# A ROW-WISE STACKING OF THE RUNOFF TRIANGLE: STATE SPACE ALTERNATIVES FOR IBNR RESERVE PREDICTION

BY

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#### ABSTRACT

This work deals with prediction of IBNR reserve under a different data ordering of the non-cumulative runoff triangle. The rows of the triangle are stacked, resulting in a univariate time series with several missing values. Under this ordering, two approaches entirely based on state space models and the Kalman filter are developed, implemented with two real data sets, and compared with two well-established IBNR estimation methods — the chain ladder and an overdispersed Poisson regression model. The remarks from the empirical results are: (i) computational feasibility and efficiency; (ii) accuracy improvement for IBNR prediction; and (iii) flexibility regarding IBNR modeling possibilities.

#### KEYWORDS

IBNR, Kalman filter, mean square error, missing values, state space model.

### 1. Introduction

The issue of *Incurred But Not Reported* (IBNR) reserve prediction has been extensively explored in the actuarial literature. Many techniques have been developed for improving accuracy of the estimated reserves, since biased and unreliable estimation generally result in inefficient management decisions (cf. Bornhuetter & Ferguson, 1972). For a good survey on the subject of IBNR estimation, see Taylor (1986), Taylor (2000), England & Verrall (2002), and Taylor (2003). In Taylor (2003), the IBNR estimation methods are classified in two different types, namely the *staticldeterministic* and the *dynamiclstochastic*. The former includes many well-known methods such as the traditional *chain ladder*, and the latter represents time-varying parameters models, like those dealt with under state space approaches.

This paper suggests a methodology for IBNR prediction which split into two distinct approaches. These should be classified as dynamic/stochastic and are based on an alternative "row-wise" ordering of the values in the *runoff* triangle. Such ordering produces a univariate time series with several missing

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values, which, once summed up, give the desired and unobserved IBNR reserve. The approaches that shall be considered are based on state space modeling and the Kalman filter, which implies that missing values treatment and mean square error computations become quite attainable.

Even though both approaches give the same numerical result under rather general set-ups, they differ in some aspects. On one hand, the first approach, termed the *blocks method*, consists of obtaining each "block" of the mean square error matrix associated with the missing values estimates. On the other hand, the second approach, the *cumulating method*, adds a new component to the state vector, which "accumulates" the missing values estimates and, as a result, the mean square error of the IBNR estimation is automatically obtained from the Kalman equations.

The paper has the following plan. Section 2 presents the notation used through the paper, the proposed new ordering and some justification. Section 3 introduces the essentials of the linear state model and the Kalman filter, presents both methodologies in a general framework, and discusses related practical issues. Section 4 is dedicated to applications with two real data sets already used in the literature, where the proposed techniques are estimated, evaluated and compared with the chain ladder method and a Poisson regression model with overdispersion described in Renshaw & Verrall (1998) and England & Verrall (2002); the latter approach has still been quite considered in the literature on IBNR estimation as a standard benchmark — see for instance de Jong (2006). Section 5 concludes the paper and suggests some possible extensions. Technical proofs are relegated to the appendices.

# 2. The runoff triangle: Notation and a new ordering

Traditionally, IBNR data are organized in the so-called *runoff* double-index format, as displayed in Figure 1 (see for example Hart *et al.*, 2001). The rows of the triangle represent the *accident years* or *years of origin* and its columns give the *development years*. In this paper, the runoff triangle is portrayed in the incremental form and its cells are denoted by  $C_{wd}$ ,  $1 \le w \le J$  and  $0 \le d \le J - 1$ ; each cell represents, for given w, d, the payment for an accident *occurred* at time w and *reported* at time w + d.

A common assumption of several methods for IBNR estimation is the presence of a regular pattern for the incurred liabilities. The pattern originates from the delay between the origin and the payment — that is, a *column effect* — and should be appropriately modeled and predicted. As a seminal example of this approach, one should recall the *Hoerl curve* (cf. de Jong & Zehnwirth, 1983; and Wright, 1990). A more recent work from Piet de Jong (cf. de Jong, 2006) focuses on correlations between columns — mainly the earliest ones associated with smaller delays.

In this paper, a different approach is considered. The entries of the triangle in Figure 1 are rearranged as a kind of "time series" formed by stacking the

Accident		De	evelopmen	it d	
Year w	0	1	2		J-1
1	$C_{1,0}$	$C_{1, 1}$	$C_{1,2}$		$C_{1,J-1}$
2	$C_{2,0}$	$C_{2,1}$		$C_{2,J-2}$	
3	$C_{3,0}$	:			
÷	÷	:			
:	÷	$C_{J-1,1}$			
J	$C_{J,0}$				

FIGURE 1: Runoff Triangle: traditional double-indexing.

Accident		De	velopmer	nt d	
Year w	0	1	2		J-1
1	$y_1$	$y_2$	$y_3$		$y_J$
2	$y_{J+1}$	$y_{J+2}$		$y_{2J-1}$	$y_{2J}$
3	$y_{2J+1}$	$y_{2J+2}$		$y_{3J-1}$	$y_{3J}$
:	:	:			
J	$y_{(J-1)J+1}$	$y_{(J-1)J+2}$		$y_{J^2-1}$	$y_{J^2}$

FIGURE 2: Row-wise ordering of the triangle.

Accident		D	evelopmen	it d	
Year w	0	1	2	•••	J-1
1	$\mathcal{Y}_1$	$y_2$	$y_3$		$\mathcal{Y}_J$
2	$y_{J+1}$	$y_{J+2}$	•••	$y_{2J-1}$	
:	÷				
J	$\mathcal{Y}_{(J-1)J+1}$				

FIGURE 3: Row-wise ordering of the triangle with missing values.

rows, and their former double-index is replaced by a single t, which clearly should not be read as a usual calendar time index. The result is a ordered data set with several missing values — see Figures 2 and 3. Under this new perspective, the dependence structure can be modeled in a natural fashion by a state

space framework. A word of caution: even though not having the usual chronological meaning, the new index t, instead, offers the possibility of organizing the data following the usual time series analysis standpoint. Besides, it allows the use of periodic components for the aforementioned column effect, as it will be seen in the next section.

Following Figure 1, it should be noted that some entries of Figure 2 are in fact absent, since they correspond to the IBNR components. So, Figure 3 shall be the target of what follows. In practice, to predict the IBNR reserve, which is the unobserved sum given by

IBNR 
$$\equiv R = \sum_{t \in \mathcal{A}} y_t,$$
 (1)

where  $\mathcal{A} \equiv \{t : y_t \text{ is missing}\}$ , means that the missing values of the new representation must be estimated somehow. It is precisely here where the state space formulation has a major advantage, since missing values treatment is a quite natural task for the Kalman filter (cf. Harvey, 1989; Durbin & Koopman, 2001; Brockwell & Davis, 2002; and Shumway & Stoffer, 2006). Besides, as it will be proven in the next section, it will also be possible to obtain an explicit formula for the mean square error of (1) under this proposed new ordering.

#### 3. Proposed IBNR estimation methods

### 3.1. Linear state space models and the Kalman filter

A Gaussian linear state space model<sup>1</sup> consists of two equations. The first is termed the measurement equation, and describes the evolution of a *p*-variate observable stochastic process (that is, the measurements)  $y_t$ , t = 1, 2, ... The second is the state equation. Specifically:

$$y_{t} = Z_{t}\alpha_{t} + d_{t} + \varepsilon_{t}, \qquad \varepsilon_{t} \sim N(0, H_{t})$$

$$\alpha_{t+1} = T_{t}\alpha_{t} + c_{t} + R_{t}\eta_{t}, \qquad \eta_{t} \sim N(0, Q_{t})$$

$$\alpha_{1} \sim N(\alpha_{1}, P_{1}). \qquad (2)$$

The former equation relates  $y_t$  to the  $m \times 1$  unobserved state  $\alpha_t$ , and the latter gives the state evolution through a Markovian structure. The random errors  $\varepsilon_t$  and  $\eta_t$  are independent (in time, between each other and of  $\alpha_1$ ) and the system matrices  $Z_t$ ,  $d_t$ ,  $H_t$ ,  $T_t$ ,  $c_t$ ,  $R_t$  and  $Q_t$  are deterministic. For a given time series of size n and any t, j, define  $\mathcal{F}_j \equiv \sigma(y_1, ..., y_j)$ ,  $a_{t|j} \equiv E(\alpha_t|\mathcal{F}_j)$  and  $P_{t|j} \equiv \text{Var}(\alpha_t|\mathcal{F}_j)$ .

One could think of a wide sense linear state space model, which has no Gaussian assumptions of any kind. Nevertheless, everything developed here maintains great generality, since the formulae corresponding to conditional expectations and covariance matrices still represent, outside Gaussian set-ups, optimal linear estimators and associated mean square error matrices.

