

Work Experience and Emotional State in Caregivers of Elderly Relatives

María Crespo, Ana Isabel Guillén and Ana Teresa Piccini

Universidad Complutense (Spain)

Abstract. This study aims to investigate the influence of work experience variables on the emotional state of worker-caregivers based on stress process model. The emotional state (depression, negative and positive affect and worry-strain), caregiver and care recipient features, caregiving stressors and appraisal, and role strains/work-related variables were assessed in 83 worker-caregivers of elderly dependent relatives. Hierarchical multiple linear regression analyses were performed for each of the four emotional outcome variables. Caregiving overload and positive job experience were the best predictors of depression and positive affect. The predictors of negative affect were reaction to memory and behavior problems, overload and role captivity. The predictors of worry and strain were daily hours of caregiving worries, reaction to memory and behavior problems, overload, role captivity and job-caregiving conflicts. The explained variances for the four models were 58.8%, 40.2%, 62.9% and 78.8%, respectively; the role strain contributions were 8.2%, 13.2%, 7.2% and 6%. The results indicate that the effect of perceived job experiences on caregivers' emotional status is more relevant than objective job conflicts. In addition, caregivers' emotional state is primarily related to the subjective indicators of caregiving stressors, with a lower contribution of work-related variables.

Received 11 September 2018; Revised 11 June 2019; Accepted 12 June 2019

Keywords: caregiving, caregiving-job conflict, stress process model.

In the aging world, the predominant form of care and support for older people is non-formal care by family and friends. This care has its costs; there is overwhelming evidence regarding the serious health and psychosocial risks related to long-term caregiving (Pinquart & Sörensen, 2003). Among the most studied variables are psychological distress, depression, anxiety, and negative emotions (La Fontaine, Read, Brooker, Evans, & Jutlla, 2016; Mosquera et al., 2016; Schulz & Sherwood, 2008). Research concerning these variables consistently show the presence of emotional symptomatology and psychiatric morbidity in informal caregivers (Mahoney, Regan, Katona, & Livingston, 2005, Pinquart & Sörensen, 2003; Vaingankar et al., 2016). Caregivers often experience emotional problems, such as low mood, strain, burden, and feelings of guilt and frustration (Rogero-García, 2010). Some studies have also focused on the relationship between positive and

negative affect of caregivers. Thus, Robertson, Zarit, Duncan, Rovine and Femia (2007) found that caregivers who reported high positive affect do not necessarily reported negative affect, and vice versa. This seems to indicate that the presence of negative feelings derived from the experience of care can coexist with the feelings of growth and satisfaction.

According to the caregiving stress process models (Pearlin, Mullan, Semple, & Skaff, 1990), three interrelated main components should be considered when understanding the experience of stress for family caregivers: (a) Background and contextual factors, mainly referred to sociodemographic characteristics of the caregiver and the care recipient; (b) primary stressors, which can be can be divided into objective primary stressors (i.e., those demands and needs derived from the situation of the care recipient) and subjective primary stressors (i.e., the subjective assessment made by the caregiver of the primary stressors); and (c) secondary stressors, which are produced by primary stressors and include difficulties resulting from caregiving in other areas of life. Moreover, caregiving stress could proliferate through its repercussions on other areas and roles of caregiver's life

Correspondence concerning this article should be addressed to María Crespo. Universidad Complutense. Departamento de Personalidad, Evaluación y Piscología Clínica. Campus de Somosaguas, S/N. 28223 Madrid (Spain).

E-mail: mcrespo@psi.ucm.es

The authors would like to kindly thank the following Alzheimer's Associations in Spain for their help and support with this study: the State Reference Care Centre for Alzheimer`s Disease and other Dementias - IMSERSO (Salamanca); the Alzheimer Association of Zamora; AFALcontigo; Los Girasoles; Leñeros; Pamplona; Fray Luis de León; Carmen Laforet and the Canal de Panamá Day-Care Centers (Madrid City Council).

How to cite this article:

Crespo, M., Guillén, A. I., & Piccini, A. T. (2019). Work experience and emotional state in caregivers of elderly relatives. *The Spanish Journal of Psychology*, 22. e34. Doi:10.1017/sjp.2019.34

In this framework, caregivers often face conflicts caused by their attempts to balance the demands of their caregiver role and other social roles (e.g., Aneshensel, Pearlin, Mullan, Zarit, & Whitlatch, 1995). The conflict between the caregiver and employee roles is taking increasing preeminence, partially due to the growing presence of women, usually predominant among caregivers, in the workplace. In the literature, there are two paradigms regarding the balance of care and work. According to scarcity theory (Goode, 1960), the demands of elderly care and work compete for a person's time and energy, ending in a zero-sum game where one role impinges on the other. In contrast, enhancement or enrichment theory (Sieber, 1974) suggests that people with dual roles are better off because the benefits of each role positively spill over into the other. To date, studies have supported both theories and the empirical evidence is, therefore, inconclusive (Trukeschitz, Schneider, Mühlmann, & Ponocny, 2013).

These contradictory results can be explained by the differential experience of work; having a job could be an additional load, primarily when it implies high stress in itself, however, it could also provide time and space for non-care and opportunities for achievement and self-realization. Consequently, there is growing interest in understanding the effects of employment variables and job experience on the emotional state of family caregivers, especially referred to psychological strain, depression, anxiety, and negative affective reactions (Amstad, Meier, Fasel, Elfering, & Semmer, 2011; Clancy et al., 2019; Duxbury, Higgins, & Smart, 2011; Hansen & Slagsvold, 2015). These employment variables would refer to objective work features (i.e., full/part time dedication, work status, type of employment or difficulties at work due to caregiving), while job experience would include subjective issues (e.g., job satisfaction, perceived workplace support or perceived experience of jobcaregiving conflict).

