

## Overmilking causes deterioration in teat-end condition of dairy cows in late lactation

J Paul Edwards<sup>1,2\*</sup>, Bernadette O'Brien<sup>3</sup>, Nicolas Lopez-Villalobos<sup>2</sup> and Jenny G Jago<sup>1</sup>

<sup>1</sup>DairyNZ, Private Bag 3221, Hamilton 3240, New Zealand

<sup>2</sup>Institute of Veterinary, Animal and Biomedical Sciences, Massey University, Private Bag 11222, Palmerston North 4442, New Zealand

<sup>3</sup>Teagasc Animal and Grassland Research and Innovation Centre, Moorepark, Fermoy, Co. Cork, Ireland

Received 19 December 2012; accepted for publication 25 March 2013; first published online 28 June 2013

The objective of the study was to determine the effect of varying degrees of overmilking on teat-end hyperkeratosis, milk production variables and indicators of udder health during late lactation. This was examined by assessing the effect of four end-of-milking criteria on 181 spring-calving, mixed-age Holstein-Friesian cows, at an average  $217 \pm 24$  d in milk, over a six-week period. The four treatments were: remove cluster once milk flow rate fell to 0.2 kg/min plus 5 s (Ovr0), plus 120 s (Ovr2), plus 300 s (Ovr5), and plus 540 s (Ovr9). Daily measurements included individual cow milk yield, milking duration, overmilking duration, maximum milk flow rate, milk flow rate at cluster removal and the number of cluster re-attachments. Individual cow bulk milk samples were collected weekly at AM and PM milkings to determine composition (fat, protein and lactose) and somatic cell count (SCC; AM only). Teat-end hyperkeratosis score was assessed at weeks 0, 3, 5 and 6. At week 6 mean teat-end hyperkeratosis score of the Ovr2 treatment was not greater than Ovr0, whilst Ovr5 was greater than Ovr2 and Ovr9 was greater than Ovr5 and Ovr2. Milk production, milking characteristics and SCC were not different between treatments, except milking duration and milk flow rate at cluster removal. However, higher teat-end hyperkeratosis scores may have a longer-term impact on indicators of udder health if teat-end condition reaches severe levels. Results indicate that to minimise changes in teat-end condition overmilking should be limited to 2 min, which has implications for milking management in large parlours not fitted with automatic cluster removers.

**Keywords:** Overmilking, teat-end hyperkeratosis, milking management.

Milk harvesting on pastoral dairy farms accounts for a significant portion of labour input, 33–57% annually (O'Brien et al. 2004; O'Donovan et al. 2008; Taylor et al. 2009). Furthermore, herd sizes on pastoral dairy farms are increasing and are likely to continue to expand in the future (O'Donnell et al. 2008; Dairy & LIC, 2011), exerting pressure on scarce labour resources.

To minimise the effect of increasing herd size on labour resources, larger dairies with more units that are capable of greater throughput (Edwards et al. 2012; O'Brien et al. 2012) are being installed in an attempt to maintain total herd milking times. However, this can increase the number of clusters handled per operator, often resulting in an increase in row (herringbone parlour) or rotation (rotary parlour) time owing to the inability to reduce per unit work routine times appreciably (O'Brien et al. 2012). Thus, cluster-on time

could increase in dairies not fitted with automatic cluster removers (ACR), estimated to represent 95% of swingover parlours in Ireland (Kelly, 2009) and 91% of swingover and 46% of rotary parlours in New Zealand (Cuthbert, 2008), potentially resulting in clusters remaining attached after the cessation of milk flow, resulting in overmilking.

Most pasture-based production systems involve a seasonal calving pattern, which results in a lactation curve where herd yield declines as the season progresses. The decline in yield results in shorter milking durations for cows whilst per unit work routine times for the operator remain constant, resulting in greater potential for overmilking in late lactation (O'Brien et al. 2012).

Reported effects of overmilking on udder health are variable. Overmilking has been linked with an increased incidence of infected quarters, incidence of clinical mastitis and higher somatic cell count (SCC) in some studies (Natzke et al. 1982; Osteras & Lund, 1988), although other studies have reported no such relationship (Neave et al. 1962; Natzke et al. 1978; Olney & Mitchell, 1983). Similarly, some

\*For correspondence; e-mail: Paul.Edwards@dairynz.co.nz

studies have reported an effect of overmilking on teat condition (Peterson, 1964; Hillerton et al. 2002) whilst others have not (Natzke et al. 1982; O'Callaghan et al. 1998; Gleeson et al. 2003b). These conflicting results could be in part due to the varying lengths of treatments, clusters and liners, degrees of overmilking applied and the scale of the experiments. Additionally, Natzke et al. (1982) concluded that overmilking is likely to be associated with the transfer of organisms to non-infected quarters during the time of little or no milk flow, so an increase in the incidence of mastitis may only be seen in herds with a reservoir of bacteria.

