

Original Article

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# A systematic approach to family engagement: Feasibility pilot of a pediatric delirium management and prevention toolkit

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## Abstract

**Objective.** Delirium is a frequent and severe complication of serious pediatric illness. Development of a nonpharmacologic approach to prevent pediatric delirium may improve short- and long-term outcomes in children and their families. In this brief report, we describe the development of a quality improvement project designed to methodically promote the family member's engagement, comforting, and orienting activities with their critically ill child to decrease delirium rates.

**Method.** We created a developmentally specific Delirium Prevention Toolkit for families. In a feasibility pilot, March through June 2016, we offered the kit to 15 patients and their families. On discharge, families were asked to describe use of the toolkit and whether or not it was helpful for them.

**Results.** Twelve of 15 patients and families used various elements of the toolkit, particularly the headphones, music, and games; no one regularly used the blank journal. All reported that it was easy and helpful to have as support for their stay in the pediatric intensive care unit.

**Significance of results.** This pilot demonstrated practicality of a nonpharmacologic delirium prevention toolkit in the pediatric intensive care unit, and satisfaction from patients and families.

## Introduction

Pediatric delirium (PD) results from a variety of illness or toxic metabolic sources (American Psychiatric Association, 2013). PD has become a serious concern of pediatricians, child and adolescent psychiatrists (CAPs), and other members of the team including nursing, physical therapy, occupational therapy, respiratory therapy, and child life specialists (Schieveld & Janssen, 2014). Delirium has been described as a nontraumatic brain injury (Schieveld et al., 2013). In traumatic brain injury, outcomes vary depending on severity of trauma. With delirium, outcome seems related to not only incidence, but also duration of exposure (Traube et al., 2017a). As such, preventing and treating pediatric delirium is of utmost importance.

With the development of feasible and valid bedside tools to detect delirium in children of all ages (Traube et al., 2014), an increasing number of pediatric intensive care units (PICUs) and general pediatric units have begun to routinely recognize delirium, which has been shown to have a prevalence of 20–65% in critically ill children (Meyburg et al. 2017; Smith et al., 2015; Traube et al., 2014, 2017b). With improved recognition of delirium, a massive culture change has begun in the PICU. In alignment with adult prevention strategies, pediatricians are reconsidering approaches to sedation and management of agitation to limit the exposure of young, vulnerable patients to deliriogenic medications such as benzodiazepines (Barnes & Kudchadkar, 2016; Schieveld & Strik, 2017). With less sedation, early mobilization has become feasible (Wieczorek et al., 2016). Because this has proven effective at decreasing delirium rates and post-intensive care unit myopathy in adults (Barr et al., 2013), pediatric early mobilization initiatives are emerging in PICUs nationwide (Wieczorek et al., 2016). An awake, interactive, and mobile patient, even while critically ill, has become a goal in the PICU. This presents a unique set of challenges in pediatrics because of the varying developmental abilities and needs of this patient population (Hopkins et al., 2015). One important piece of this puzzle is family involvement (Davidson et al., 2017).

Our goal for this paper is to describe a feasibility pilot of our Delirium Prevention Toolkit (DPT), and introduce our “My PICU Journal,” as ways to operationalize family involvement to support decreased sedation and early mobilization, and minimize delirium incidence and duration.

## How to Prevent Delirium in the PICU

**What is delirium?**

Patients with delirium:

- Have trouble thinking clearly
- May be unable to pay attention
- May be confused
- May be more sleepy than usual or agitated and overly active
- May hear and/or see imaginary things that seem real

*Children in the pediatric critical care unit are at risk for developing delirium.*

**What can cause delirium?**

- Serious medical illness
- Medications (especially sedating medication)
- Lack of sleep
- Lack of activity
- Prolonged stay in the hospital

*We would like to help you reduce your child's risk of becoming delirious!*

**What can you do?**

Family involvement is crucial! This "tool-kit" provides items that you can use to help decrease your child's risk for delirium.