Regarding objective variables, the study by Longacre, Valdmanis, Handorf, & Fang (2017) found that caregivers who experienced a change in work status due to caregiving (i.e., quitting or retiring early) were more likely to report higher levels of emotional stress. Wang, Shyu, Chen, & Yang (2011) showed that working full-time and having more difficulty reconciling work and caregiving roles predicted role strain in the family caregivers of older people with dementia. But Edwards, Zarit, Stephens, & Townsend (2002) did not observe any differences between employed and non-employed caregivers on role overload, worry and strain, and depression.

Characteristics of work settings have also relevant effects on emotional state of employed caregivers. Provision of actual organizational support through policies, practices and procedures (for example, provision of information, psychosocial education, eldercare management programs, referral services, etc.) can reduce caregiver strain among employees (Bohlmann & Zacher, 2019). Furthermore, different studies have pointed that workplace flexibility, such as flextime, reduced working hour, or telecommuting, is associated with lower interrole conflict and better psychological outcomes in worker-caregivers (Brown & Pitt-Catsouphes, 2016; Wang et al., 2011). Consistently with these findings, Zuba & Schneider (2013) showed that flexible work schedules reduced perceived work-family conflict in family caregivers.

Nonetheless, Reid, Stajduhar, & Chappell (2010) found that subjective appraisal of work interferences played a more important role in emotional outcomes than does objective variables as employment status (i.e., being employed or not). Other subjective factors, such as job motivation (Trukeschitz et al., 2013) or perceived control at work (Fredriksen-Goldsen & Scharlach, 2006; Halinski, Duxbury, & Higgins, 2018) seem to reduce overload and caregiver strain. Perceived organizational support play also a key role (Bohlmann & Zacher, 2019). For instance, Zacher & Schulz (2015) found that perceived organizational eldercare support, as well as perceived supervisor and coworker support, were negatively related to caregiver strain.

The present study aimed to further know the influence of work experience variables on worker-caregivers' emotional state by considering both objective and subjective work issues and positive and negative job experiences. The factors here considered stem from Pearlin et al.'s (1990) stress process model of caregiving and include background and context (e.g., the caregiver's age or gender), objective indicators of primary stressors (e.g., care recipient's diagnosis, cognitive impairment, dependence, and behavior problems); subjective indicators of primary stressors (e.g., burden, reaction to behavior problems); and secondary role strains that incorporate work experience variables (role captivity, caregiving interferences at work, job-caregiving conflict, and positive job experience). Moreover, we will consider emotional symptoms and negative affect, but also positive affect. Consequently, our specific objectives are (a) to establish the specific work variables associated with worker-caregivers' emotional state (i.e., depression, negative and positive affect, and worry-strain) and (b) to examine the contribution of work variables (secondary role strains) to emotional state after controlling the effect of background and contextual variables, and objective and subjective primary stressors, which have been demonstrated to affect caregiver's emotional state.

Methods

Participants

The sample consisted of caregivers recruited from different family associations and gerontology services in Spain. It was a convenience sample that included the worker-caregivers that were users of any of the services along the assessment period (i.e. April 2014 to June 2015). To be eligible for this study, caregivers had to meet the following criteria: between 18 and 65 years, caring for a dependent person aged 60 or older who had a score equal to or exceeding 1 on the Katz Index of Activities of Daily Living (ADL) (Katz, Ford, Moskowitz, Jackson, & Jaffe, 1963), be the sole or primary person responsible for the person's care for at least 6 months, and be an active worker.

Caregivers were individually assessed. Their participation in the study was voluntary and was always performed after the caregiver was informed of the goals of the study, guaranteed the confidentiality of the information provided, and provided their signed consent. The final sample consisted of 83 caregivers.

Design and measures

Caregivers' emotional state

Regarding emotional state, depression was assessed by the *Center for Epidemiologic Studies Depression Scale (CES-D)* (Radloff, 1977; Spanish adaptation by Soler et al., 1997); the scores ranged 0–60, and those over 15 indicate a high risk of depression. Cronbach's alpha reached 0.93.

The *Positive and Negative Affect Schedule* (PANAS) (Watson, Clark, & Tellegen, 1988; Spanish adaptation by Sandín et al., 1999) was used to measure positive (PA) and negative affect (NA) experiences (higher scores meaning greater PA or NA). Cronbach's alphas were 0.89 for PA and 0.85 for NA.

The Worry and Strain Scale (WS) (Zarit, Stephens, Townsend, & Greene, 1998; ad hoc Spanish adaptation) provides information about the worries, tension and physical strain due to care. Higher scores reflect higher affectation in caregiver's state. Cronbach's alpha here was 0.79.

Predictor variables

Sociodemographic information and history of caregiving were obtained through a structured personal interview designed ad hoc to assess important variables regarding the caregiver (age, gender, marital status, kinship with care recipient -CR), the patient (diagnosis), and their care context characteristics (duration, hours of care per day, use of formal services and non-formal help, and care of more than one elderly person).

Moreover, the interviewed inquired about the *secondary role strains*, including family strains (care of children under and over 18 years) and work strains.

Specifically, work strains assessed were employment features (e.g., work daily hours, experience, difficulties in reconciling work and caregiving, months as worker...), and the impact of caregiving on work. To assess impact of caregiving on work situation, 11 dichotomous (yes/ no) items were elaborated based on Reid et al. (2010) and Gillen & Chung (2005) referring to difficulties in job compliance (absenteeism, to arrive late, phone calls about care issues while working, and to leave unexpectedly), changes in work dedication (decrease in work hours, decrease in salary and shift change), and difficulties in professional career (refusal of formation, temporary leave, and refusal of promotion). Additionally, the sum of impacts reported (0-11) was considered. The Kuder-Richardson reliability index for these 11 items in this study was 0.70.