The Kalman filter (prediction and smoothing equations) consists of recursive equations for these first- and second-order conditional moments when j = t - 1 and j = n. The corresponding expressions are given in (3) and (4). Details concerning the derivations of such formulae and the estimation of unknown parameters in the system matrices by (*quasi*) maximum likelihood, can be found in several books, like Harvey (1989), Durbin & Koopman (2001), Brockwell & Davis (2002) and Shumway & Stoffer (2006).

$$v_{t} = y_{t} - Z_{t} a_{t|t-1} - d_{t}, F_{t} = Z_{t} P_{t|t-1} Z_{t}' + H_{t},$$

$$K_{t} = T_{t} P_{t|t-1} Z_{t}' F_{t}^{-1}, L_{t} = T_{t} - K_{t} Z_{t}, t = 1, ..., n, (3)$$

$$a_{t+1|t} = T_{t} a_{t|t-1} + c_{t} + K_{t} v_{t}, P_{t+1|t} = T_{t} P_{t|t-1} L_{t}' + R_{t} Q_{t} R_{t}',$$

$$r_{t-1} = Z_t' F_t^{-1} v_t + L_t' r_t, N_{t-1} = Z_t' F_t^{-1} Z_t + L_t' N_t L_t,$$

$$a_{t|n} = a_{t|t-1} + P_{t|t-1} r_{t-1}, P_{t|n} = P_{t|t-1} - P_{t|t-1} N_{t-1} P_{t|t-1},$$

$$r_n = 0, N_n = 0, t = n, ..., 1.$$

$$(4)$$

Amongst the works on IBNR estimation employing the state space modeling framework, due attention should be paid to the paper by de Jong & Zehnwirth (1983), who present the triangle of Figure 1 in a way that recognizes the diagonals as the size-varying measurements — consequently, their approach follows the usual calendar time ordering. It is also mentioned that those authors assume a Hoerl Curve structure for each row and its time-varying parameters are the components of the state vector. Verrall (1989), despite of also respecting the usual time frame, considers an estimation method supported by the Bayesian approach; this same inferential perspective was adopted in the work by Ntzoufras & Dellaportas (2002). The class of models proposed by Verrall constitute an adaptation of the static 2-way ANOVA structure of Kremer (1982) to the state space representation. Other works that deserve mentioning are Wright (1990) and Taylor (2003), the latter offering an approach based on the exponential distribution filter. More recently, de Jong (2006) proposes a state space form that permits the estimation of correlations between the triangle's entries. Still, one should recall the book by Taylor (cf. Taylor, 2000), which, amongst many other proposals, discusses a particular method that takes the rows of the runoff triangle as the measurement

Even though keeping towards an alternative row-ordering of the triangle previously discussed in section 2, the approach of the present paper maintains similarities with the state space proposals of Jong & Zehnwirth (1983) and Taylor (2000), such as introducing structural modeling with stochastic level and periodicity components. The next subsections conserve space to motivate the use of unobserved level and periodic components for probabilistically describing the data in the new row-wise arrangement.

#### 3.2. Structural Models

## 3.2.1. First proposal

A *structural model* for a time series has unobservable components, such as level, slope, seasonality and error, which are explicitly modeled (cf. Harvey, 1989). This paper will consider in the applications a structural model with two components: a local level and a stochastic periodic component. It is presented in (5).

$$y_{t} = \mu_{t} + \gamma_{t} + x'_{t}\beta + \varepsilon_{t}, \qquad \varepsilon_{t} \sim N(0, \sigma_{\varepsilon}^{2}),$$

$$\mu_{t+1} = \mu_{t} + \zeta_{t}, \qquad \zeta_{t} \sim N(0, \sigma_{\zeta}^{2}),$$

$$\gamma_{t+1} = -\sum_{j=1}^{J-1} \gamma_{t+1-j} + \omega_{t}, \qquad \omega_{t} \sim N(0, \sigma_{\omega}^{2}).$$
(5)

The use of these components is motivated by the claims process behavior. The basic assumption is that accident years present very similar patterns regarding claims payments, so stacking the whole "square" (that is: the runoff triangle merged with the missing values) as a single univariate time series would generate a very strong periodicity that could be viewed itself as an unobserved stochastic process. As the values of the "lower triangle" are unknown, the time series formed from this new-ordering will have missing values.

Following Harvey (1989 ch. 2), standard structural time series models allow direct interpretation for their unobservable components: the level component responds for long-term movements and the seasonal (periodic) component captures calendar effects. In the present context of runoff data: the level component  $\mu_t$  shall respond for the average value of claims along each accident year, while the periodic component  $\gamma_t$  is supposed to capture the column effect, already discussed in section 2. The regression terms that appear in the first equation are mainly motivated by the need of intervention effects due to the presence of outliers.

Model (5) is easily cast into a state space form (for example, see Harvey, 1989 ch. 4 and Durbin & Koopman, 2001 ch. 3) and, consequently, everything to be derived in the sequel is certainly applicable. A point is worth stressing: the structural model (5) can also be used with the series in its logged scale, something that maintains coherence with the assumption of the data in its original scale having log-normal distributions. From a purely data-driven perspective, this way of modeling is generally motivated by residual analysis, whenever the latter suggests a heteroscedastic behavior *ex post* estimating the model with the original scale. Despite of that, such log-normal distribution is frequently supported in the literature about IBNR data — see subsection 3.3.3. In considering model (5) with logged values, one should, by the time of converting the data back to the original scale, be aware of two points: (1) the interpretation for the exponentials of the components shall be *multiplicative* 

— for instance: an increase in the exponential of the level component is read as a percentage change in the  $y_t$  (in its original scale) —; and (2) some procedures must be carried out in order to preserving unbiased predictions of the original data. In connection with the blocks method (to be developed in the sequel), these points will be formally addressed; theoretically in subsection 3.3.3 and empirically along section 4.

# 3.2.2. Second proposal: addition of a row effect

Even thought not implemented in the applications (see section 4), the methodology proposed in this paper theoretically admits the inclusion of a periodic component coming from the rows of the triangle. Such extension is suggested in the form of dummy variables that could enter in the regression effect of (5).

Oni sin	Development d							
Origin w	0	1	2		11			
2006Q1	$C_{1,0}$	$C_{1,1}$	$C_{1,2}$	(	1,11			
2006Q2	$C_{2,0}$	$C_{2,1}$	$C_{2,2}$					
2006Q3	$C_{3,0}$	$C_{3,1}$	$C_{3,2}$					
2006Q4	$C_{4,0}$	$C_{4,1}$	$C_{4,2}$					
2007Q1	$C_{5,0}$	$C_{5,1}$	$C_{5,2}$					
2007Q2	$C_{6,0}$	$C_{6,1}$	$C_{6,2}$					
2007Q3	$C_{7,0}$	$C_{7,1}$	$C_{7,2}$					
2007Q4	$C_{8,0}$	$C_{8,1}$	$C_{8,2}$					
2008Q1	$C_{9,0}$	$C_{9,1}$	$C_{9,2}$					
2008Q2	$C_{10,0}$	$C_{10,1}$	$C_{10,2}$					
2008Q3	$C_{11,0}$	$C_{11,1}$						
2008Q4	$C_{12,0}$							

FIGURE 4: A quarterly triangle.

The need for considering this additional structure might occur, for instance, in cases where the rows of triangle represent quarterly data. This situation is depicted in Figure 4. Should empirical evidences of common patterns, within a given quarter, arise from residual analysis, such seasonal behavior can be incorporated as

$$y_t = \mu_t + \gamma_t + \sum_{i=1}^4 \beta_t^{(i)} d_t^{(i)} + \varepsilon_t,$$

where, for each i = 1, ..., 4,

$$d_t^{(i)} = \begin{cases} 1, & y_t \in \{i\text{-th quarter}\}, \\ 0, & \text{otherwise.} \end{cases}$$

This extension could be used with types of periodicity others than quarters (e.g. months, semesters etc.). It also worth mentioning that one could consider up to S-1 dummies, where S is the number of *row periods*, with an intercept term — if S-1 dummies do enter in the specification, this shall entail an equivalent parametrization to a model with S dummies but with no intercept.

A word of caution: the inclusion of such additional regression terms would certainly turn the maximum likelihood estimation even more difficult, given the enormous incidence of missing values (cf. see the discussion concerning the row-wise ordering in section 2).

# 3.3. First approach: the blocks method

### 3.3.1. The method

Consider the state space form in (2), the Kalman filter in (3) and (4), and all the associated notation and terminology introduced in subsection 3.1. In addition, define  $I \equiv \{t : y_t \text{ is non-missing}\}$ ,  $\tilde{\mathbf{Y}} \equiv \{y_t : t_i \in I, \forall j\}$ ,  $\tilde{\mathcal{F}} \equiv \sigma(\tilde{\mathbf{Y}})$  and

$$L_{t}^{*} \equiv \begin{cases} L_{t}, & \text{if } t \in \mathcal{I} \\ T_{t}, & \text{otherwise} \end{cases} N_{t}^{*} \equiv \sum_{k=t+1}^{n} L_{t+1}^{*'} \dots L_{k-1}^{*'} Z_{k}^{*'} F_{k}^{-1} Z_{k}^{*} L_{k-1}^{*} \dots L_{t+1}^{*}.$$

In the actual context,  $\tilde{\mathcal{F}}$  represents the information generated by the triangle in Figure 3.