Within the industry it is generally acknowledged that 2 min of overmilking is acceptable, a level supported by O'Callaghan et al. (1998), Hillerton et al. (2002) and Gleeson et al. (2003b). However, few studies have compared more than one level of overmilking in the same experiment, with the exception of Hillerton et al. (2002) who noted the limited number of cows used in their study ( $n=6$ ), short time period (12 d out of three weeks) and uncertainty about the practical implications of the induced changes. Overmilking of greater than 2 min is regularly occurring on commercial farms without ACR (Hillerton et al. 2000; Jago et al. 2012). Thus, the objective of the experiment was to examine the effect of four different levels of overmilking on the teat-end hyperkeratosis score, milking characteristics and indicators of udder health of dairy cows in late lactation.

## Materials and methods

### Animals

The study was conducted on 181 spring-calving mixed-age Friesian cows on two research farms (Curtins Research Farm,  $n=92$ , Moorepark Research Farm,  $n=89$ ; Fermoy, Co. Cork, Ireland), from October to November 2011. Average lactation number was  $2.5 \pm 1.5$  and cows were  $217 \pm 24$  d in milk. The use of animals was approved by the Moorepark Animal Ethics Committee. Treatments for the present experiment were balanced across each of the existing management herds on each farm. The herds were milked in the morning between 7:00 and 8:30 and in the afternoon between 15:00 and 16:30, ensuring a consistent milking interval. At Curtins Research Farm, cows were milked through a 14-unit high level swingover side by side parlour (DairyMaster, Causeway, Ireland) fitted with ACR and DairyMaster 916S liners using  $4 \times 0$  pulsation. Plant vacuum was set at 48 kPa. Post milking, a commercially available teat sanitizer (Teatcare Plus AG206, Deosan, Northampton, UK) was applied manually to each cow by pressurised spray. At Moorepark Research Farm, cows were milked through a 30-unit high level swingover side by side parlour (DairyMaster, Causeway, Ireland) fitted with ACR and DairyMaster 916S liners using  $4 \times 0$  pulsation. Plant vacuum was set at 50 kPa. Post milking, a commercially available teat sanitizer (Super Iodip AG205, Deosan, Northampton, UK) was applied manually to each cow by pressurised spray.

### Experimental design

The experiment used a randomised design with repeated measures. Four treatments were selected to assess the impact of overmilking on teat-end condition, milking characteristics and indicators of udder health. All treatments were balanced for pre-trial teat-end hyperkeratosis score, herd, lactation number, milking duration, yield and SCC. Clusters were attached to cows in all treatment groups without pre-milking preparation. Clusters were removed automatically by ACR 5 s after milk flow rate reached 0.2 kg/min; this treatment was considered the control (Ovr0). The remaining three treatments (Ovr2, Ovr5 and Ovr9) had identical pre-milking procedures to the control, whilst clusters were removed at 120, 300 and 540 s after milk flow rate reached 0.2 kg/min. Cows remained on their allocated treatment for the duration of the 6-week experiment. Following the experimental period ACR threshold was returned to 0.2 kg/min + 5 s and cows were dried off an average of 3 weeks later.

### Measurements

Weighall individual milk meters (DairyMaster, Causeway, Ireland) were used to record individual cow milk yield, milking duration (cluster-on to cluster-off), maximum milk flow rate, overmilking time (time cluster was attached after milk flow rate reached 0.2 kg/min), milk flow rate at cluster removal, and the number of times the cluster was re-attached at each milking (an indicator of the number of times clusters were kicked off). Individual cow milk samples were collected weekly and analysed for composition using a Milko Scan 203 Analyzer (Foss Electric, Hillerød, Denmark) and SCC (AM sample only) using a flow-cytometer (Bentley 3000, Bentley Instruments Incorporated, Chaska MN, USA).

Teat-end hyperkeratosis score was assessed using the field evaluation method described by Mein et al. (2001), using a 1–4 scale, whereby teats classed as normal (N), smooth (S), rough (R) and very rough (VR) were assigned the scores 1, 2, 3 and 4, respectively. Measurements were taken at four time points, at weeks 0, 3, 5 and 6. On each occasion all four teats were scored twice by the same assessor, at an AM and PM milking, after cluster removal (within 60 s) and prior to the application of teat sanitizer. The AM and PM scores were then averaged. Overmilking treatments were not marked visually. Cows with clinical mastitis were identified and recorded by farm staff and treated according to farm guidelines. The foremilk of suspect cows was inspected and clinical mastitis was defined as one quarter displaying any of the following signs: flakes or clots in the milk, watery or discoloured milk, or hot or swollen mammary tissue. Following the detection of clinical mastitis, treatments were stopped and further data were not collected.