This *Katz Index of ADL* (Katz et al., 1963; Spanish adaptation by Cruz, 1991), which measures the patient's disability in self-care activities. Higher scores on the scale indicate greater functional impairment. Cronbach's alpha for our sample was 0.69.

The *Global Deterioration Scale* (GDS) (Reisberg, Ferris, de Leon, & Crook, 1982; Spanish adaptation by Cacabelos, 1990) measures the level of cognitive impairment and severity of dementia, ranging from 1 (*no cognitive impairment*) to 7 (*severe cognitive impairment*).

The care recipient problems were evaluated by the *Revised Memory and Behavior Problems Checklist* (RMBPC) (Teri et al., 1992; ad hoc Spanish adaptation), which focuses both on their frequency and on the caregiver's reaction to them. Higher scores in both scales indicate greater frequency and greater caregivers' reaction. The RMBPC had adequate psychometric properties, with alphas of 0.83 for frequency and 0.89 for reaction.

Caregiver burden was assessed with the *Caregiver Burden Interview* (CBI) (Zarit, Reever, & Bach-Peterson, 1980; Spanish adaptation by Martín et al., 1996). Higher scores indicate greater subjective burden. Cronbach's alpha for our sample was also 0.90.

The *Role Overload and Captivity Scale* (ROC) (Pearlin et al., 1990; ad hoc Spanish adaptation) assesses the time and effort dedicated to care and the perception of captivity being a caregiver. Higher scores indicate more overload and more role captivity, respectively. In this sample, Cronbach's alpha for both scales were 0.83 and 0.81.

The Work-Caregiving Role Conflict (WCRC) (adapted ad hoc from Pearlin et al., 1990, and Zarit, Stephens, Townsend, & Greene, 1998) was applied to obtain additional information about the extent to which the caregiver and worker roles conflict with or complement one another. It offers two scores: Positive work experiences and negative experiences related to jobcaregiving conflict (higher scores meaning more positive or negative experiences respectively); the Cronbach's alphas here were 0.79 and 0.61.

4 M. Crespo et al.

Variables and measures are summarized in Table 1, including dependent variables (emotional state: Depression, positive and negative affect and worry and strain), and predictor variables classified in four blocks according to the stress process model: 1) Background and context (i.e. caregiver and caregiving features), 2) objective indicators of primary stressors (i.e. caregiving load related to caregiving tasks and CR status), 3) subjective indicators of primary stressors (i.e. caregiver's appraisal of objective primary stressors), and 4) secondary role strains (i.e. family role strains and work strains).

Procedure

After providing written consent, caregivers were individually interviewed through a structured protocol that included the ad hoc structured interview, the ADL and GDS. Interviews lasted approximately 30 minutes and were performed by trained psychologists. Afterwards, the caregivers self-administered the remaining instruments under the psychologists' supervision. Approval for the study was obtained from the center's Research Ethics Board.

Table 1. Variables and Measures

Data analysis

Descriptive statistics (means, standard deviations and percentages) were used to characterize the sample.

Correlations between variables were calculated using Pearson's correlation coefficients for the quantitative variables and point biserial correlation coefficients for the dichotomous variables. Qualitative variables with more than two possible values were dichotomized.

Predictor variables with significant correlations with each dependent variable (p < .01 taking a conservative approach) were then introduced in the correspondent hierarchical multiple linear regression analyses (one for each dependent variable), considering the four aforementioned blocks according to the stress process model: 1) Background and context, 2) objective indicators of primary stressors, 3) subjective indicators of primary stressors, and 4) secondary role strains. To avoid multicollinearity problems, predictor variables with inter-correlations higher than .70 were excluded from the analysis. Moreover, the mean and standard deviations of residual were examined to ensure accuracy

	Variables	Measures
Background and context	Caregiver age, gender and marital status Kinship with CR Months caregiving	Ad hoc interview
Primary Stressors: Objective indicators	CR diagnosis CR cognitive impairment CR dependence Frequency of behavior and memory problems Caregiving task and worries hours/day Use of formal services Non-formal help for caregiving Care >1 elderly person	Ad hoc interview GDS Katz RMBPC- frequency scale Ad hoc Interview Ad hoc Interview Ad hoc Interview Ad hoc Interview
Primary Stressors: Subjective indicators	Reaction to behavior and memory problems Burden Overload	RMBPC- reaction scale CBI ROC
Secondary Role Strains	Family strains (children > or < 18 years) Month as worker Difficulties in job compliance Changes in work dedication Difficulties in professional career Total number of interferences Role captivity Job-caregiving conflict Positive job experience	Ad hoc Interview ROC WCRC WCRC
Dependent variables: Emotional state	Depression Positive Affect (PA) Negative Affect (NA) Worry and strain (WS)	CES-D PANAS PANAS WS

of the model (expected value 0). Furthermore, the Durbin and Watson (1951) test was applied to examine the independence of the residuals (value 2 for completely independent).

Results

Characteristics of participants

As can be seen in Table 2, most caregivers in the sample were women (74.7%), the older relative's children (86.7%) or spouse (13.3%), were married or living with their partner (66.3%) and had university (50.6%) or secondary (34.9%) studies. Their ages ranged between 30 and 64 years (M = 52.35; SD = 6.87). Women also predominated among the care recipients (66.3%).