The development of the *blocks methods* starts from a set of recursions, derived in de Jong & Mackinnon (1988), Koopman (1993) and Durbin & Koopman (2001) ch. 4, for some covariance matrices associated with the error term  $\varepsilon_t$  and the state vector  $\alpha_t$ . These are collected as follows.

**Lemma 1.** For any t, j = 1, ..., n, it follows that

- 1.  $\operatorname{Cov}(\alpha_{t}, \alpha_{j} | \mathcal{F}_{n}) = P_{t|t-1} L'_{t} L'_{t+1} \dots L'_{j-1} (I_{m} N_{j-1} P_{j|j-1}), \ j \ge t$ where  $L'_{t} L'_{t+1} \dots L'_{j-1} = I_{m}$  for j = t.
- 2.  $Cov(\varepsilon_t, \varepsilon_j | \mathcal{F}_n) = H_t K_t' L_{t+1}' \dots L_{j-1}' W_j', \ j > t$ where  $W_j = H_j (F_j^{-1} Z_j - K_j' N_j L_j)$ .
- 3.  $\operatorname{Cov}(\varepsilon_t, \alpha_j | \mathcal{F}_n) = -H_t K_t' L_{t+1}' \dots L_{j-1}' (I_m N_{j-1} P_{j|j-1}), \ j > t.$

4. 
$$\operatorname{Cov}(\alpha_{t}, \varepsilon_{j} | \mathcal{F}_{n}) = -P_{t|t-1} L'_{t} L'_{t+1} \dots L'_{j-1} W'_{j}, \ j \geq t$$
  
where  $W_{j} = H_{j} (F_{j}^{-1} Z_{j} - K'_{j} N_{j} L_{j})$  and  $L'_{t} L'_{t+1} \dots L'_{j-1} = I_{m}$  for  $j = t$ .

Another important result is Lemma 2 given below. Its proof is a direct application of the well-established expressions for the mean vector and the covariance matrix under conditional Gaussian distributions (cf. Johnson & Wichern, 2002).

**Lemma 2.** Let x, y and z be random vectors with joint Gaussian distribution. If Cov(y, z) = 0 and Cov(x, z) = 0, then

$$E(x|y,z) = E(x|y)$$

$$Var(x|y,z) = Var(x|y).$$

The next result has a quite direct proof, which is given in appendix A, and reveals a kind of *orthogonality* between the observed part of the triangle given in Figures 2 and 3, and the IBNR unobserved components.

**Lemma 3.** For each  $t \notin I$ ,  $\varepsilon_t$  is uncorrelated with  $\tilde{\mathbf{Y}}$ .

The derivation of the blocks method necessarily passes through the obtention of the conditional covariance matrix of the measurements  $y_t$ , such that  $t \notin I$ , given the  $\sigma$ -field  $\tilde{\mathcal{F}}$ . In the actual state space framework, this should be done by considering the conditional covariance matrices between  $\alpha_t$ ,  $\varepsilon_t$  and  $\eta_t$ , and by conveniently exploring the linear relation between these unobservable random quantities and the measurements  $y_t$ . The next result, the proof of which is in appendix B, works out this idea by combining the lemmas already presented in a proper way.

**Lemma 4.** For each  $t, j \notin I$ , it follows that:

1. 
$$\operatorname{Cov}(\varepsilon_t, \varepsilon_j | \tilde{\mathcal{F}}) = \begin{cases} H_t, & \text{for } t = j \\ 0, & \text{otherwise.} \end{cases}$$

2. 
$$\operatorname{Cov}(\varepsilon_t, \alpha_j | \tilde{\mathcal{F}}) = 0$$

3. 
$$\operatorname{Cov}(\alpha_{t}, \alpha_{j} | \tilde{\mathcal{F}}) = \begin{cases} P_{t|t-1} L_{t}^{*'} L_{t+1}^{*'} \dots L_{j-1}^{*'} (I_{m} - N_{j-1}^{*} P_{j|j-1}), & \text{for } t < j \\ P_{t|t-1} - P_{t|t-1} N_{t-1}^{*} P_{t|t-1}, & \text{for } t = j. \end{cases}$$

Now, everything needed for the computational expressions of the blocks method has been gathered. These are displayed in the next theorem; proof is given in appendix C:

**Theorem 1.** For each  $t, j \notin I$ , it follows that

$$\mathrm{Cov}(y_t,y_j|\tilde{\mathcal{F}}) = \begin{cases} 0 & for \ t \in I \ or \ j \in I \\ Z_t(P_{t|t-1} - P_{t|t-1}N_{t-1}^*P_{t|t-1})Z_t' + H_t & for \ t = j \ and \ t,j \notin I \\ Z_tP_{t|t-1}L_t^{*'}L_{t+1}^{*'} \dots L_{j-1}^{*'}(I_m - N_{j-1}^*P_{j|j-1})Z_j' & for \ t < j \ and \ t,j \notin I. \end{cases}$$

From a practical/computational perspective, the calculation of the expressions from Theorem 1 needs the storing of several matrices produced by the Kalman filter, namely:  $P_{t|t-1}$  and  $N_{t-1}^*$  for each  $t \notin \mathcal{I}$ , and also  $L_{\tau}^*$ ,  $L_{\tau+1}^*$ , ...,  $L_{\tau'-1}^*$ ,  $1 \le \tau < \tau' \le n$ , where  $\tau$  and  $\tau'$  are respectively the first and the last indexes that correspond to missing observations. Additionally, once calculated for each possible combination of i and j, the same expressions give the *complete* conditional covariance matrix of  $\mathbf{Y} \equiv (y_1', \ldots, y_n')'$  given  $\tilde{\mathcal{F}}$ . As a consequence, it turns out to be feasible to compute the mean square error associated with estimation of *every* linear combination of the missing values — some of which are properly tackled in the next subsection, given their actuarial importance if the missing values do correspond to those from Figure 3.

# 3.3.2. Mean square error for partial and total IBNR estimation

Since  $E(\mathbf{a}'\mathbf{Y}|\tilde{\mathcal{F}}) = \mathbf{a}'E(\mathbf{Y}|\tilde{\mathcal{F}})$  and  $Cov(\mathbf{a}'\mathbf{Y}|\tilde{\mathcal{F}}) = \mathbf{a}'Cov(\mathbf{Y}|\tilde{\mathcal{F}})$  a for any given vector  $\mathbf{a} = (a_1, a_2, ..., a_n)'$ , in order to obtain these statistics for the *total* IBNR reserve, one must take  $\mathbf{a}$  such that  $a_i = 1$  if  $i \notin I$  and  $a_i = 0$  otherwise<sup>2</sup>. For the *partial* IBNR reserves, each of these being defined as the sum of the entries from a specific row of the triangle, one in turn has to fill the same vector  $\mathbf{a}$  with some additional zeros in the appropriate entries. This row-analysis can be useful for identifying some sources of randomness in the components of the IBNR.

Then, the expressions given by the blocks method for the IBNR estimates and their associated standard errors are:

$$\widehat{IBNR} \equiv \hat{R} = \mathbf{a}' \mathbf{E}(\mathbf{Y} | \tilde{\mathcal{F}}) \tag{6}$$

$$\operatorname{sd}(\widehat{\operatorname{IBNR}}) \equiv \operatorname{sd}(\hat{R}) = \sqrt{\mathbf{a}'\operatorname{Cov}(\mathbf{Y}|\tilde{\mathcal{F}})\mathbf{a}}$$
 (7)

In which concerns  $\mathbf{a}'\operatorname{Cov}(\mathbf{Y}|\tilde{\mathcal{F}})\mathbf{a}$ , another possibility would be to choose a=(1,...,1)', since, theoretically, the multiplications of covariance blocks involving  $y_t$ , for each  $t\in I$ , must vanish (cf. Theorem 1). However, numerically, it is not unreasonable to expect some loss of efficiency and numerical instability if such parts are not removed from the calculations. These drawbacks are caused by the fact that, although some matrix algebra operations should result in zeros analytically, in practice they do not, in light of rounding errors coming from floating point computations (cf. Thisted, 1988).

For the practitioner, the procedure — adapted to the structural modeling framework from subsection 3.2.1 — could be summarized as follows:

- 1. Estimate the *hyperparameters*  $(\sigma_{\varepsilon}^2, \sigma_{\zeta}^2 \text{ and } \sigma_{\omega}^2)$  of the model via maximum likelihood. If the model has regression parameters, they should be estimated via maximum likelihood as well;
- 2. Apply the Kalman filter given in (3)-(4) and store the matrices  $P_{t|t-1}$ ,  $L_t$  and  $N_t$  for all t;
- 3. Construct the covariance matrix  $\text{Cov}(\mathbf{Y}|\tilde{\mathcal{F}})$  using the formulae derived in Theorem 1;
- 4. Obtain the mean square error of the reserve from (7).

