# Too Much an Out-Group? How Nonverbal Cues About Gender and Ethnicity Affect Candidate Support

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#### Abstract

Previous work on nonverbal cues has demonstrated the influence of candidates' facial displays on voter preferences. However, the idea that visual cues affect political judgment by signaling the relative social solidarity (in-group vs. out-group status) between candidates and voters has received little attention. We fill this gap by experimentally manipulating facial cues associated with the physical features of gender and ethnicity (Afrocentric vs. Eurocentric-looking) and assessing their effects on candidate support in the context of the Italian 2013 general election. The experimental design is based on a CAWI post-election online survey conducted on a representative sample of Italian voters. We find that group differences between candidates and voters matter, but only among right of center voters, who respond more negatively to party candidates expressing "combined" (party x gender x ethnicity) dissimilarity. Genderand ethnicity-based differences are, on the contrary, "assimilated" and accepted when the target candidate is from the voter's party.

**Keywords:** Survey experiment, political psychology, voting behavior, electoral campaigns, interaction models, Italy

### INTRODUCTION

This article investigates how voters' gender, ethnicity and partisan preference interact with party candidates' facial cues referencing gender and ethnicity (Eurocentric vs. Afrocentric appearance) in driving patterns of candidate support.

It is well known that voters use gender as a proxy for politicians' ideology and their ability to deal with particular issues (Alexander and Andersen 1993; Carroll and Fox 2009; Dolan 2013; Dolan and Sanbonmatsu 2011; Huddy and Terkildsen 1993; Koch 2000; McDermott 1997; Sanbonmatsu 2002; Schneider and Bos 2013; for a

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review, see Huddy and Cassese 2013). Parallel research has investigated the racial bias in candidate evaluation—the extent to which white voters penalize non-white candidates (Hood and McKee 2015; Matsubayashi and Ueda 2011; McDermott 1998; Piston 2010; Schaffner 2011; Sigelman et al. 1995; Terkildsen 1993; Weaver 2012). It rarely happens, however, that gender and racial cues are examined simultaneously (Philpot and Walton 2007). More importantly, within both genres of scholarship there is relatively little evidence on the degree to which gender and ethnicity affect political judgment by signaling political similarity (in-group vs. outgroup status) between the candidate and voter. We fill this gap by testing the effects of the match between a candidate and a voter's group identity defined in terms of gender, ethnicity, and partisanship on the magnitude and direction of candidate support. To do so, we present voters with differing combinations of facial cues representing a candidate's gender and ethnicity while simultaneously manipulating the candidate's party affiliation.

We predict that negative sentiment toward candidates representing out-groups will be reinforced when the number of out-group attributes increases, i.e. when the target candidate embodies gender, ethnic, and partisan out-groups. In other words, the decline in support for social out-groups—those candidates whose faces indicate opposing gender and ethnicity with respect to voters—should be more pronounced for out-party than in-party candidates. These expectations are based on theories of group solidarity (Hechter 1988; Skvoretz 2013) and social identity (Tajfel and Turner 2004), assimilation and contrast effects (Sherif and Hovland 1961) and motivated political reasoning (Druckman et al. 2012; Lodge and Taber 2000; Prior 2013).

The experimental design is based on a CAWI post-election survey conducted online in 2013 on a representative sample of Italian voters.<sup>1</sup> As a national setting of the experiment, Italy presents three main features: a traditionally male-dominated culture where relatively distinct gender roles persist; a majority-white population in which the ethnic composition of the electorate is still very homogeneous; a political culture characterized by a mix of political personalization and ideological polarization (ITANES 2008).

#### **RESEARCH DESIGN**

#### **Target Candidates and Parties**

Using a series of split-sample experiments, different respondents were provided digitally altered pictures of two real Italian candidates of foreign origin (one man and one woman), who were unknown to the general public.<sup>2</sup> The manipulations

<sup>1</sup>ITANES dataset are available on the webpage: http://www.itanes.org/en/data/.