Table 2. Features of Participants

	n = 83
Caregiver features	
Age M (SD)	52.35 (6.87)
Female %	74.4
Marital Status (%)	
Married /living with partner	66.3
No partner	33.7
Kinship with CR (%)	
Children	86.7
Spouse	13.3
Studies (%)	
University	50.6
Secondary	34.9
Primary	14.5
Care recipient features	
Female (%)	66.3
Age M(SD)	80.71 (9.50)
Cohabiting with caregiver (%)	55.0
Diagnosis Dementia (%)	90.4
Caregiving features	
Months caregiving	53.72 (42.62)
Caregiving tasks hours/day M (SD)	4.60 (3.36)
Caregiving worries hours/day M (SD)	8.78 (7.61)
Use of formal services (%)	94.0
Family/friends help (%)	85.5
Care > 1 elderly person (%)	21.7
Employment features	
Months as worker <i>M</i> (<i>SD</i>)	259.63 (131.60)
Full-time work (%)	75.9
Difficulties in job compliance (%)	86.7
Changes in work dedication (%)	55.4
Difficulties in professional career (%)	28.9
Caregiver's emotional state	
Depression (CES-D) (0–60) <i>M</i> (<i>SD</i>)	15.72 (12.83)
Negative Affect (PANAS-NA) (10–50) M (SD)	19.72 (7.61)
Positive Affect (PANAS-PA) (10–50) <i>M</i> (<i>SD</i>)	32.10 (8.21)
Worry and Strain (WS) (8-32) <i>M</i> (<i>SD</i>)	19.12 (4.99)
71011y and onam (110) (0-02) 111 (0D)	17.12 (1.79)

The receivers of informal help had a mean age of 80.71 years (SD = 9.50), with a range between 60 and 96. Most presented with a diagnosis of dementia (90.4%), usually Alzheimer's type (71.1%).

About the half of the caregivers (55%) lived in the same residence as the care recipient. Caregivers spent an average of 8.78 hours per day (SD = 7.61) worrying about care and dedicated an average of 4.60 hours per day (SD = 3.36) to care tasks. They had played this role for an average of 53.72 months (SD = 42.62) (approximately 4.5 years). Most used some kind of formal service (94%), usually day-care centers (68.7%), as well as non-formal help from family or friends (85.5%).

Employment features

Main employment features are summarized in Table 2. Caregivers have been employed for an average of 259.63 months (SD=131.60) (approximately 21.5 years), and most were employed full-time (75.9%). Part-time work implied a mean of 23.5 hours per week (SD=10.01). Most caregivers (61.4%) reported that they had none or only some difficulties in reconciling work and caregiving, however, 22.9% reported having many reconciliation difficulties. Moreover, 94% had experienced at least one impact to their employment situation as a result of caregiving, most frequently difficulties with job compliance (86.7%) and changes in work dedication (55.4%). Difficulties in professional career were less frequent (28.9%)

Caregivers' emotional state

As showed in Table 2, the participants showed an average depression level of 15.72 (SD = 12.83), which was under the cut-off point for the CES-D (16); specifically, 59% of the participants were below that cut-off point (i.e., 41% were over the point for depression symptoms). According to the PANAS (scoring range 10–50), the participants showed high positive affect (PA), M = 32.10; SD = 8.21, and mid negative affect (NA), M = 19.72; SD = 7.61, taking as reference the data reported by Sandín et al. (1999) with Spanish university students, who found an average 30.23 for male and 30.37 for female in PA scores and 20.61 for male and 22.69 for female in NA scores; their emotional balance tended to have a positive affect. Finally, the WS scores (ranging 8–32) reached an average of 19.12 (SD = 4.99). Note that 24.1% used psychotropic drugs.

Intercorrelation between the emotional variables was high and significant in all cases (p < .001); depression had a direct significant correlation with NA (r = .762) and WS (r = .635), and inverse significant correlation with PA (r = -.662); PA were also inversely correlated with NA (r = -.475) and WS (r = -.498); and finally, NA and WS had direct correlation (r = .752).

Work experience features associated with caregivers' emotional state

For each emotional variable (i.e., depression, NA, PA and WS), the correlations with caregiver and care recipient variables, primary stressors (both objective and subjective), and secondary role strains were calculated (Table 3). Hence, significantly correlated variables (p < .01) went into the correspondent regression analysis (Table 4).

Hierarchical multiple regression analysis performed on variables significantly correlated with *depression*, showed good residual values (M = 0.00; SD = 1.00), and the Durbin-Watson test value (2.232) was close to 2. The model accounted for 58.8% of the variance with good generalizability (R^2 – adjusted R^2 difference = .04). The primary contribution to the explained variance (33.5%) corresponded to subjective indicators of primary stress, and specifically to overload that was the only statistically significant variable ($\beta = .60$).

The contribution of secondary role strains to the explained variance, after controlling for variables in Blocks 1, 2 and 3, was modest (8.2%), with only one work-related significant variable: positive job experience ($\beta = -.26$, p < .001).

Similarly, the regression analysis for NA also offered good residual indices (M = 0.00; SD = 1.00) and Durbin-Watson test value (1.882). The model as a whole accounted for 62.8% of the variance, with good generalizability (R^2 – adjusted R^2 difference = .03). The primary contribution to the explained variance (39.4%) corresponded also here to subjective indicators of primary stress, being significant the contribution of both overload and reaction to care recipient's memory and behavior problems (β = .39 and β = .24, respectively). The contribution of secondary role strains to the explained variance was also modest (7.2%) and, in this case, was only related to role captivity (β = .25, p < .01).