**Tools include:**

- An age appropriate clock/calendar-to differentiate night vs. day
- Supplies for cognitive stimulation during the day: DVD player, art supplies, and age-appropriate toys.
- Headphones-to reduce noise and/or listen to music
- Eye mask-to promote nighttime sleep
- Massage lotion-to facilitate comforting touch and increase comfort
- PICU Diary project kit-to create a record for your child of his/her PICU stay *\*We have found this diary to be very helpful for kids' recoveries!\**

**Important Items to bring from home**

- Favorite blanket, stuffed toy, or familiar object**
- Familiar, soothing music**
- Pictures of family, friends, and/or pet**
- Eyeglasses (if needed)**

Fig. 1. Delirium education for families

Table 1. Patient descriptives

Age (years) (median, range)	10 (4–21)
Sex	71% male
Diagnosis category (n)	
Cardiac	2
Infectious/inflammatory	2
Neurologic	6
Oncologic	2
Respiratory	2
Trauma	1
Pediatric intensive care unit length of stay, median days (range)	10 (4–60)

## Methods

In a feasibility pilot, from March through June 2016, patients and their families were invited to participate in this project. Inclusion criteria were children 2–12 years old, with an expected PICU length of stay >2 days. We specifically targeted children at high risk for delirium (age <5 years, on invasive mechanical ventilation) and/or those children who were already delirious, to assess feasibility of the toolkit in this hard-to-manage population. The child life specialist educated the families on the purpose and proper use of the toolkit. Certified child life specialists help pediatric patients and their families cope with the stresses of the hospital environment through play and working on coping skills. They are an increasingly important part of the PICU team. For this pilot project, we capped enrollment to two families at any given time. Two days after distribution, the family completed a survey to assess use. The Weill Cornell Medical College

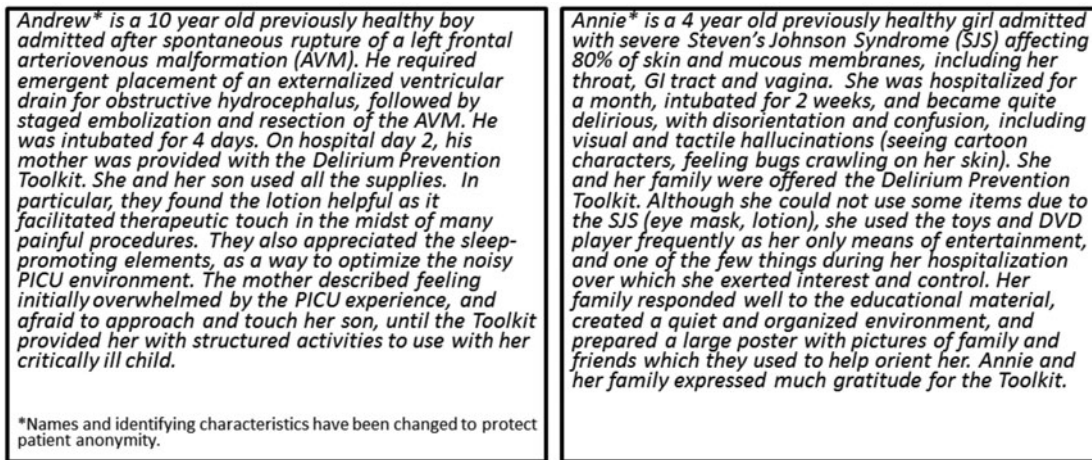


Fig. 2. Clinical vignettes

institutional review board waived the need for approval in this quality improvement initiative.

### **Toolkit development**

We developed a family-centered DPT incorporating two complementary goals: systematic family involvement in the child's care and developmentally appropriate environmental modifications to help minimize incidence and duration of delirium through engaging and keeping the child awake more during the day and consistently guiding the child to fall and remain asleep at night.

### **Family engagement**

Family-centered initiatives look to increase the parents' involvement as members of the PICU team. CAPs have increasingly voiced the need to include families. As Winnicott stated (1960), "there is no such thing as a baby." This is magnified in the experience of the hospitalized child who is in a regressive position both because of the nature of being ill and because of the nature of being a "patient." One thing we know from evidence and experience is that children do better when families do better. We also know that no one is better placed than family members to help aid and inspire children to "sit up and play" or "get out of bed." Unfortunately, many family members report feeling overwhelmed by the severity of their child's illness. As one mother remarked: "I know how to parent him when he's well, but am afraid to even touch him now that he's so sick." We believe that a family member, when provided with the proper tools, is uniquely positioned to help orient and engage their child in the PICU, potentially preventing delirium.