# 3.3.3. The use of the log-normal distribution for $y_t$

An alternative that has been considered for modeling the runoff data is the log-normal distribution (cf. Taylor, 2000 ch. 9). From the generalized linear modeling perspective, one should look at Kremer (1982), Hertig (1985), Renshaw (1989), Christofides (1990), Verrall (1991), and Doray (1996). Kremer (1982) introduces the 2-way ANOVA to the triangle data, while the others present some variants of the technique or modifications on the data perspective, like modeling individual development factors (Hertig, 1985) instead of incremental data. In the time series literature, one should mention the works by de Jong & Zehnwirth (1983), Verrall (1989), de Jong (2004), and de Jong (2006), most of those based on state space models. The log-normal distribution implies an additive structure of the state vector on the logarithmic scale, forcing its components to be normally distributed.

This alternative distribution induces the following algorithm for estimating the IBNR reserve and calculating its mean square error, which is still entirely supported by the blocks method.

- 1. Apply the Kalman filter to the triangle with entries  $z_t \equiv \log y_t$ , storing all the required matrices (see comments coming just after Theorem 1).
- 2. Use the blocks method to get<sup>3</sup>  $\hat{z}_t \equiv \mathrm{E}(z_t | \tilde{\mathcal{F}}) = \mathrm{E}(\log y_t | \tilde{\mathcal{F}}), \ \sigma_{\hat{z}_t}^2 \equiv \mathrm{Var}(z_t | \tilde{\mathcal{F}}) \text{ and } \sigma_{\hat{z}_t, \hat{z}_t} \equiv \mathrm{Cov}(z_t, z_t | \tilde{\mathcal{F}}).$
- 3. Compute<sup>4</sup>:

$$\hat{\mathbf{y}}_t = \exp\left\{\hat{z}_t + \frac{\sigma_{\hat{z}_t}^2}{2}\right\} \tag{8}$$

$$\sigma_{\hat{y}_t}^2 = \exp\left\{2\hat{z}_t + \sigma_{\hat{z}_t}^2\right\} \left(e^{\sigma_{\hat{z}_t}^2} - 1\right) \tag{9}$$

<sup>&</sup>lt;sup>3</sup> Note that the  $\sigma$ -fields generated by the original measurements  $y_t$  and by the transformed measurements  $z_t$ ,  $t \in \mathcal{I}$ , are actually the same.

<sup>&</sup>lt;sup>4</sup> These expression are obtained from a straightforward application of moment generating functions.

$$\sigma_{\hat{y}_{t},\hat{y}_{j}} = \exp\left\{\hat{z}_{t} + \hat{z}_{j} + \frac{\sigma_{\hat{z}_{t}}^{2}}{2} + \frac{\sigma_{\hat{z}_{j}}^{2}}{2}\right\} \left(e^{\sigma_{\hat{z}_{t},\hat{z}_{j}}} - 1\right)$$
(10)

### 4. Use the calculations discussed in subsection 3.3.2.

The possibility of adopting the log-normal distribution is a clear advantage of the blocks method over the cumulating method (next section), which does not permit the use of  $z_t$ .

# 3.4. Second approach: the cumulating method

#### 3.4.1. The method

The *cumulating method* consists of plugging a coordinate  $\delta_t$  to the state vector in model (2), which shall respond for the accumulation of the estimated missing values. The resulting state space model is

$$y_{t} = \begin{bmatrix} Z_{t} & 0 \end{bmatrix} \begin{bmatrix} \alpha_{t} \\ \delta_{t} \end{bmatrix} + d_{t} + \varepsilon_{t}$$

$$\begin{bmatrix} \alpha_{t+1} \\ \delta_{t+1} \end{bmatrix} = \begin{bmatrix} T_{t} & 0 \\ X_{t} & I_{p} \end{bmatrix} \begin{bmatrix} \alpha_{t} \\ \delta_{t} \end{bmatrix} + \begin{bmatrix} c_{t} \\ 0 \end{bmatrix} + \begin{bmatrix} R_{t} \\ 0 \end{bmatrix} \eta_{t},$$
(11)

where  $X_t = 0$  for  $t \in I$  and  $X_t = Z_t$  for  $t \notin I$  (missing observation). Also,  $\delta_1 \equiv 0$ .

Denote the vector of unknown parameters from models (2) and (11) by  $\psi$  and  $\psi^{\dagger}$  respectively, and the corresponding likelihood functions by  $\mathcal{L}$  and  $\mathcal{L}^{\dagger}$ . Although  $\psi = \psi^{\dagger}$  — indeed: model (11) simply represents an augmentation of the state vector of model (2), whose additional matrices do not bring any new parameters —, it is not that obvious to affirm the same, or not, for the maximum likelihood estimators associated with  $\mathcal{L}$  and  $\mathcal{L}^{\dagger}$ . The next statement, whose proof is in appendix D, solves the query and shall be key to implementing the method.

**Theorem 2.** 
$$\hat{\psi} \equiv \arg \max \mathcal{L}(\psi) = \arg \max \mathcal{L}^{\dagger}(\psi^{\dagger}) \equiv \hat{\psi}^{\dagger}$$
.

The interpretation of Theorem 2 is that, even though having an additional "cumulating" coordinate in the state vector, the augmented model in (11) does not produce any improvement in the maximum likelihood estimation. In fact, the additional coordinate depends recursively only upon itself, something that preserves the distributional properties of  $y_t$ . In practice, it shall imply feasibility of the implementations, since the estimation of the unknown parameters can be accomplished using the original model in (2) (which has lower-dimension

matrices) and, after, the obtained estimates should be used with the augmented model in (11).

## 3.4.2. Extension of the cumulating method: partial and total IBNR estimation

Taking the same motivation given in subsection 3.3.2, it is generally advisable to also incorporate *partial* cumulating components in the state vector of model (2) for each accident year. Let  $\boldsymbol{\delta}_t$  be a  $J \times 1$  stochastic process such  $\boldsymbol{\delta}_t = (\delta_t^{(2)}, \delta_t^{(3)}, ..., \delta_t^{(J)}, \delta_t^{(T)})'$ , whose indexes (*i*) represent the entries associated with each row, the last one being reserved to the total IBNR already defined. Use these new quantities, with  $\boldsymbol{\delta}_1 \equiv 0$ , to obtain the following model:

$$y_{t} = \begin{bmatrix} Z_{t} & 0 & \cdots & 0 \end{bmatrix} \begin{bmatrix} \alpha_{t} \\ \delta_{t}^{(2)} \\ \vdots \\ \delta_{t}^{(J)} \\ \delta_{t}^{(T)} \end{bmatrix} + d_{t} + \varepsilon_{t},$$

$$\begin{bmatrix} \alpha_{t+1} \\ \delta_{t+1}^{(2)} \\ \vdots \\ \delta_{t+1}^{(J)} \\ \vdots \\ \delta_{t+1}^{(J)} \end{bmatrix} = \begin{bmatrix} T_{t} & 0_{(m \times pJ)} \\ \tilde{X}_{t} & I_{(pJ \times pJ)} \end{bmatrix} \begin{bmatrix} \alpha_{t} \\ \delta_{t}^{(2)} \\ \vdots \\ \delta_{t}^{(J)} \\ \delta_{t}^{(T)} \end{bmatrix} + \begin{bmatrix} c_{t} \\ 0 \\ \vdots \\ 0 \\ 0 \end{bmatrix} + \begin{bmatrix} R_{t} \\ 0 \\ \vdots \\ 0 \end{bmatrix} \eta_{t},$$

$$(12)$$

where  $\tilde{X}_t = (X_t^{(2)'}, ..., X_t^{(J)'}, X_t^{(T)'})'$ , such that, for each i = 2, ..., J,

$$X_{t}^{(i)} = \begin{cases} Z_{t} & t \notin I \text{ and } t \in \text{row } i \\ 0 & \text{otherwise,} \end{cases}$$

and also

$$X_t^{(T)} = \begin{cases} Z_t & t \notin I, \\ 0 & \text{otherwise.} \end{cases}$$

Clearly, there exists a direct extension of Theorem 2 for model (12) that, again, would serve as a useful device for the estimation of unknown parameters in practical situations.