Table 3. Correlations between Stressors and Emotional Variables (n = 83)

	Depression (CES-D)	NA (PANAS)	PA (PANAS)	WS
		r	r	r
BACKGROUND AND CONTEXT				
Caregiver age	028	015	.235*	.073
Caregiver gender $(0 = male; 1 = female)$.289**	.301**	197	.438***
Marital status $(0 = no partner; 1 = partner)$	089	.001	.080	008
Kinship with CR ($0 = partner$; $1 = child$)	028	.051	052	019
PRIMARY STRESSORS: objective indicator				
Diagnosis ($0 = dementia$; $1 = other$)	.113	064	.131	074
CR cognitive impairment (GDS)	126	.029	113	.083
CR dependence (Katz)	046	.005	004	.188
Frequency of behavior problems (RMBPC)	.298**	.518***	325**	.564***
Months caregiving	.030	015	020	.057
Caregiving tasks hours/day	.240*	.233	185	.381***
Caregiving worries hours/day	.417***	.385***	187	.595***
Use of formal services $(0 = no; 1 = yes)$.006	.024	009	.057
Family/friends help $(0 = no; 1=yes)$	183	187	.131	163
Care > 1 elderly person $(0 = no; 1 = yes)$.202	.247*	124	.158
PRIMARY STRESSORS: subjective indicators				
Reaction to behavior problems (RMBPC)	.504***	.606***	427***	.656***
Overload (ROC)	.719***	.713***	486***	.759***
Burden (CBI)	.644***	.705**	526***	.847***
SECONDARY ROLE STRAINS				
Children < 18 years $(0 = no; 1 = yes)$.116	.175	148	.136
Months as worker	173	079	.319**	129
Role Captivity (ROC)	.459***	.586***	290**	.640***
Job-caregiving conflicts (WCRC)	.527***	.599***	471***	.641***
Positive job experience (WCRC)	302**	140	.366***	026
Difficulties in job compliance	.245*	.327**	120	.369***
Changes in work dedication	.232*	.231*	015	.261*
Difficulties in professional career	.102	.021	.097	.030
Total number of impacts at work	.313**	.341**	048	.378***

^{*} $p \le .05$. ** $p \le .010$. *** $p \le .001$.

Table 4. Hierarchical Multiple Linear Regression Analysis for Depression, Negative and Positive Affects and Worry-strain (n = 83)

	В	SEB	β	R^2	ΔR^2
Depression (CESD)					
Block 1				.097	
Caregiver gender $(0 = male; 1 = female)$.183	2.315	.006		
Block 2				.212	.115
Caregiving worries hours/day	.212	.148	.126		
Block 3				.546	.335
Reaction to behavior problems (RMBPC)	.065	.062	.094		
Overload (ROC)	2.216	.382	.602***		
Block 4				.629	.082
Role captivity (ROC)	.203	.413	.043		
Job-caregiving conflicts (WCRC)	.106	.386	.028		
Positive job experience (WCRC)	-1.641	.466	257***		
Total number of interferences at work $F = 15.247$, $df = 8.72$, $p < .001$ Adjusted $R^2 = .588$	324	.529	053		
Negative Affect (PANAS)					
Block 1				.105	
Caregiver gender $(0 = male; 1 = female)$.050	1.301	.003		
Block 2				.196	.091
Caregiving worries hours/day	002	.083	002		
Block 3				.589	.394
Reaction to behavior problems (RMBPC)	.100	.035	.242**		
Overload (ROC)	.845	.210	.387***		
Block 4				.661	.072
Role captivity (ROC)	.690	.230	.249**		
Job-caregiving conflicts (WCRC)	.396	.207	.175		
Total number of interferences at work	167	.296	046		
F = 20.350, $df = 7.73$, $p < .001Adjusted R^2 = .629$					
Positive Affect (PANAS) Block 1				.314	
Reaction to behavior problems (RMBPC)	065	.046	144		
Overload (ROC)	-959	.282	406***		
Block 2				.445	.132
Months as a worker	.008	.006	.131		
Role captivity (ROC)	.164	.315	.054		
Job-caregiving conflicts (WCRC)	205	.288	083		
Positive job experiences (WCRC)	.221	.071	.290**		
F = 10.170, df = 6.76, p < .001					
Adjusted R^2 = .402					
Worry and Strain (WS)					
Block 1				.220	
Caregiver gender $(0 = male; 1 = female)$	1.267	.653	.112		
Block 2				.458	.238
Caregiving tasks hours/day	.084	.098	.054		
Caregiving worries hours/day	.136	.045	.207**		
Block 3				.750	.291
Reaction to behavior problems (RMBPC)	.066	.017	.244***		
Overload (ROC)	.422	.107	.293***		
Block 4				.810	.060
Role captivity (ROC)	.380	.118	.209**		
Job-caregiving conflicts (WCRC)	.283	.106	.190**		
Total number of interferences at work $F = 37.725$, $df = 8.71$, $p < .001$ Adjusted $R^2 = .788$	176	.148	075		

^{*} p < .05. ** p < .010. *** p < .001.

Alternatively, regression analysis for PA showed good residual indices (M = 0.00; SD = 1.00) and Durbin-Watson test value (1.889). This model accounted for 40.2% of the variance with good generalizability (R^2 –adjusted R^2 difference = .04). None background-context variables and objective indicators of primary stress were significantly associated with PA; consequently, these blocks were omitted in the model. Nonetheless, the primary contribution to the explained variance (31.4%) corresponded to subjective indicators of primary stress, specifically, overload (β = -.41). The contribution of secondary role strains to the explained variance reached 13.2% and were significantly related only to positive job experience (β = .29, p < .01).

Finally, the WS analysis showed good residual indices (M = 0.00; SD = 1.00) and Durbin-Watson test value (2.337). The model accounted for 78.8% of the variance, with good generalizability (R^2 - adjusted R^2 difference = .02). The primary contribution to the explained variance (29.1%) corresponded to subjective indicators of primary stress, being significant the contribution of both overload (β = .29) and reaction to memory and behavior problems (β = .24). Nevertheless, the contributions of the objective indicators of primary stress were high here (23.8%) and were related to the daily hours that the caregivers spent worrying about caregiving $(\beta = .21)$ but not to the daily hours that the caregivers spent on caregiving tasks. The contribution of secondary role strains to the explained variance was modest (6%) and was related with role captivity (β = .21, p < .01) and job-caregiving conflict (β = .19, p < .01).