<sup>2</sup>The male candidate was running for Regional Council, the female for a seat in the Chamber of Deputies. These candidates were only two among dozens of candidates included in the lists of their respective



Figure 1 Facial Manipulations for Male Candidate (Above) and Female Candidate (Below): Eurocentric (Left) and Afrocentric (Right) Treatments

(all implemented using the FaceGen Modeler software) made the target candidate appear more stereotypically Afrocentric or Eurocentric, both in terms of face shapes and skin textures/complexion.<sup>3</sup> Using the actual photographs of the party candidates (Appendix 1), we implemented identical manipulations (+ or -15 on the relevant FaceGen metric) along the ethnicity dimension. The resulting manipulations are presented in Figure 1.

The metric that we settled on represents the best possible compromise between treatment credibility and effectiveness. A manipulation check conducted on Italian undergraduate students confirms that all race-based experimental conditions were correctly perceived as different (e.g. the Afrocentric female candidate was actually rated as more Afrocentric on a 0-10 scale than its Eurocentric version).<sup>4</sup>

Finally, in addition to degree of Eurocentrism–Afrocentrism, we manipulated the candidates' party affiliation. Each of the four visual conditions (by gender and

parties, which were in turn competing with dozens of other parties. For this reason—in addition to direct knowledge of the political context—we assume the two target candidates to be largely unknown to respondents to this national-level survey. Their original names were partially Italianized, so that they could credibly apply both to the Afrocentric and Eurocentric candidate conditions. Their real party affiliations are irrelevant, since this element was part of the experimental manipulations.

<sup>&</sup>lt;sup>3</sup>The authors thank John Walker (Stanford University, Department of Communication) for assisting them in performing the image manipulations.

<sup>&</sup>lt;sup>4</sup>The post-test was conducted in September 2014 on 236 Italian undergraduate students divided across four random split samples. Gaps in average ratings were almost always statistically significant at the p <0.001 level (only in one case at p < 0.01) using two-sample t-tests (one-tailed). While the magnitude of these gaps in perception was generally moderate, stronger manipulations would have undermined overall treatment credibility. When primed on the issue of realism, respondents acknowledged limitations in this respect, with the candidates' images judged only moderately realistic (overall mean on a 0–10 scale: 5.06, std. dev. 2.55). If a certain sense of artificiality results from the manipulated images, we have no specific reason to assume that this boosts or attenuates the impact of the nonverbal dimension on the respondents' evaluations of the candidates.

ethnicity) was assigned either a Center-Left or Center-Right party label, referencing the two main Italian parties: PD (Democratic Party) and PDL (Silvio Berlusconi's People of Freedom).<sup>5</sup>

Overall, this fully crossed  $2 \times 2 \times 2$  factorial design yields eight conditions based on the pairings of the four manipulated attributes—gender (male/female), ethnicity (Eurocentric/Afrocentric), and party (Center-Left/Center-Right).

### **Data Collection**

The experiment was conducted online (CAWI) within the ITANES (Italian National Election Studies) post-election survey on a sample representative of the Italian adult population.<sup>6</sup> Our experimental test thus appeared in a much wider questionnaire covering all the standard main topics relating to the election campaign and voting choice, as in any standard national election study. All participants in the experimental survey had already completed the pre-election questionnaire, which did not include any experimental module, a few weeks earlier, and were subjected to the experiment during the second half of the second (post-election) survey questionnaire.

The entire post-election sample completed the standard questionnaire. In the case of our experimental module, however, the sample was split randomly into 8 different subsamples of about 380 respondents. All respondents in each subsample were then exposed to two randomly selected experimental conditions, corresponding to the male and female candidate. Since this study only focuses on those respondents who were randomly assigned to ethnicity-based treatments<sup>7</sup> and responded to the experimental module the final number of observations in our analysis is smaller (N = 893).