In which concerns the reserve estimation, by its very definition the random vector  $\delta_J^2 + 1$  has partial and total unobservable IBNR reserves, except for

the system matrices  $d_t$  and the random errors  $\varepsilon_t$ , which are excluded from the cumulating process. Therefore, the Kalman filter estimates of their entries and the associated mean square errors do play a role in the computations of partial and total IBNR predictions together with their corresponding accuracy measures. For example, the total IBNR estimate and its associated standard error is given by:

$$\widehat{\text{IBNR}} \equiv \hat{R} = E(\delta_{j^2+1}^{(T)} | \tilde{\mathcal{F}}) + \sum_{t \in T} d_t, \tag{13}$$

$$\operatorname{sd}(\widehat{\operatorname{IBNR}}) \equiv \operatorname{sd}(\widehat{\operatorname{IBNR}}) = \sqrt{\operatorname{Var}(\delta_{J^2+1}^{(T)} | \tilde{\mathcal{F}}) + \sum_{t \in \mathcal{I}} H_t}.$$
 (14)

For the practitioner, the procedure to obtain the mean square errors of the estimated IBNR reserves — under the structural modeling framework from subsection 3.2.1 — is summarized as follows:

- 1. Estimate the *hyperparameters* ( $\sigma_{\varepsilon}^2$ ,  $\sigma_{\zeta}^2$ ,  $\sigma_{\omega}^2$  and the coefficients associated with possible regression terms) of the reduced model by maximum likelihood, using the original state space representation (cf. Theorem 2);
- 2. Apply the Kalman filter prediction equations in (3) with extended models of the form given in (12) the number of cumulating components might depend on the application at hand and store the result  $\text{Var}(\boldsymbol{\delta}_{J^2+1}|\tilde{\mathcal{F}})$ . It is the last block of the matrix  $P_{J^2+1|J^2}$ ;
- 3. Obtain the mean square error of the reserve using (14) and variants for IBNR reserves other than the total.

# 4. APPLICATIONS

In this section, the methods previously developed are used with two real runoff triangles. The results are compared with those from the traditional chain ladder method (CL, hereafter) and those from Renshaw & Verrall (1998) and England & Verrall (2002), who used an overdispersed Poisson regression model (Poisson model, hereafter). In the sequel, the results from the estimations are presented and analyzed. The estimations have been done using a structural time series model as given in (5). The initialization of the Kalman filter has been carried out by the *exact initial Kalman filter* as presented in Koopman (1997) and in Durbin & Koopman (2001) ch. 5. The unknown parameters were estimated by maximum likelihood, using the BFGS quasi-Newton optimizer with an aid of the EM algorithm<sup>5</sup> in order to obtain good initial guesses for

<sup>5</sup> This procedure has been taken in order to alleviate potential problems with the Fisher information due to the missing values, something that usually implies a low curvature of the likelihood function (cf. Migon & Gamerman, 2001 ch. 2).

the variances; see Koopman (1993) and Durbin & Koopman (2001), ch. 7. The state space implementations have been carried out using the Ox 3.0 language (cf. Doornick, 2001) together with the Ssfpack 3.0 library for linear state space modeling (cf. Koopman *et al.*, 2002).

It is also worth mentioning that, although the CL and the Poisson model do incorporate the parameters uncertainty, by considering the modifications on the forecast function and on its corresponding mean square error, the approaches proposed in this paper do not. Instead, it was used the very same paradigm defended by Harvey (1989), Brockwell & Davis (1991), Box *et al.* (1994), Hamilton (1994), Durbin & Koopman (2001), Brockwell & Davis (2002), Enders (2004) and Shumway and Stoffer (2006): expressions for the forecast function and associated mean square error have been derived, and those have been used with maximum likelihood estimates in place of the unknown parameters, resulting in *approximated* versions of the theoretical formulae.

#### 4.1. AFG data

The first data set had already been used by many authors (*e.g.* England & Verrall, 2002; and de Jong, 2006). It is displayed in Table 1 and, hereafter, it shall be referred to AFG. The univariate series created from stacking the data AFG are graphically displayed in Figure 5a in their original scale, and also in their log values<sup>6</sup> in Figure 5b. Even from a very first glance, there is a clear evidence of periodicity coming from the column effect.

TABLE 1	
AFG RUNOFF TRIANGLE (THOUSANDS OF	DOLLARS).

Accident		Development d								
year w	0	1	2	3	4	5	6	7	8	9
1	5012	3257	2638	898	1734	2642	1828	599	54	172
2	106	4179	1111	5270	3116	1817	-103	673	535	
3	3410	5582	4881	2268	2594	3479	649	603		
4	5655	5900	4211	5500	2159	2658	984			
5	1092	8473	6271	6333	3786	225				
6	1513	4932	5257	1233	2917					
7	557	3463	6926	1368						
8	1351	5596	6165							
9	3133	2262								
10	2063									

<sup>&</sup>lt;sup>6</sup> Obviously, the negative value observed in Table1 is also treated as a missing value under this scale.

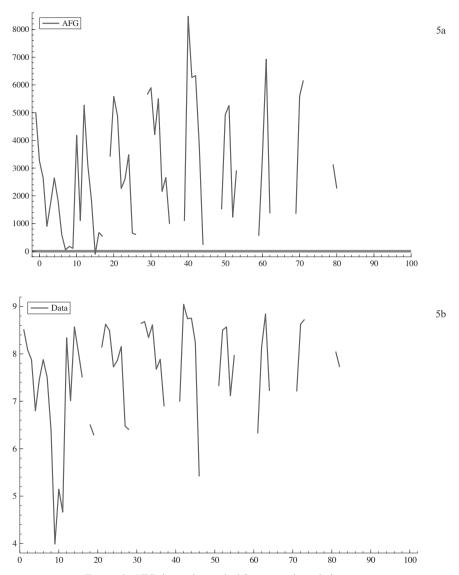


FIGURE 5: AFG time series resulted from row-wise ordering.

Given some evidences from residual analysis supporting the presence of outliers, three models have been considered for each of the scales: one with no interventions, other with "less interventions" and another with "more interventions". These will de referred according to the notation explained below, which also lists the "time instants" that required dummies.

- I-a original scale with no interventions;
- I-b original scale with 5 interventions (t = 11, 13, 31, 42, 44);

	I-a	I-b	I-c	II-a	II-b	II-c
Log-likelihood	-407.41	-392.66	-380.27	-62.96	-39.89	-17.39
Irregular	$2.15\times10^6$	$9.89\times10^{5}$	$3.00\times10^{5}$	$6.59\times10^{-1}$	$1.99\times10^{-1}$	$9.06 \times 10^{-187}$
Level	$1.64\times10^4$	$1.03\times10^{-4}$	0	$1.82\times10^{-13}$	$9.89\times10^{-13}$	$1.64\times10^{-4}$
Periodic	$2.05 \times 10^{5}$	$2.37\times10^{5}$	$3.68\times10^{5}$	$2.39\times10^{-10}$	$1.34\times10^{-2}$	$7.48\times10^{-2}$
S/N (level)	$7.62\times10^{-3}$	$1.04 \times 10^{-10}$	0	$2.77\times10^{-13}$	$4.95\times10^{-12}$	_
S/N (periodic)	$9.55\times10^{-2}$	$2.39\times10^{-1}$	1.23	$3.63\times10^{-10}$	$6.71 \times 10^{-2}$	_

 $\label{table 2} TABLE\ 2$  Estimated variances and signal-noise ratios for the AFG data.

- I-c original scale with 8 interventions (t = 4, 11, 13, 14, 31, 34, 42, 44);
- II-a logarithmic scale with no interventions
- II-b logarithmic scale with 7 interventions (t = 11, 13, 21, 31, 44, 46, 60);
- II-c logarithmic scale with 10 interventions (t = 4, 9, 11, 13, 21, 31, 34, 44, 46, 61);

The estimated variances from the structural model, together with the maximized log-likelihood, are displayed in Table 2, for both original and logarithmic scales. Some complementary information can be extracted from Figures 6 and 7, which contain the output from the Kalman filter estimations for models I-c and II-c. The first thing to be noted are the substantial increases in the loglikelihood whenever interventions are added<sup>7</sup>. These are the very first symptoms in favor of statistical relevance of such regression terms — there will be certainly more to be said about it later. On the estimated variances and corresponding signal/noise ratios<sup>8</sup>, one will probably note that those behave quite differently from one model to another. Although, two points are worth stressing. The first is that, except for model II-a, the periodicity really seems to be stochastic, something that is reinforced by the obviously time-varying estimated components depicted in the last panel of Figure 6 and in the second panel of Figure 7. The second is the quite intuitive and therefore expected decreasing path taken by the estimated irregular component variances from model I-a to model I-c (and also from model II-a to model II-c); again, one could take this as another piece of evidence supporting the need of intervening procedures.

In Tables 3, 4 and 5, there are several criteria that are of great help of deciding which model seems to be most appropriate. In the first three lines of

Given that some models were estimated with the original data while others used the logged values, the log-likelihoods allowed to be compared are those within a given scale.

These are defined as the ratios between a level (or periodicity) error variance and the irregular component variance, and, to some extent, reveal the actual importance of such level (or periodicity component) for explaining the movements of the series being modeled.

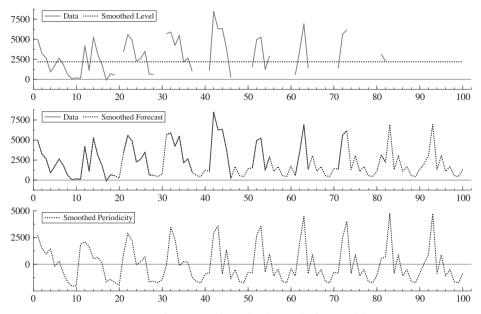


FIGURE 6: Kalman smoothing estimation results from model I-c for the AFG data in their original scale.