Discussion

The present study includes a global and theoretically founded analysis of the work experience variables that affect caregiver's emotional estate. Because our sample consisted of active worker-caregivers under retirement age, the participant profiles are slightly different from those of other studies that have analyzed caregivers in general, in which the non-worker caregivers tended to be predominant (e.g., 68.5% in Crespo & Fernández-Lansac, 2014, with a similar sampling procedure). Consequently, the caregivers in the present study are younger and show an over-representation of adult children; none-theless, the female preeminence is similar to that of previous studies in Spain, as are the care recipient features (Instituto de Mayores y Servicios Sociales, IMSERSO, 2005).

The data show that a good proportion of worker caregivers succeed in reconciling job and caregiving; only 23% report having many reconciliation difficulties. Nonetheless, some impact of caregiving on the caregivers' employment situations occurred very frequently (94%), in line with previous studies (Gillen & Chung,

2005; Jenson & Jacobzone, 2000; Reid et al., 2010; Wilson, van Houtven, Stearns, & Clipp, 2007), which have primarily reported difficulties in job compliance (i.e., phone interruptions, having to leave unexpectedly, arriving late) and, less frequently, changes in job dedication (i.e., decreased work hours or shift changes).

Here, caregivers showed better emotional state compared with previous studies: so that, Crespo & López (2007) reported depression above cut-off point for 55.2% of caregivers vs. 41% here; moreover, PA predominated over NA. This result could be accounted for by the inclusion here of caregivers that do live and do not live with the care recipient, since the last (45% of the participants) could show lower levels of burden and less time in caregiving tasks than those living at the same residence as the care recipient (Heitmueller, 2007).

As expected, the multivariate analysis showed that subjective indicators of primary stressor were the primary predictors of caregivers' emotional state, accounting for most of the variance (33.5% for depression, 39.4% for NA, 31.4% for PA and 29.1% for WS). The significant predictors were overload and reaction to memory and behavior problems. These data align with the repeated evidence of the dominant effect of subjective caregiving stressor over objective stress on the emotional state of caregivers (e.g., Edwards et al., 2002; Stephens, Townsend, Martire, & Druley, 2001; Wang et al., 2011). Objective stressors (daily hours spent worrying about caregiving) only become significant in predicting worry and strain, not when affect or mood were considered.

Note that some aspects of caregiver's background and context, namely gender and kinship, which are traditionally associated with the emotional state, did not reach statistical significance in the multivariate analysis here. It could be due to the sampling criteria that precluded the appearance of the usual different dominant gender profiles among the caregivers (i.e., older spouse males vs younger adult child females), which are related to the gender effects on caregiver's state (Crespo & López, 2008).

Based on the proliferation of stress model, more interesting results show a modest contribution of work-related variables in explaining caregivers' emotional state, particularly for WS, after controlling for the effect of background and primary stressors. These variables only accounted for 8.2%, 7.2%, 13.2% and 6% of the variance for depression, NA, PA and WS. Even more, other potential role strains, such as living with children, do not relate to emotional state. As with the primary stressors, significant work-related predictors referred to subjective rather than objective indicators; the perception and experience of the stressors and conflicts as well as the sense of role captivity seem to have a stronger effect on emotional state than their presence

and frequency, as reported by Longacre et al. (2017) and Reid et al. (2010). In addition, in line with Edwards et al. (2002), the results confirm the effect of positive job experience, which has a significant effect on depression and PA. Positive job experience could have a moderating effect on how caregiving stressors affect depression and enhance PA. The data show the importance of considering positive job experiences and positive emotions when analyzing job-caregiving reconciliation.

As a convenience sample that only consisted of worker caregivers in a specific employment context (Spain), the extent to which our findings are generalizable to caregivers in other locations may be limited; even more, the sample size was small, which may have impacted the ability to detect significant results. Moreover, further studies that consider only caregivers cohabiting with the care recipient would be enlightening. Finally, the transversal character of the study does not allow for causal links among the variables.

This study highlights several practical implications related to improving the emotional state of worker caregivers and to enhancing both roles reconciliation: (a) attention should be directed toward positive job experiences because these experiences could moderate the conflicting negative effects on caregiver mood, as well as enhance positive affect; (b) the experience of job-caregiving conflict should be prevented to attenuate worry, strain and stress in worker caregivers; and (c) personal subjective job experience should be a priority in research and interventions with active worker-caregivers.

References

- Aneshensel C. S., Pearlin L. I., Mullan J. T., Zarit S., & Whitlatch C. J. (1995). Profiles in caregiving: The unexpected career. New York, NY: Academic Press.
- Amstad F. T., Meier L. L., Fasel U., Elfering A., & Semmer N. K. (2011). A meta-analysis of work–family conflict and various outcomes with a special emphasis on cross-domain versus matching-domain relations. *Journal of Occupational Health Psychology*, 16(2), 151–169. https://doi.org/10.1037/a0022170
- Bohlmann C., & Zacher H. (2019). Supporting employees with caregiving responsibilities. In R. J. Burke & A. M. Richardsen (Eds.), *Creating Psychologically Healthy Workplaces* (pp. 431–451). Cheltenhan, UK: Edward Elgar Publishing.
- Brown M., & Pitt-Catsouphes M. (2016). A mediational model of workplace flexibility, work–family conflict, and perceived stress among caregivers of older adults. *Community, Work & Family*, 19, 379–395. https://doi.org/10.1080/13668803.2015.1034656
- Cacabelos R. (1990). Neurobiología y genética molecular de la enfermedad de Alzheimer: Marcadores diagnóticos y terapéutica [The neurobiology and molecular genetics of