<sup>5</sup>Since our hypotheses assume that voters engage in partisan motivated reasoning in the context of a bipartisan competition—center-left (PD) vs. center-right (PDL)—we focus on respondents who actually voted for PD or PDL. Our decision to exclude supporters of other parties is based on considerable evidence that the PD-PDL divide has reflected the dominant ideological cleavage in Italian politics since the emergence of Silvio Berlusconi in 1994. The average placements of these parties on a 1 to 10 left-right ideological scale by survey respondents (N = 2,761) were 3.0 for PD (std. dev. 1.8) and 8.6 for PDL (std. dev. 1.4). In 2013, the Five-star movement (M5S) made their first appearance at a national general election and obtained a strong increase in voting intentions over the last two weeks of campaign; it was, therefore, far from being a well-established third force in the Italian party system.

<sup>6</sup>This online survey (CAWI) was the second wave of a pre-election rolling-cross survey based on a representative sample of 8,723 interviewees. Since panel attrition was relatively low (less than 10%), there is no substantial bias between the pre-election and the post-election samples. However, while quotas for gender, age, and education levels were used to build the initial sample, respondents were characterized by generally higher levels of interest in politics, and were slightly skewed towards the left-wing parties. For a thorough methodological presentation of the Italian National Election Survey (2013), see Vezzoni, (2014).

<sup>7</sup>Other experimental treatments included gender-related manipulations and are not part of this analysis (see Iyengar and Barisione 2015).

Candidate	experimental condition	N	Mean	Std. Dev.	Min	Max
Female	Afrocentric—center-left party	105	0.36	0.26	0	0.77
	Eurocentric-center-left party	91	0.43	0.25	0	1.00
	Afrocentric-center-right party	113	0.34	0.26	0	0.97
	Eurocentric-center-right party	141	0.30	0.25	0	0.85
Male	Afrocentric-center-left party	112	0.32	0.25	0	0.85
	Eurocentric-center-left party	91	0.39	0.27	0	1.00
	Afrocentric-center-right party	112	0.28	0.26	0	0.95
	Eurocentric-center-right party	128	0.30	0.24	0	0.90

 Table 1

 Descriptive Statistics of Candidate Support Index (CSI) for Each Experimental Condition

Source: ITANES CAWI 2013.

While the candidate's picture was displayed on the computer screen, participants responded to a short battery of questions about each of the three candidates. They first rated the candidate on a "feeling thermometer" ranging from 0 to 10. Then, they rated the candidates on a set of leadership attributes (strength, integrity, empathy, and intelligence). Finally, they indicated their voting intentions concerning the races involving the target candidates. The full questionnaire for the survey experiment is presented in Appendix 1.

## Variables and Indicators

Our Candidate Support Index (CSI) collapses into a single scale the ratings on the feeling thermometer, traits (strength, integrity, empathy, intelligence), and likelihood of voting for the candidate. Appendix Table 3 shows measures of internal consistency (Cronbach's alpha) for these six items. The extremely high values of these coefficients ( $\geq 0.96$ ) for each experimental condition indicate that respondents assessed candidates not only in terms of thermometer rating and likelihood of voting, but also along the four image dimensions. Since all four traits tap leadership attributes that are "valenced"—they are ideologically non-divisive and it is considered desirable for all political leaders to possess them (Barisione 2015; Stokes 1992)—acknowledgment of these traits also becomes a proxy of potential candidate support. The resulting 0–60 scale based on these six variables was then converted to a 0–1 metric, which represents our final CSI. This scale provides us with a broader and more robust indicator of candidate perception and support. In Table 1, we provide descriptive statistics of this Index for each experimental condition.

Our key covariates are respondents' gender, ethnicity and party affiliation. If gender is well distributed within the sample, ethnicity is a constant, since the ethnic composition of the Italian electorate is still very homogeneous (over 99 percent white).<sup>8</sup> As for partisanship, it is given by responses to the question concerning actual vote choice at the 2013 general election. More particularly, a vote for PD (Democratic Party—Center-Left) or PDL (People of Freedom—Center-Right) is used to designate respondent's partisanship in dichotomous terms.