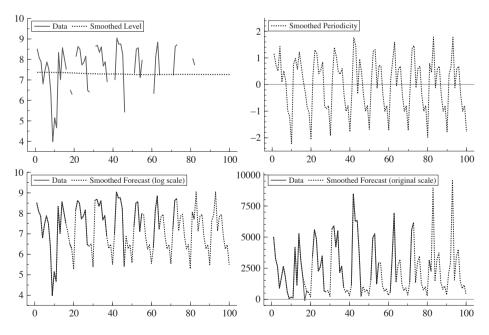


FIGURE 7: Kalman smoothing estimation results from model II-c for the AFG data in their logarithmic scale.

TABLE 3
MODEL COMPARISON STATISTICS (p-VALUES FOR THE LR TESTS ARE IN PARENTHESES)
FOR THE AFG DATA.

	I-a	I-b	I-c	II-a	II-b	II-c	CL	Poisson
MAPE (%)	52.54	32.55	16.11	59.02	21.29	$5.67 \times 10^{-16}$	85.38	65.60
MSE	$1.32\times10^6$	$0.60\times10^6$	$0.13\times10^6$	$2.61\times10^6$	$1.18 \times 10^{6}$	$1.24\times10^{-23}$	$3.83\times10^6$	$1.70\times10^6$
Pseudo R2 (%)	74.26	87.88	97.43	48.63	77.07	99.99	43.22	64.08
AIC	15.29	14.93	14.59	2.76	2.18	1.47	_	_
BIC	15.76	15.59	15.36	3.24	2.91	2.31	_	_
LR Test	_	29.50	54.28	_	46.14	91.14	_	_
	-	(0.000)	(0.000)	_	(0.000)	(0.000)	_	_

 $TABLE\ 4$  Out-of-sample comparison between the models with intervention for the AFG data.

	I-a	I-b	I-c	II-a	II-b	II-c	CL	Poisson
MAPE (%)	217.40	171.81	156.06	205.72	25.75	19.60	205.17	169.81
MSE	$1.60\times10^6$	$0.85\times10^6$	$0.74\times10^6$	$1.97\times10^6$	$0.13\times10^6$	$0.29\times10^6$	$3.92\times10^6$	$1.38\times10^6$
Pseudo R2 (%)	69.52	80.76	82.34	50.43	96.71	93.29	53.02	63.92

Table 3, the in-sample predictive powers of the six proposed models, of the CL and of the Poisson model are assessed using three different performance measures<sup>9</sup>. Almost all those measures indicate that model I-c compares to models II-c in terms of their best capability of reproducing the data amongst the eight proposals<sup>10</sup>. Also note that the performance of the CL is quite inferior to all the structural models, even to those that have not accounted for outliers (models I-a and II-a) and that the Poisson model has each of its associated goodness-of-fit measures assuming values worse than those from the structural models with interventions. Concentrating now on the remaining lines, there are formal and rather strong evidences, gathered from information criteria<sup>11</sup>

<sup>&</sup>lt;sup>9</sup> During the calculations of these measures, the first row and the first column of the triangle in Table 1 have been discarded, since the former is a diffuse period used to the Kalman filter initialization, and the latter cannot be predicted by the CL — in other simple words: only the portion of the data that can be predicted by both the Kalman prediction equations *and* the CL is considered.

<sup>10</sup> Since the variance of the irregular component of model II-c has been estimated to be almost zero — cf. Table 2 —, some care must be exercised in analyzing in-sample measures from this particular model.

<sup>&</sup>lt;sup>11</sup> Same content of footnote 7.

TABLE 5 DIAGNOSTICS WITH THE STANDARDIZED INNOVATIONS (p-values for the tests are in parentheses) for the AFG data.

	I-a	I-b	I-c	II-a	II-b	II-c
Heterokedasticity F test (20)	1.225	0.952	1.535	0.589	0.343	1.079
	(0.655)	(0.913)	(0.346)	(0.245)	(0.021)	(0.867)
Ljung-Box autocorrelation test (15 lags)	11.898	8.962	11.660	7.287	12.526	24.530
(standardized innovations)	(0.687)	(0.879)	(0.705)	(0.949)	(0.639)	(0.057)
Ljung-Box autocorrelation test (15 lags)	8.042	7.442	10.411	4.199	9.587	16.690
(squared standardized innovations)	(0.922)	(0.944)	(0.793)	(0.997)	(0.845)	(0.338)
Cox-Stuart independence test	7	6	8	8	7	14
	(0.134)	(0.052)	(0.286)	(0.286)	(0.134)	(0.134)
Jarque-Bera normality test	0.733	1.700	0.486	23.070	13.981	1.569
	(0.693)	(0.427)	(0.784)	(0.000)	(0.001)	(0.456)
Anderson & Darling normality test	0.193	0.328	0.322	0.977	0.685	0.501
	(0.890)	(0.509)	(0.519)	(0.013)	(0.069)	(0.197)
Durbin-Watson	1.778	1.935	2.058	1.639	2.121	2.247
Mean	0.050	0.074	-0.047	0.104	0.143	-0.186
Standard deviation	0.999	0.997	0.999	0.995	0.990	0.983

and from likelihood ratio (LR) tests<sup>12</sup>, in favor of the intervention analyses performed on both original and logarithmic scales.

In Table 4, the structural models, the CL and the Poisson model are confronted in an *out-of-sample* validation. Each of those has been re-estimated without using the diagonal elements of the AFG triangle. Such excluded data have been compared, by means of the same performance measures, with their corresponding Kalman smoothing out-of-sample estimates. Once more, the CL and the Poisson model were beaten by each of the structural models with interventions and, again, the models that have consistently shown to be the most capable of reproducing the data were I-c and II-c, given their outstanding performances.

Here, the null for the LR test is  $H_0$ : "The coefficients associated with the intervention dummies are all zero". Consequently, these tests aim at comparing the "reduced" models I-a (II-a) with the "complete" models I-b or I-c (II-b or II-c). Since the required nesting conditions are all respected and both reduced and complete models maintain the standards for good properties of maximum likelihood estimation (cf. Harvey, 1989 sec. 3.4.1 and 4.5.1), it follows that, asymptotically, LR =  $2[log L_{Max,Comp} - log L_{Max,Red}] \sim \chi_k^2$ , where k is the number of parameters set to zero under the null. However, analytical and/or Monte Carlo investigations for the LR test about its asymptotic properties would deserve some special attention here, given the amounts of missing values entailed by the approaches of this paper. This important issue shall be left for a future paper. Here, it is a least said that some care has to be taken in forming any judgment from the results of these tests, solely on an asymptotic theory basis.

Finally, Table 5 offers diagnostics for the six structural models estimated in this paper. All of them have been performed using the standardized innovations, which are defined for each t as  $v_t^S = \frac{v_t}{\sqrt{F_t}}$  (see subsection 3.1) and, under the Gaussian state space model basic assumptions, should behave as i.i.d standard normal random variables. Except for model II-b that presents some problems concerning heteroscedasticity — which might imply that most of the remaining diagnostics for this specific model turn meaningless —, and for model II-a that had a relatively low Durbin-Watson statistic and showed an expressive lack of normality behavior (see small p-values for its corresponding Jarque-Bera and Anderson-Darling tests), all the basic assumptions are being fairly supported by the data, including the cases of models I-c and II-c (with "more interventions") that gave the best data fits. Still concerning these two models, Figures 8 and 9 serve as additional information that indicates excellent behavior of their standardized innovations and auxiliary residuals, the latter of which constituting an important tool for identifying remaining outliers<sup>13</sup> (cf. Durbin & Koopman, 2001 ch. 7).

The total and partial IBNR estimated reserves are given in Table 6 along with their corresponding theoretical coefficients of variation (CV). The construction of such *theoretical* predictive measure has been made possible by the block method from section 3.3 applied to the structural models I-c and II-c, by Mack's approach for the CL (cf. Mack 1993, 1994a and 1994b) and by the formulae derived in Renshaw & Verrall (1998) and England & Verrall (2002) for the Poisson model<sup>14</sup>. From a perspective widely adopted in the literature, which bases itself on the comparison of CVs from different methods, it is unlikely to expect any conclusion different from the following:

- in which concerns total IBNR estimation, model I-c gave better results as compared with the CL, the Poisson model and model II-c.
- in which concerns partial IBNR estimation, the CL and the Poisson model at times outperform model I-c.

While the first conclusion is in some tune with previous analyses, the second goes in an opposite direction. In addition, it is worth stressing that, even though omitted to conserve space, additional CV comparisons taking account models I-a, I-b, II-a and II-b did support some models already proved to be not the most suitable choices for describing the AFG data. Quick example: model II-b showed a heteroscedastic behavior in its standardized innovation (see Table 5), besides offering less predictive power than model II-c (see Table 3); however, for the total IBNR estimation, the CV of the former was 14.8%, against 17.1% of the latter.