### **Child development**

Developmental considerations are of utmost importance in pediatrics (Silver et al., 2014) because our goal is to get a child onto a developmental track and optimize the developmental trajectory. This is even more essential when working with medically ill children, especially those in critical condition. The medical team must focus not just on saving the child's life, but also on optimizing the environment for the child's brain to optimize quality of life in survivors (Pollack et al., 2014). CAPs are an important part of the medical team, providing an understanding of development, family

dynamics, family functioning, and as experts in the evaluation of a child's cognitive and emotional state; however, CAPs are in short supply. Other specialists, such as child life therapists, and occupational and physical therapists, are available to provide bedside support with developmentally appropriate therapeutic interventions. Involvement of the family members is essential to this process.

### **Toolkit**

The goal of the DPT is to involve the family in improving orientation and cognitive engagement of children, and decrease need for sedation. Design of the DPT was inspired by the successful implementation of delirium prevention tools in the geriatric literature, as described by Inouye et al. (1999) and modified for children's developmental needs. The toolkit contains a pamphlet to educate the family about delirium (Figure 1), an age-appropriate "clock" (for our youngest patients, we developed a sun/moon sign that can be hung opposite the bed), and a very basic daily schedule of events to display at the bedside. For daytime use, we include developmentally appropriate toys (with an emphasis on sensory stimulation and cause-and-effect), books, music, a DVD player, and movies. To promote sleep, we include an eye mask to help eliminate ambient light, headphones to reduce noise, and lotion for the family to use for soothing massage. Finally, because there is evidence in the literature that journaling (as a means of developing a true narrative) may help minimize post-traumatic stress disorder (PTSD) and anxiety after discharge, we offered a blank notebook and encouraged families to document their stay (Azoulay et al., 2005; Jones et al., 2010).

### **Results**

Fifteen families were included in this study. Seventy-one percent of the patients were male. Median age of patient was 10 years and median PICU length of stay was 10 days. Patient descriptives (including admission diagnostic categories) are shown in Table 1.

The surveys showed that of the 15 families, three did not use the kit at all. Of the 12 remaining families, nearly all used the headphones, DVD player, toys, and games. Most did not use the blank notebook for journaling. Importantly, many families (10/12) responded to the educational material by bringing in familiar items from home such as blankets and pictures, as suggested to help comfort and orient their child. Anecdotally, parents

described feeling more engaged and relieved to be able to help their child during their hospitalization.

Implementation of the toolkit varied based on specific patient indications, as illustrated in the case vignettes presented in Figure 2.

## Discussion

Meta-analysis of studies for delirium prevention in adults through “multicomponent nonpharmacologic strategies” has shown clear benefit, with decreased incidence of delirium and fewer falls. There are associated trends toward decreased hospital length of stay and fewer patients discharged to an institutional setting (Hshieh et al., 2015). A similar approach has not yet been described in pediatrics. In this pilot study, we demonstrated the practicality of a multicomponent nonpharmacologic toolkit for use in critically ill children. This pilot demonstrated good feasibility and anecdotal satisfaction from patients and families. Future research is necessary to determine the effect of this toolkit on pediatric delirium rates.

In spite of the fact that there is a broad literature encouraging the use of journaling for various mental illnesses (e.g., PTSD, depression, anxiety), and it is one of the few psychological interventions described in the PICU literature (Jones et al., 2010), our blank journal was not used by most families in this pilot. Parents described being “at a loss” as to how to begin and too distracted by the child’s acute illness to organize the story. To address this problem, members of our research team, including a parent representative, child life specialist, and child psychiatrist, developed a structured template for “My PICU Journal” (copyright in progress), a user-friendly kit with pre-made pages that can be added or subtracted from a patient’s story to fit their own journey through the PICU. We expect that, by providing this template, we will better facilitate journaling for our distressed families, improve parent satisfaction, and help with metabolizing the experience for the child and his or her caretakers. Developing meaningful approaches to engage family members and provide resources for them to help their ill children is key to improving hospital care.

Further research is required to systematically assess the effects of the DPT on delirium incidence and duration and quantify family involvement and satisfaction. Future studies will also investigate the role of “My PICU Journal” in decreasing rates of PTSD in children and caregivers.

## Conclusion

A targeted nonpharmacologic intervention to help prevent delirium in high-risk children may be able to decrease delirium rates. A family-centered toolkit may provide overwhelmed parents with a structured method for interacting with their critically ill child. This approach has potential to improve short and long-term outcomes of PICU survivors.

**Conflicts of interest.** None.

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