To test the conditional effects of group differences on candidate support, we create three dichotomous variables tapping candidate/voter similarity vs. dissimilarity in terms of party (center-left vs. center-right), gender (man/woman), and ethnicity (Eurocentric/Afrocentric). Each variable takes the value 0 when the candidate has the opposite attribute with respect to the voter (i.e. group dissimilarity), and the value 1 when they both belong, respectively, to the same party, gender, and ethnicity (i.e. group similarity).

### RESULTS

If overall candidate support is relatively unaffected by visual cues referencing ethnicity, it tends to reward the female and center-left candidate conditions (see Table 1). However, in this study we focus on possible effects that are conditional on the level of group similarity/dissimilarity between candidates and voters.

Using a pooled dataset aggregating the eight experimental conditions, we estimate models of candidate support based on the match between candidates and voters in terms of social (gender and ethnicity) and political (partisanship) group memberships.

We anticipate that partisan similarity will exert the greatest impact, but possibly not to the extent of entirely suppressing the effects of nonverbal cues referencing social group similarity/dissimilarity. Moreover, we expect that when a candidate's face denotes simultaneously gender- plus ethnicity-outgroups status with respect to voters, this will make little difference for in-partisans, but may elicit further opposition among out-partisans.

To assess the conditional effects of gender and ethnic similarity both on the overall level of candidate support and—more specifically—on the CSI of in- and out-party candidates, we estimate an equation with three interaction terms corresponding to partisan similarity on the one hand, and gender, ethnic, and combined (gender x ethnicity) similarities on the other. Our present focus on PD and PDL voters results, of course, in a decrease in the actual number of cases (N = 310).

When we run these interaction models (see models 1, 2, 3, and 4 in Appendix 5) without differentiating between center-left and center-right party voters, no

<sup>&</sup>lt;sup>8</sup>The non-white foreign population resident in Italy (non-citizens) amounts at around 2 million people (http://www.istat.it/en/) in 2011, whereas Italian citizens resident in Italy are 56 million. No official data exist on the ethnic origins of Italian citizens, but the estimated percentage of non-white voters is negligible.

coefficient—both for covariates and interactions—reaches statistical significance. In other words, gender-, ethnic, and combined similarities have no overall effect both on global candidate support and support for out-party candidates. We note however that the last interaction (combined gender x ethnicity similarity) approaches statistical significance (p = 0.055) both in model 3 and 4 (with controls) (table not reported).

These null results imply that, (1) white male (or white female) voters do not disproportionally support white male (or white female) candidates; and (2) white male (or white female) voters do not appear to significantly penalize Afrocentric female (or Afrocentric male) out-party candidates.

However, when we differentiate between center-left and center-right voters, we find that, while the null results are confirmed in the case of center-left voters, our key interaction—that focusing on combined group dissimilarity (models 3 and 4)—significantly predicts center-right voters' support for a candidate based on her in/out-party status.

Table 2 shows that candidate/voter partisan similarity is by far—as anticipated the strongest predictor of candidate support. The interactions of gender- and party-similarity (model 1) and of ethnicity- and party-similarity (model 2) do not significantly predict support for PDL (right of center) candidates, when taken separately. However, when gender- and ethnicity-similarity are simultaneously interacted with partisan similarity, the drop in support for the combined out-group condition (party x gender x ethnicity) becomes significant (p = 0.022 in model 3, p = 0.012 in model 4).

Figure 2 visualizes the interaction effects of combined group similarity on centerright party voters—as compared with center-left voters—and show that the pattern is clearly asymmetric<sup>9</sup>: to center-left voters, similarity or dissimilarity based on gender and ethnicity do not seem to make any difference—social in-groups seem slightly, but statistically non-significantly favored over out-groups both when the candidate represents the in- and out-party. It is thus partisanship that makes all the difference to them.