<sup>13</sup> The analysis is as follow: if an observed auxiliary residual is larger than 3 in absolute value, one should take this as an evidence in favor of an outlier.

<sup>&</sup>lt;sup>14</sup> Formal justification for using the Poisson distribution with claims amounts and a technical discussion about the numerical coincidence between the estimated reserves from the CL and from the Poisson model is offered in Renshaw & Verrall (1998).

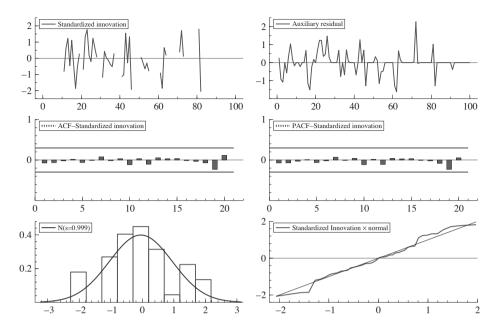
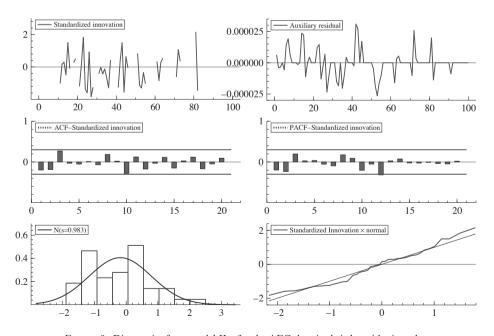


FIGURE 8: Diagnostics from model I-c for the AFG data in their original scale.



 $\label{eq:Figure 9: Diagnostics from model II-c for the AFG data in their logarithmic scale.}$ 

TABLE 6
Estimated reserves for the AFG data and corresponding coefficients of variations
(IN PARENTHESES).

Accident year	Chain ladder	Poisson	Model I-c	Model II-c
2	154 (134.0%)	154 (361%)	226 (461.5%)	199.57 (24.0%)
3	617 (101.0%)	617 (181%)	1185.09 (112.4%)	937.43 (22.1%)
4	1636 (45.7%)	1636 (109%)	2264.32 (67.3%)	1597.49 (20.9%)
5	2747 (53.5%)	2747 (81%)	4118.51 (40.5%)	2733.11 (19.4%)
6	3649 (54.9%)	3649 (67%)	5544.08 (32.2%)	5836.64 (18.4%)
7	5435 (40.6%)	5435 (57%)	8270.34 (22.7%)	9046.18 (18.7%)
8	10907 (49.1%)	10907 (46%)	9286.14 (21.1%)	11051.12 (22.2%)
9	10650 (59.5%)	10650 (57%)	16435.9 (12.4%)	20882.02 (20.8%)
10	16339 (150.4%)	16339 (79%)	19525.93 (10.9%)	25393.56 (25.2%)
Total	52135 (51.6%)	52135 (35%)	66856.31 (14.9%)	77677.13 (17.1%)

In light of these confronting conclusions, some questioning should be posed about the use of the CV to evaluate alternatives for IBNR estimation. Indeed, one should bear in mind that this measure is obtained using some theoretical formulae derived from the model being considered and, as such, needs not be supported anyhow by the data. If, for instance, a given model violates some basic assumptions or does not suitably predict/reproduce the data, then, rigorously speaking, there might not be many arguments left in favor of trusting on theoretical measures, such as the CV, computed under misspecified hypotheses. Consequently, this paper defends that theoretical measures, like the mean square errors from the block and cumulating methods and their resulting CVs, must not be evoked as complementary criteria for model selection, but, instead, should be used for assessing the nominal predictive power and reduced uncertainty implied by the "best" models.

### 4.2. MC1 data

The second runoff triangle chosen to be tested with the approaches of this paper is displayed in Table 7 and had been previously considered by Verral (1991) and Mack (1993). It shall be referred to MC1.

In order to conserve space and since the modeling strategies have proved to be quite the same of those adopted with the AFG data, this subsection will focus on showing only the summary results. The best structural model for the MC1 was one estimated with the data in their logarithm scale and had 10 intervention dummies for outliers that appeared in t = 4, 6, 7, 14, 17, 26, 27, 34, 25, 73; such terms have shown to be statistically significant by the same LR test used with the AFG data. In Table 8, this model is compared with the CL

TABLE 7						
MC1	RUNOFF	TRIANGLE				

Accident	F									
year w	0	1	2	3	4	5	6	7	8	9
1	357848	766940	610542	482940	527326	574398	146342	139950	227229	67948
2	352118	884021	933894	1183289	445745	320996	527804	266172	425046	
3	290507	1001799	926219	1016654	750816	146922	495992	280405		
4	310608	1108250	776189	1562400	272482	352053	206286			
5	443160	693190	991983	769488	504851	470639				
6	396132	937085	847498	805037	705960					
7	440832	847631	1131398	1063269						
8	359480	1061648	1443370							
9	376686	986608								
10	344014									

 $\label{table 8} TABLE~8$  Model comparison statistics for the MC1 data.

	Structural model	CL	Poisson
MAPE in-sample (%)	10.31	28.84	23.32
MSE in-sample	$0.87 \times 10^{10}$	$4.42 \times 10^{10}$	$2.50\times10^{10}$
Pseudo R <sup>2</sup> in-sample (%)	92.95	63.46	79.37
MAPE out-of-sample (%)	17.75	24.08	20.29
MSE out-of-sample	$1.27 \times 10^{10}$	$2.89 \times 10^{10}$	$1.42\times10^{10}$
Pseudo R <sup>2</sup> out-of-sample (%)	97.91	87.28	93.40

and the Poisson model in terms of in-sample and out-of sample predictive measures. From those figures, it is clear that the structural model has once more shown to be superior to its competing approaches, from both in-sample and out-of-sample standpoints.

Table 9 gives the final IBNR estimates, which resulted from an application of the blocks method related formula (8), discussed in subsection 3.3.3. As can readily seen, the CL and the Poisson model tend to systematically give reserves larger than those obtained from the structural model, the exception being only the partial IBNR reserve associated with the 10th accident year. Should the CL and/or the Poisson model be in fact not adequate methods to estimate the reserve, and should the structural model be a valid probabilistic description of the true data generating mechanism — two conjectures fairly supported by the

TABLE 9
Estimated reserves for the $MC1$ data and corresponding coefficients of variations (in parentheses).

Accident year	CL	Poisson	Structural model
2	94,634 (79.8%)	94,634 (116.3%)	78,904 (23.3%)
3	469,510 (25.9%)	469,511 (46.0%)	433,790 (17.3%)
4	709,640 (18.8%)	709,638 (36.8%)	663,310 (13.7%)
5	984,890 (26.5%)	984,889 (30.8%)	891,770 (12.0%)
6	1,419,500 (29.0%)	1,419,459 (26.4%)	1,336,400 (10.8%)
7	2,177,600 (25.6%)	2,177,640 (22.7%)	2,009,900 (10.3%)
8	3,920,300 (22.3%)	3,920,301 (20.2%)	2,919,600 (10.4%)
9	4,279,000 (22.7%)	4,278,972 (24.5%)	3,810,800 (10.8%)
10	4,625,800 (29.5%)	4,625,810 (42.8%)	4,726,900 (12.1%)
Total	18,681,000 (13.1%)	18,680,854 (15.8%)	16,871,000 (7.1%)

data in view of the results concerning predictive power —, a insurance company would have incurred the risk of loosing competitiveness if the CL or the Poisson model results were taken as the final ones.

Finally, a word about the theoretical accuracy measures from both approaches is pertinent. From Table 9, one can easily notice that *every* reported CV from the CL and from the Poisson model is larger than its corresponding one associated with the structural model, the latter being obtained from Theorem 1 with an aid from formulae (9) and (10) from subsection 3.3.3. Sticking to the standpoints proposed and supported in the final of subsection 4.1, this finding must not be interpreted in this paper as another piece of evidence of a better predictive capability for the structural model. Instead, the CVs associated with the structural model are considered to be the "most correct", in light of the data analyses that generated the results and suggested inadequacy of the CL and of the Poisson model.

### 5. CONCLUSION

The empirical evidences from section 4 suggest that the alternative ordering of the runoff triangle and the proposed techniques of this paper emerge as useful alternatives for IBNR prediction. Another interesting point is the possibility of choosing from two different methods (blocks or cumulating), whose final results are guaranteed to be the same, should one consider the data in their original scale. Also, from the computational standpoint, the models proposed are quite tractable, since the methodological basis given by the Kalman filtering is rather efficient nowadays. Finally, since everything developed here

is embedded in a *linear* state space framework, there is still the great flexibility of considering a wider range of statistical models for IBNR data.

