the Democratic candidate is statistically indistinguishable

⁴The reason for computing differences in absolute value is as follows: since both candidate positions are fully randomized, the raw difference between the first and the second candidate position is zero on average, and therefore the effects of the second candidate stance on voters' perceptions would cancel each other out in the aggregate.

⁵These results are available in the online [Appendix](#).

⁶As mentioned above, for any initial candidate stance, the second position is drawn randomly from the remaining four issue positions. Hence, for an initial \$7.25 position, the second stance may be 1, 2, 3, or 4 issue positions away. The average of these distances will thus be 2.5. For a \$9.5 or a \$12.50 initial stance, the second stance may be 1, 1 (again), 2, or 3 issue positions away. The average of this is $\frac{7}{4}$. For the middle initial stance, \$10.50, the second position may be 1 or 2 issue positions away. The average distance is 1.5. Finally, for a \$15 first candidate position, the average distance is the same as that for a \$7.25 initial stance: 2.5. The global mean of these averages is 2.

⁷This analysis and the following one focus the attention on respondents who have a partisan affiliation, including leaners (In total, partisans make up roughly 78% of our sample). The online [appendix](#) presents analyses that incorporate pure independents.

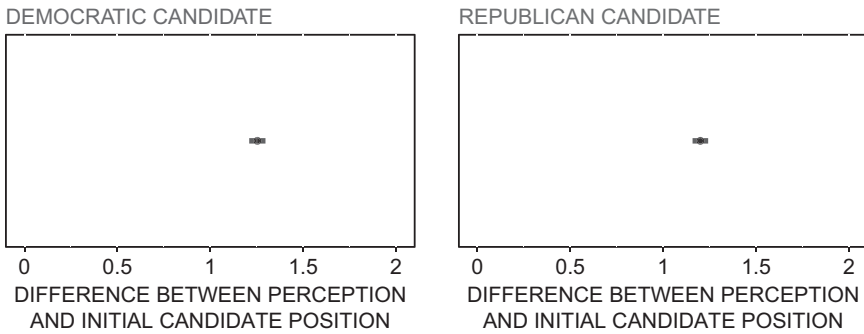


Figure 6

Absolute difference between the initial candidate position and respondents' perception of where the candidate stands. Averages and 95% confidence intervals.

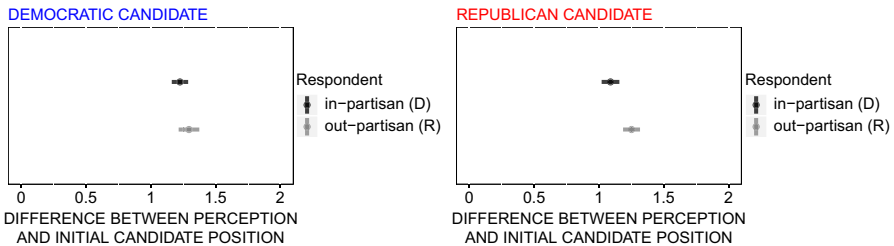


Figure 7

Absolute difference between the initial candidate position and respondents' perception of where the candidate stands. Averages and 95% confidence intervals. By partisan group.

between Democratic and Republican respondents. For the Republican candidate, the effect is higher among respondents that identify as Democrats. This implies that respondents do not engage in a type of motivated reasoning that only considers the partisanship of the candidate (the *naive party motivation* scenario).

We now test whether respondents' reactions are motivated by both their partisanship and their own individual preference on the issue (*preference-mediated partisan motivation* scenario). Figure 8 reports the influence of the candidate's change in position across partisan groups and depending on the direction of the candidate position shift, i.e. whether the candidate moves closer to the respondent's preferred policy or not.

The evidence shows that partisan voters bring their own issue preference to bear when reacting to their own candidate's rhetoric: the effect of the policy shift is substantially larger when the current candidate stance is closer to the respondent's preference. In other words, partisan voters are receptive if their candidate moves closer to them but substantially discount the shift if the candidate moves away. The partisan voter's preferred policy also shapes the processing of policy shifts from the candidate of the other party, but in the reverse fashion. In this case, the respondent

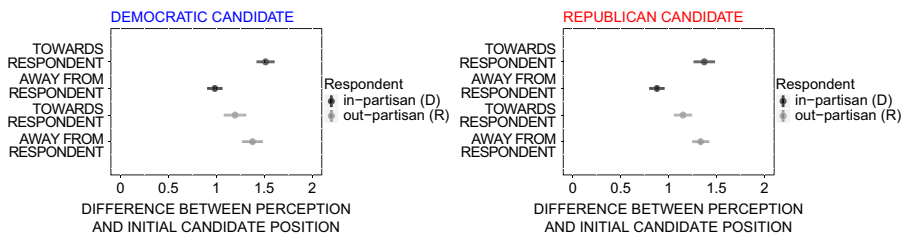


Figure 8

Absolute difference between the initial candidate position and respondents' perception of where the candidate stands. Averages and 95% confidence intervals. By partisan group and by the DIRECTION of the candidate position shift.