Conversely, among center-right voters, social out-groups are assimilated when the candidates have the PDL (center-right) label, but they are contrasted and subject to a clear penalty when associated with the PD (center-left) party label: the average CSI score tapping global evaluation and willingness to support on a 0–1 scale drops to 0.12 for the out-party candidate representing social out-groups (0.23 points lower than the score for the out-party candidate representing social in-groups).

In other words, to right of center Italian voters, social out-group status is immaterial for in-party candidates, but a strong negative cue for those running with

<sup>9</sup>Since predicted probabilities and marginal effects are more reliable than interaction coefficients in capturing interaction effects between covariates (Brambor et al. 2006), we focus here on the graphical visualizations of our values of interest.

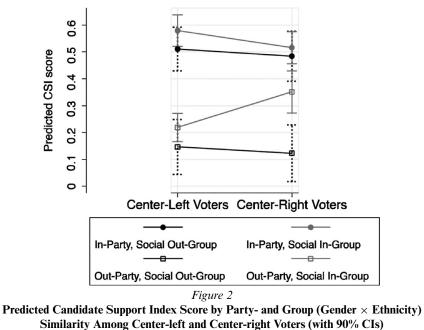
(see Wodels in Appendix 5)								
	Center-right party							
	Gender model (1)	Ethnicity model (2)	Combined model (3)	Full model (4)				
Party similarity	$-0.226^{***}$ (0.06)	$-0.292^{***}$ (0.06)	$-0.361^{***}$ (0.08)	$-0.420^{***}$ (0.08)				
Gender similarity	0.078 (0.06)	()	0.050 (0.08)	-0.035 (0.08)				
Gender S. * Party S.	- 0.018 (0.10)		0.155 (0.12)	0.237* (0.12)				
Ethnic similarity		0.002 (0.06)	-0.028 (0.08)	-0.098 (0.08)				
Ethnic S. * Party S.		0.152 (0.10)	0.349** (0.13)	0.366** (0.12)				
Gender S. * Ethnic S.			0.056 (0.12)	0.127 (0.11)				
Gender S. * Ethnic S. * Party S.			- 0.443* (0.19)	- 0.459* (0.18)				
Gender				0.051 (0.04)				
Age				-0.001 (0.00)				
Education				0.105* (0.04)				
Political interest				0.049 (0.08)				
Left-right ideology				0.112*				
Intercept	0.471*** (0.04)	0.505*** (0.04)	0.484*** (0.05)	-0.105 (0.18)				
Ν	130	130	130	130				
Adjusted R squared	0.16	0.17	0.20	0.31				
P aic	0.000 27.2	0.000 25.4	0.000 23.8	$\begin{array}{c} 0.000\\ 10.0 \end{array}$				

# Table 2 OLS Parameter Estimates for Candidate Support Index Scores by Matches of Candidate/Voter Gender-, Race- and Party-Similarity for Center-Right Party Voters (see Models in Appendix 5)

Notes: Unstandardized coefficients with standard errors in Parentheses for Candidate Support Index Scores by Matches of Candidate/Voter Gender-, Race- and Party-Similarity for Center-Right Party Voters (see Models in Appendix 5) Standard errors in parentheses. Significance levels: \*p < 0.05. \*\*p < 0.01; \*\*\*p < 0.001.

the opposed party label.<sup>10</sup> In fact, for these voters social dissimilarity is even more important than partisan dissimilarity, since the gap in the CSI score between social in- and out-groups of the opposed party exceeds that between in- and out-party candidates with a social in-group status.

<sup>10</sup>When we include all party voters in the analysis, we find that third-party voters do not significantly differentiate between socially similar and dissimilar out-party candidates, whom they equally reject, but less categorically than PD voters (results not reported).