- Alzheimer's disease: The diagnostic markers and therapy]. *Medicina Clínica*, 95, 502–516.
- Clancy R. L., Fisher G. G., Daigle K. L., Henle C. A., McCarthy J., & Fruhauf C. A. (2019). Eldercare and work among informal caregivers: A multidisciplinary review and recommendations for future research. *Journal of Business and Psychology*, 1–19. https://doi.org/10.1007/s10869-018-9612-3
- Crespo M., & Fernández-Lansac V. (2014). Factors associated with anger and anger expression in caregivers of elderly relatives. *Aging & Mental Health*, 18(4), 454–462. https://doi.org/10.1080/13607863.2013.856857
- Crespo M., & López J. (2007). El apoyo a los cuidadores de familiares mayores dependientes en el hogar: Desarrollo del programa "Cómo mantener su bienestar." [Support for caregivers of elderly relatives: Development of the program "How to maintain your wellbeing"]. Madrid, Spain: IMSERSO.
- Crespo M., & López J. (2008). Cuidadoras y cuidadores: El efecto del género en el cuidado no profesional de los mayores [Female and male caregivers: Gende effect in non-professional care of elderly persons]. *Boletín sobre el Envejecimiento, Perfiles y Tendencias No.35*. Madrid, Spain: Instituto de Mayores y Servicios Sociales.
- Cruz A. (1991). El índice de Katz [The Katz Index]. *Revista Española de Geriatría y Gerontología*, 26, 338–348.
- **Durbin J., & Watson G. S.** (1951). Testing for serial correlation in least squares regression. II. *Biometrika*, 38(1/2), 159–177.
- **Duxbury L., Higgins C., & Smart R.** (2011). Elder care and the impact of caregiver strain on the health of employed caregivers. *Work, 40*(1), 29–40. https://doi.org/10.3233/WOR-2011-1204
- Edwards A. B., Zarit S. H., Stephens M. A. P., & Townsend A. (2002). Employed family caregivers of cognitively impaired elderly: An examination of role strain and depressive symptoms. *Aging & Mental Health*, *6*, 55–61. https://doi.org/10.1080/13607860120101149
- Fredriksen-Goldsen K. I., & Scharlach A. E. (2006). An interactive model of informal adult care and employment. *Community, Work & Family, 9*(4), 441–455. https://doi.org/10.1080/13668800600925084
- Gillen M. C., & Chung E. D. (2005). An initial investigation of employee stress related to caring for elderly and dependent relatives at home. *International Journal of Sociology and Social Policy*, 25, 78–93. https://doi.org/10.1108/01443330510791199
- Goode W. J. (1960). A theory of role strain. *American Sociological Review*, 25, 483–496. https://doi.org/10.2307/2092933
- Halinski M., Duxbury L., & Higgins C. (2018). Working while caring for mom, dad, and junior too: Exploring the impact of employees' caregiving situation on demands, control, and perceived stress. *Journal of Family Issues*, 39(12), 3248–3275. https://doi.org/10.1177/0192513X18777839
- **Hansen T., & Slagsvold B.** (2015). Feeling the squeeze? The effects of combining work and informal caregiving on psychological well-being. *European Journal of Ageing*, 12(1), 51–60. https://doi.org/10.1007/s10433-014-0315-y

- **Heitmueller A.** (2007). The chicken or the egg? Endogeneity in labour market participation of informal carers in England. *Journal of Health Economics*, *26*, 536–559. https://doi.org/10.1016/j.jhealeco.2006.10.005
- Instituto de Mayores y Servicios Sociales (IMSERSO) (2005). Cuidados a las personas mayores en los hogares españoles. El entorno familiar [Care for elderly in Spanish homes. Familiar environment]. Madrid, Spain: IMSERSO.
- Jenson J., & Jacobzone S. (2000). Care allowances for the frail elderly and their impact on women care-givers. *OECD Labour Market and Social Policy Occasional Papers*, 41. https://doi.org/10.1787/414673405257
- Katz S., Ford A. B., Moskowitz R. W., Jackson B. A., & Jaffe M. W. (1963). Studies of illness in the aged. The index of ADL: A standardized measure of biological and psychosocial function. *JAMA*, *185*(12), 914–919. https://doi.org/10.1001/jama.1963.03060120024016
- La Fontaine J., Read K., Brooker D., Evans S., & Jutlla K. (2016). The experiences, needs and outcomes for carers of people with dementia: Literature review. London, UK: RSAS.
- Longacre M. L., Valdmanis V. G., Handorf E. A., & Fang C. Y. (2017). Work impact and emotional stress among informal caregivers for older adults. *The Journals of Gerontology Series B: Psychological Sciences and Social Sciences*, 72(3), 522–531. https://doi.org/10.1093/geronb/gbw027
- Mahoney R., Regan C., Katona C., & Livingston G. (2005). Anxiety and depression in family caregivers of people with Alzheimer's disease: The LASER-AD study. *The American Journal of Geriatric Psychiatry*, 13, 795–801. https://doi.org/10.1097/00019442-200509000-00008
- Martín M., Salvadó I., Nadal S., Mijí L., Rico J., Lanz P., ... Taussing M. I. (1996). Adaptación a nuestro medio de la Escala de Sobrecarga del Cuidador de Zarit [Spanish adaptation of Caregiver Burden Interview]. *Revista de Gerontología*, 6, 338–346.
- Mosquera I., Vergara I., Larrañaga I., Machón M., del Rio M., & Calderón C. (2016). Measuring the impact of informal elderly caregiving: A systematic review of tools. *Quality of Life Research*, 25(5), 1059–1092. https://doi.org/10.1007/s11136-015-1159-4
- Pearlin L. I., Mullan J. T., Semple S. J., & Skaff M. M. (1990). Caregiving and the stress process: An overview of concepts and their measures. *The Gerontologist*, *30*, 583–594. https://doi.org/10.1093/geront/30.5.583
- **Pinquart M., & Sörensen S.** (2003). Differences between caregivers and noncaregivers in psychological health and physical health: A meta-analysis. *Psychology and Aging*, *18*, 250–267. https://doi.org/10.1037/0882-7974.18.2.250
- Radloff L. S. (1977). The CES-D Scale: A self-report depression scale for research in the general population. Applied Psychological Measurement, 1, 385–401. https://doi. org/10.1177/014662167700100306
- Reid R. C., Stajduhar K. I., & Chappell N. L. (2010). The impact of work interferences on family caregiver outcomes. *Journal of Applied Gerontology*, 29, 267–289. https://doi.org/10.1177/0733464809339591
- Reisberg B., Ferris S., De Leon M., & Crook T. (1982). The Global Deterioration Scale for assessment of primary degenerative dementia. *American Journal of Psychiatry*, 139, 1136–1139. https://doi.org/10.1176/ajp.139.9.1136