### Statistical analysis

Somatic cell count data were normalised using a  $\log_{10}$  transformation. The milking data were analysed using mixed

**Table 1.** Effect of four overmilking treatments (Ovr0, Ovr2, Ovr5 and Ovr9) on mean teat-end hyperkeratosis score (1–4 scale)

Time	Treatment†				SED	P-value
	Ovr0	Ovr2	Ovr5	Ovr9		
Number of cows	45	46	45	45		
Week 0	1.7	1.7	1.7	1.7		
Week 3	1.8	1.9	2.1	2.1	0.07	<0.001
Week 5	1.7	1.9	2.0	2.1	0.06	<0.001
Week 6	1.8	1.9	2.1	2.3	0.07	<0.001

† Treatment: cluster was removed 5 s (Ovr0), 120 s (Ovr2), 300 s (Ovr5) and 540 s (Ovr9) after milk flow rate reached 0.2 kg/min

models, including the fixed effects of farm, session (AM/PM), overmilking treatment, the interaction of session with overmilking treatment and initial milking characteristics as covariables plus cow within farm, session and week within cow as random effects. Teat-end condition data were analysed using mixed models including the fixed effects of farm, overmilking treatment, the interaction of week and overmilking treatment and initial teat-end score as a covariable plus cow as a random effect. The residuals provided no evidence that a transformation was required. Percentages of score 4 teats were analysed for treatment differences at each measurement week using generalised linear models with logit link and binomial error distribution. All analyses were undertaken using GenStat 14.1 (VSN International, Hemel Hempstead, UK).

## Results

### Teat condition

Teat-end hyperkeratosis score increased with increasing duration of overmilking at each measurement week (Table 1). The greatest change occurred from weeks 0 to 3 ( $P<0.001$ ), changes from weeks 3 to 5 and from weeks 5 to 6 were not significant ( $P>0.05$ ). However, there was an interaction between overmilking treatment and week ( $P<0.05$ ). Mean teat score of the Ovr2 treatment was significantly higher than Ovr0 only at week 5 (Table 1). In comparison, mean teat score of the Ovr5 and Ovr9 treatments were greater than the Ovr0 treatment at weeks 3, 5 and 6 ( $P<0.001$ ). However, mean teat score of the Ovr9 treatment only increased significantly beyond the Ovr5 treatment at week 6 ( $P<0.001$ ). At week 6 mean teat scores were 0.1, 0.2, 0.4 and 0.6 units higher than week 0 for the Ovr0, Ovr2, Ovr5 and Ovr9 treatments, respectively. The percentage of score 4 (VR) teats increased with level of overmilking (Table 3).

### Milking performance

Overmilking time recorded by the milking parlour confirmed that treatments had been applied correctly and cluster-on

time increased accordingly ( $P<0.001$ ; Table 2). Milk production variables (milk yield, fat yield, protein yield and lactose yield) were unaffected by overmilking treatment. Furthermore, the number of cluster re-attachments and maximum milk flow rate were not different between treatments. However, milk flow rate at cluster removal declined from Ovr0 to Ovr5. Log<sub>10</sub>-transformed SCC did not differ between treatments and no interaction was detected between overmilking treatment and measurement week ( $P=0.6$ ). During the experiment, one cow on the Ovr5 treatment developed clinical mastitis.

## Discussion

The average teat-end hyperkeratosis score for cows on the Ovr2 treatment was not significantly higher than those receiving no overmilking in all weeks, except week 5. In comparison, cows on the Ovr5 treatment had a greater teat-end hyperkeratosis score during each of the three measurement weeks. The degradation in teat health is consistent with Gleeson et al. (2003a) who reported increased teat sinus injury after 5 min of overmilking and Hillerton et al. (2002) who reported differences in teat ringing at 5 min but not 2 min of overmilking. Similarly, O'Callaghan et al. (1998) and Gleeson et al. (2003b) reported no difference in teat-end hyperkeratosis score with 2 min of overmilking. Thus, farmers should seek to limit overmilking to 2 min to minimise changes in teat-end condition.

An interaction between overmilking treatment and measurement week was detected for teat-end score indicating that the rate of increase in teat score was not uniform between overmilking levels. The mean teat score of the Ovr2 and Ovr5 treatments had increased from 1.7 to 1.9 and 2.1 units by week 3 and remained at this level for the remainder of the experiment, and thus appeared to have reached an upper limit. Similarly, the mean teat score of the Ovr9 treatment had increased from 1.7 to 2.1 units by week 3, and remained at this level for week 5 before increasing to 2.3 units in week 6. Thus there was no difference between overmilking by 5 or 9 min until week 6, indicating that the maximum rate of teat-end degradation may have been reached. Additionally, the stepped increase in mean teat-end score of the Ovr9 treatment may be a reflection of requiring several weeks for the teat-end score to move from one classification band to the next. It is unclear whether presence of an apparent maximum rate of teat-end degradation and upper limit to teat-end hyperkeratosis score (Ovr5) reported in this short-term experiment could apply long-term or whether teat-end condition score would continue to increase to its maximum value if these levels of overmilking had been imposed for a full lactation.