(See Appendix 5 for OLS Interaction Model)

Further inspection confirms that the patterns of support for candidates based on social similarity are fundamentally the same across voter gender (both men and women PDL voters assign the lowest score to the combined out-group condition). Moreover, when the analysis is conducted only on PDL voters positioning themselves on the right of the ideological scale, the interaction of party and ethnicity (model 2) also reaches statistical significance.<sup>11</sup> This suggests two implications. The first is that most of the effect of the combined dissimilarity condition derives from ethnic distinctiveness, whereas the substantive effect of gender similarity is minor as confirmed by closer inspection of the size of interaction coefficients in models 1 and 2 (Table 2). The second implication is that there is an ideological component to the rejection of out-party and ethnically dissimilar candidates, consistent, for instance, with U.S. data showing that conservatives are more sensitive to racial cues when evaluating candidates (Weaver 2012).

In addition to the classical notion of "right-wing authoritarianism" and related prejudice toward social out-groups (Altemeyer 1981), an ideology-based explanation would also be consistent with a more recent stream of literature in political psychology emphasizing the association between political conservatism and personality orientations such as uncertainty avoidance and intolerance of ambiguity

<sup>&</sup>lt;sup>11</sup>79.4% of the PDL voters place themselves on the right (7–10 cases on a 1–10 scale).

(Jost et al. 2003), need for cognitive closure (Roets and Van Hiel 2011; Webster and Kruglanski 1994) and group-based dominance (Sidanius and Pratto 2001).

Overall, however, the rejection of the social out-group is limited to out-party candidates, which confirms a key expectation in terms of motivated reasoning and assimilation/contrast effects. When a candidate's face conveys social dissimilarity, this makes little difference for in-partisans, but it exacerbates opposition among (right-wing) out-partisans. We interpret the first outcome as an extension of the "assimilation effect" due to the proximity between the source of the incoming information and its receiver, the latter as a "contrast effect" triggered by the presence of higher source-receiver ideological dissimilarity.

In conclusion, it is right of center Italian voters who are sensitive to genderand, even more clearly, race-based differences, and who tend to reject candidates from social out-groups. However, they do so only with out-party candidates. This suggests that it is not mere racial prejudice that drives their judgment, but rather an overall sense of out-group standing (deriving from party, ethnicity, and gender) that influences the attitudes of social conservatives, as suggested by the foregoing references.

#### CONCLUSION

Our study demonstrates that out-partisans—namely center-right voters exposed to a center-left target candidate—respond negatively to candidates whose facial cues express social dissimilarity. Group differences between candidates and voters especially ethnic differences—matter to vote choice, but only when the voter knows that the candidate is not from his/her preferred party. Right-wing voters "assimilate" social discrepancies with center-right candidates, but emphasize and "contrast" those with center-left ones. Hence, their more pronounced hostility toward center-left Afrocentric candidates, which is augmented when the candidate is from the opposite gender, appears to rest more on partisan motivated reasoning than on racial animus per se. In other words, it is a cumulative (party x ethnicity x gender) out-group status that enhances candidate rejection among more conservative voters, whereas partisan similarity is all that seems to matter for left-wing voters.

Left-wing voters' blindness to social group dissimilarities could raise concerns about social desirability bias driving their evaluations of out-group candidates. However, as Figure 2 shows, they do evaluate Afrocentric and opposite-sex candidates quite negatively when they run under the center-right party label. Hence, the real question is not if left-wing voters are subject to social desirability pressures, but why they apply greater partisan bias than right-wing voters in their evaluations of target candidates. A possible explanation—beyond the lower level of prejudice toward social out-groups on the left—rests on a traditionally strong anti-Berlusconi sentiment among center-left voters, and hence their negative perception of any candidate associated with his party label. In closing, we note that the present experiment can be replicated in contexts other than the Italian case, where the ethnic composition of the electorate is likely to be more heterogeneous. This would provide the research design with a wider sample of ethnic out-groups, thus leading to a stronger test of the theoretical expectations concerning the impact of social dissimilarity on the dynamics of candidate support.

#### SUPPLEMENTARY MATERIAL

To view supplementary material for this article, please visit http://dx.doi.org/ 10.1017/XPS.2015.15.

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