gives more weight to the out-party candidate's shift if she moves *away* from the respondent's position. For the Democratic candidate, the effect of the shift among Republican respondents is larger if the candidate moves away from their position. Similarly, for the Republican candidate, the shift has a larger impact among Democratic voters when the candidate shifts farther from their issue position. Taken together, the empirical pattern reported in Figure 8 fits very well with the theoretical scenario illustrated in Figure 4, which describes our preference-mediated partisan motivation hypothesis.⁸

One natural worry is that the empirical pattern observed in Figure 8 could be produced by respondents using the party's stereotypical position on the issue to guess where the candidate is located. Indeed, the two scenarios in which we observe the highest impact of candidate stances, i.e., moving closer to the position of in-partisans and moving farther from the position of out-partisans, correlate positively with moving toward the party stereotype. Even under this mechanism, the pattern we observe would have similar and important implications for both partisan cognition and electoral politics.

However, to more deeply understand the phenomenon, we call upon a feature of our design to conduct three robustness checks that disentangle *preference-mediated partisan motivation* from the role of party stereotypes. Our survey questionnaire included items measuring each individual's perception of the party stereotypes. In all three tests, which are detailed in the online Appendix, we confirm that *preference-mediated partisan motivation* arises empirically even when we take into account the role of stereotypes. In the first test, we split the sample according to whether the candidate has moved closer to the party's stereotype or not, and we replicate the analysis reported in Figure 8 for each subsample, hence controlling for the role of party stereotypes (see online Appendix). The second robustness test calculates how much the candidate's perceived position deviates from the party's stereotype and estimates the impact of the experimental treatment on this difference. Hence, this robustness check effectively gauges how the treatment affects the part of the individual's guess that is unexplained by the party's stereotype (see online Appendix). The last robustness test estimates a regression model

⁸We also recover results consistent with this scenario when examining respondent assessments of the candidate's honesty. These results are detailed in the online appendix.

that controls for the respondent's perception of what the partisan stereotype is (see online [Appendix](#)).

This regression model also helps rule out the possibility that the empirical pattern is driven by false-consensus bias. Indeed, one might worry that the evidence of preference-mediated partisan motivation is also consistent with voters simply assuming that co-partisans agree with them. The fear would be that false-consensus bias is what explains partisan respondents being more receptive when *their* candidate moves toward their own-policy position (Krueger and Clement 1994; Ross, Greene and House 1977). While this sort of process would also not alter the practical implications of our result, it is important to understand the mechanism at play. Using a multiple regression model, we are able to control for the respondent's priors about where Republicans and Democrats tend to stand on the issue of the minimum wage, whether the position shift is away from or toward the respondent, and we are able to incorporate interaction terms to isolate joint effects. These robustness checks are all consistent with the empirical analysis presented here.

Discussion

Our findings represent a significant advancement in our understanding of motivated reasoning and the updating processes pursued by voters when faced with conflicting or ambiguous information. As such, there are important theoretical and practical implications. For starters, contrary to what Lenz (2013) argued, we find that respondents' issue preferences appear to be genuinely held, and a source of motivated reasoning on their own. *This suggests scholars should take these preferences seriously and consider potential interactions when evaluating motivated reasoning.*

For candidates, our findings suggest that moving away from the position of your partisan supporters may not be very costly electorally, because these core supporters will discount the shift as not very meaningful. At the same time, moving closer to capture a new voter constituency may not be very effective to the extent that those voters identify with the other party, as they will discount shifts toward their own position. In certain contexts, this suggests the efficacy of ambiguity as a campaign strategy. In others, it may render such a strategy futile.

Broadly speaking, our results intersect a number of takes on the place of party identity in democratic competence. Preference-mediated partisan motivation implies a Sniderman and Stiglitz (2012) brand of party identity that straddles a spatial, rationalist depiction and a more affect based, behaviorist model. Large numbers of voters, it seems, do possess meaningful issue preferences and their motivated cognition accounts for them. At the same time, the mechanism we uncover is very much in line with characterizations of party identity as a blinding force among the electorate, as voters systematically incorporate new information in ways that boost consistency between their party identity and specific issue positions.

Supplementary Material. To view supplementary material for this article, please visit <https://doi.org/10.1017/XPS.2019.16>

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