This paper closes with four perspectives for future research:

- The first is a Monte Carlo study for assessing the small sample statistical properties of the LR tests used here for the intervention effects, since this papers's ordering of IBNR data always induces a small time series with lots of missing values. Besides, according to many other practical experiences, it is not unusual to find outliers in runoff data sets, and it is surely advisable to use significance tests for the inclusion of intervention dummies.
- The second suggestion is to consider other frameworks in state space modeling, such as *non-Gaussian* possibilities. For instance, one could understand that the numbers of outliers from the best models in both applications of the paper exceeded reasonable limits, which would serve as evidence in favor of heavy-tailed distributions. However, one must be aware of the complications of taking this path, since, as regards the alternatives for estimating more general state space models, none of them is computationally trivial see for instance the *importance sampling* approach by Durbin and Koopman (2001) Part II, the *particle filters* developed along the chapters of Doucet *et al.* (2001) and the *density based nonlinear filters* in Tanizaki (1996) ch. 4.
- Thirdly, we mention that, should a formal justification become available, an extension of the structural model (5) in which the level and the periodic components are dependent can be a valid alternative. But, as just said, the question that might be answered before considering such more complex modeling alternative which might probably entail numerical difficulties even greater than the existing ones is: are there any previous experiences or actuarial theories suggesting that the average value of claims along each accident year (supposed to be represented by the level component  $\mu_t$ ) and the values associated with each delay time between the origin and the payment (supposed to be represented by the periodic component  $\gamma_t$ ) could interact anyhow?
- Finally, the fourth possibility, which shall be certainly relevant if one considers the use of such methods in an insurance company, would be the study about how different initializations of the Kalman recursions affect final IBNR predictions and associated mean square errors.

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#### **APPENDIX**

#### A. Proof of Lemma 3

Fix an arbitrary  $t \notin I$ . It is sufficient to prove that  $Cov(\varepsilon_t, y_s) = 0$ , for each  $s \in I$ . But this follows from the recursive solution of the measurement equation, which is

$$y_{s} = Z_{s} \left\{ \left[ \prod_{j=1}^{s-1} T_{j} \right] \alpha_{1} + \sum_{j=1}^{s-2} \left[ \prod_{k=j+1}^{s-1} T_{k} \right] \left( R_{j} \eta_{j} + c_{j} \right) + c_{s-1} + R_{s-1} \eta_{s-1} \right\} + d_{t} + \varepsilon_{s},$$

and from the random vectors  $\varepsilon_t$ ,  $\varepsilon_s$ ,  $\eta_j$  for j = 1, ..., s-1 and  $\alpha_1$  being mutually uncorrelated (cf. assumptions listed in subsection 3.1).

#### B. Proof of Lemma 4

Consider an auxiliary linear state space model that has the same state equation of (2) and whose measurement equation is given by

$$y_t^* = Z_t^* \alpha_t + d_t^* + \varepsilon_t^*, \quad \varepsilon_t^* \sim \mathcal{N}(0, H_t^*),$$

where  $y_t^* = y_t$ ,  $Z_t^* = Z_t$ ,  $d_t^* = d_t$  and  $H_t^* = H_t$  for  $t \in I$ , and  $Z_t^* = 0$ ,  $d_t^* = 0$  and  $H_t^* = I$  otherwise. Therefore, once  $y_s^*$  is uncorrelated with  $(\tilde{\mathbf{Y}}', \alpha_t', \varepsilon_j')'$  for  $s, t, j \notin I$ , expression 1 follows from Lemmas 2 and 3 (indeed: under normality, absence of correlation implies independence), and expressions 2 and 3 are direct consequences from Lemmas 2 and 1, noting once more that  $K_i = 0$  whenever  $i \notin I$ .

### C. Proof of Theorem 1

If  $t \in I$ , then  $E(y_t | \tilde{\mathcal{F}}) = y_t$ , which is sufficient for the first case. Now, suppose that  $t, j \notin I$  and note that, from the measurement equation of (2),

$$Cov(y_{t}, y_{j} | \tilde{\mathcal{F}}) = Z_{t} Cov(\alpha_{t}, \alpha_{j} | \tilde{\mathcal{F}}) Z_{j}' + Cov(\varepsilon_{t}, \varepsilon_{j} | \tilde{\mathcal{F}})$$

$$+ Z_{t} Cov(\alpha_{t}, \varepsilon_{j} | \tilde{\mathcal{F}}) + Cov(\varepsilon_{t}, \alpha_{j} | \tilde{\mathcal{F}}) Z_{j}'.$$

$$(15)$$

From item 2 of Lemma 4, the third and fourth terms from right-hand of (15) vanish. Besides, if t = j, items 1 and 3 from Lemma 4 assert that the first and second terms from right-hand of (15) result in  $Z_t(P_{t|t-1} - P_{t|t-1}N_{t-1}^*P_{t|t-1})Z_t'$  and  $H_t$ , respectively. This proves the second case. Finally, if t < j, then, again from items 1 e 3 of Lemma 4, the first term from right-hand of (15) equals  $Z_tP_{t|t-1}L_t^{*'}L_{t+1}^{*'}\dots L_{j-1}^{*'}(I_m-N_{j-1}^*P_{j|j-1})Z_t'$  and the second vanishes, proving the third case.

#### D. Proof of Theorem 2

It is sufficient to prove that  $\mathcal{L} = \mathcal{L}^{\dagger}$  over all the parametric space, which, in light of the prediction error decomposition of the likelihood (cf. Harvey, 1989), comes as a consequence of showing that  $v_t = v_t^{\dagger}$  for each t = 1, ..., n. Implementing: fix an arbitrary t. According to (3) applied to models (2) and (11), it follows that

$$v_t = y_t - Z_t a_{t|t-1} - d_t$$
 and  $v_t^{\dagger} = y_t^{\dagger} - Z_t a_{t|t-1}^{\dagger} - d_t$ , (16)

where "†" is an indication that the model under consideration is the augmented and  $a_{t|t-1}^{\dagger} \equiv \mathrm{E}(\alpha_t | \mathcal{F}_{t-1}^{\dagger})$ . Besides, under the augmented model in (11), the recursive solution for the measurement equation, for an arbitrary s = 1, ..., t-1, is

$$y_{s}^{\dagger} = \begin{bmatrix} Z_{s} & 0 \end{bmatrix} \left[ \begin{bmatrix} s-1 \\ \prod_{j=1}^{s-1} \begin{bmatrix} T_{j} & 0 \\ X_{j} & I_{p} \end{bmatrix} \right] \begin{bmatrix} \alpha_{1} \\ \delta_{1} \end{bmatrix} + \sum_{j=1}^{s-2} \begin{bmatrix} s-1 \\ \prod_{k=j+1}^{s-1} \begin{bmatrix} T_{k} & 0 \\ X_{k} & I_{p} \end{bmatrix} \right] \left( \begin{bmatrix} R_{j} \\ 0 \end{bmatrix} \eta_{j} + \begin{bmatrix} c_{j} \\ 0 \end{bmatrix} \right) \right\} + \left[ Z_{s} & 0 \end{bmatrix} \left\{ \begin{bmatrix} c_{s-1} \\ 0 \end{bmatrix} + \begin{bmatrix} R_{s-1} \\ 0 \end{bmatrix} \eta_{s-1} \right\} + d_{s} + \varepsilon_{s}.$$

$$(17)$$

Observe that

$$\prod_{j=1}^{s-1} \begin{bmatrix} T_j & 0 \\ X_j & I_p \end{bmatrix} = \begin{bmatrix} \prod_{j=1}^{s-1} T_j & 0 \\ A_s & I_p \end{bmatrix}$$
 (18)

and

$$\sum_{j=1}^{s-2} \begin{bmatrix} \prod_{k=j+1}^{s-1} \begin{bmatrix} T_k & 0 \\ X_k & I_p \end{bmatrix} \end{bmatrix} \begin{pmatrix} \begin{bmatrix} R_j \\ 0 \end{bmatrix} \eta_j + \begin{bmatrix} c_j \\ 0 \end{bmatrix} \end{pmatrix} = \sum_{j=1}^{s-2} \begin{bmatrix} \prod_{k=j+1}^{s-1} T_k (R_j \eta_j + c_j) \\ B_j \end{bmatrix}, \quad (19)$$

where  $A_s$  depends upon  $Z_j$  and  $T_j$ , j = 1, ..., s-2, and the matrices  $B_j$  depend upon  $Z_k$  and  $T_k$ , k = j + 1, ..., s-2. Then, placing (18) and (19) appropriately in (17) implies

$$y_{s}^{\dagger} = Z_{s} \left\{ \left[ \prod_{j=1}^{s-1} T_{j} \right] \alpha_{j} + \sum_{j=1}^{s-2} \left[ \prod_{j=1}^{s-1} T_{k} \right] (R_{j} \eta_{j} + c_{j}) + c_{s-1} + R_{s-1} \eta_{s-1} \right\} + d_{t} + \varepsilon_{s}, (20)$$

which coincides with the recursive solution of the measurement equation from the original model (2). Finally, combine (20) and (16).  $\Box$ 

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