- Robertson S. M., Zarit S. H., Duncan L. G., Rovine M., & Femia E. E. (2007). Family caregivers' patterns of positive and negative affect. *Family Relations*, *56*, 12–23. https://doi.org/10.1111/j.1741-3729.2007.00436.x
- Rogero-García J. (2010). Los tiempos del cuidado. El impacto de la dependencia de los mayores en la vida cotidiana de sus cuidadores [The times of care. The impact of dependence on the elderly in the daily lives of their caregivers]. Madrid, Spain: Instituto de Mayores y Servicios Sociales IMSERSO.
- Sandín B., Chorot P., Lostao L., Joiner T. E., Santed M. A. & Valiente R. M. (1999). Escala PANAS de afecto positivo y negativo: Validación factorial y convergencia transcultural [PANAS Scale for positive and negative affect: Factorial validation and transcultural convergence]. *Psicothema*, 11, 37–51.
- Schulz R., & Sherwood P. R. (2008). Physical and mental health effects of family caregiving. *American Journal of Nursing*, 108, 23–27. https://doi.org/10.1097/01.NAJ. 0000336406.45248.4c
- Sieber S. D. (1974). Toward a Theory of Role Accumulation. American Sociological Review, 39, 567–578. https://doi.org/ 10.2307/2094422
- Soler J., Pérez-Sola V., Puigdemont D., Pérez-Blanco J., Figueres M., & Alvarez E. (1997). Estudio de validación del Center for Epidemiologic Studies-Depression (CES-D) en una población española de pacientes con trastornos afectivos [Validation study of the Center for Epidemiologic Studies-Depression (CES-D) in a Spanish population of patients with affective disorders]. Actas Españolas de Psiquiatría, 25(4), 243–249.
- Stephens M. A. P., Townsend A. L., Martire L. M., & Druley J. A. (2001). Balancing parent care with other roles: Interrole conflict of adult daughter caregivers. *The Journals of Gerontology: Series B*, 56, P24–P34. https://doi.org/10.1093/geronb/56.1.P24
- Teri L., Truax P., Logsdon R., Uomoto J., Zarit S., & Vitaliano P. P. (1992). Assessment of behavioral problems in dementia. The revised memory and behavior problems checklist. *Psychology and Aging*, 7, 622–631.
- Trukeschitz B., Schneider U., Mühlmann R., & Ponocny I. (2013). Informal eldercare and work-related strain. *The Journals of Gerontology Series B*, 68, 257–267. https://doi.org/10.1093/geronb/gbs101
- Vaingankar J. A., Chong S. A., Abdin E., Picco L., Shafie S., Seow E., ... Subramaniam M. (2016). Psychiatric morbidity and its correlates among informal caregivers of older adults. *Comprehensive Psychiatry*, 68, 178–185. https://doi. org/10.1016/j.comppsych.2016.04.017
- Wang Y.-N., Shyu Y.-I. L., Chen M.-C., & Yang P.-S. (2011). Reconciling work and family caregiving among adult-child family caregivers of older people with dementia: Effects on role strain and depressive symptoms. *Journal of Advanced Nursing*, 67, 829–840. https://doi.org/10.1111/j.1365-2648.2010.05505.x
- Watson D., Clark L. A., & Tellegen A. (1988). Development and validation of brief measures of positive and negative affect: The PANAS scales. *Journal of Personality and Social Psychology*, 54, 1063–1070. https://doi.org/10.1037/ 0022-3514.54.6.1063

- Wilson M. R., van Houtven C. H., Stearns S. C., & Clipp E. C. (2007). Depression and missed work among informal caregivers or older individuals with dementia. *Journal of Family and Economic Issues*, 28(4), 684–698. https://doi.org/10.1007/s10834-007-9081-8
- Zacher H., & Schulz H. (2015). Employees' eldercare demands, strain, and perceived support. *Journal of Managerial Psychology*, 30(2), 183–198. https://doi.org/10.1108/JMP-06-2013-0157
- Zarit S. H., Reever K. E., & Bach-Peterson J. (1980). Relatives of the impaired elderly: Correlates of feelings

- of burden. *The Gerontologist*, 20, 646–655. https://doi.org/10.1093/geront/20.6.649
- Zarit S. H., Stephens M. A. P., Townsend A., & Greene R. (1998). Stress reduction for family caregivers: Effects of adult day care use. *The Journals of Gerontology Series B*, 53B, S267–S277. https://doi.org/10.1093/geronb/53B.5.S267
- **Zuba M., & Schneider U.** (2013). What helps working informal caregivers? The role of workplace characteristics in balancing work and adult-care responsibilities. *Journal of Family and Economic Issues*, 34(4), 460–469. https://doi.org/10.1007/s10834-012-9347-7