Indicators of udder health were not compromised despite the increase in teat-end condition score over the 6-week experiment. The absence of an effect on SCC despite higher teat-end hyperkeratosis is consistent with the results of Shearn & Hillerton (1996), Gleeson et al. (2004) and

**Table 2.** Effect of four overmilking treatments (Ovr0, Ovr2, Ovr5 and Ovr9) on milking characteristics, yield and somatic cell count (SCC)

Variable	Treatment†				SED	P-value
	Ovr0	Ovr2	Ovr5	Ovr9		
Number of cows	45	46	45	45		
Overmilking time, s	14	129	307	535	1.79	<0.001
Milking duration, s	299	416	598	828	3.91	<0.001
Max flow, kg/min	2.8	2.7	2.7	2.7	0.05	0.400
Flow rate at removal, kg/min	0.15	0.06	0.03	0.03	0.01	<0.001
Mean number of re-attachments	0.04	0.04	0.04	0.03	0.01	0.655
Session milk yield, kg	5.8	5.8	5.8	5.9	0.12	0.541
Fat yield, kg	0.29	0.29	0.29	0.30	0.01	0.418
Protein yield, kg	0.23	0.23	0.23	0.24	0.01	0.745
Lactose yield, kg	0.26	0.26	0.26	0.26	0.01	0.963
Log <sub>10</sub> SCC	5.1	5.2	5.1	5.1	0.06	0.550
Back transformed SCC, cells/ml	126 000	143 000	137 000	119 000		

† Treatment: Cluster was removed 5 s (Ovr0), 120 s (Ovr2), 300 s (Ovr5) and 540 s (Ovr9) after milk flow rate reached 0.2 kg/min

**Table 3.** Effect of four overmilking treatments (Ovr0, Ovr2, Ovr5 and Ovr9) on the percentage of teats with score 4

Time	Treatment†				SED‡	P-value
	Ovr0	Ovr2	Ovr5	Ovr9		
Number of cows	45	46	45	45		
Week 0	0.7%	0.7%	0.7%	0.7%		
Week 3	0.8%	0.8%	3.6%	4.7%	1.6%	<0.05
Week 5	0.4%	0.6%	2.4%	4.4%	1.4%	<0.05
Week 6	0.0%	0.9%	1.3%	7.7%	1.5%	<0.001

† Treatment: Cluster was removed 5 s (Ovr0), 120 s (Ovr2), 300 s (Ovr5) and 540 s (Ovr9) after milk flow rate reached 0.2 kg/min

‡ Average standard error of the difference

Breen et al. (2009a) who reported no association between increased teat-end hyperkeratosis score and SCC on commercial farms. Mild teat-end hyperkeratosis has been reported to reduce the chances of invasion by bacteria through entrapment in the keratin, which is subsequently flushed from the teat canal during milking (Mein et al. 1986). Furthermore, using another indicator of udder health, Sieber & Farnsworth (1981) reported no association between teat-end condition and the prevalence of clinical mastitis in 22 commercial herds. However, several studies have reported relationships between udder health and teat-end condition. Neijenhuis et al. (2001) reported clinical mastitis was associated with higher teat-end callosity up to 3 months prior to the mastitis occurring. Similarly, Breen et al. (2009b) reported quarters with moderate to severe hyperkeratosis, which were more prevalent in the longer overmilking treatments of this study, were more likely to develop clinical mastitis in the same herds where no association between teat-end hyperkeratosis score and SCC had been detected (Breen et al. 2009a). Thus changes in udder health caused by overmilking may not be apparent in the short term; however, they may develop over a period of time after an increase in teat-end callosity or when teat-end hyperkeratosis becomes severe.

Cows did not appear in discomfort despite the longer cluster attachment time. Clusters remained attached for nearly twice the normal amount of time for Ovr5 cows, and more than 2.5-times for Ovr9 cows, resulting in a period of milking with low milk flow as evidenced by the lower milk flow rate at cluster removal (Table 2). Milking during a period of low milk flow causes the cluster to climb, collapsing teats (Bruckmaier, 2001). However, despite this there was no recorded increase in the number of times clusters required re-attachment (after being kicked off by cows), which is an indicator of discomfort and source of potential frustration to the operator should it occur often. The absence of a difference in cluster re-attachment supports the conclusion of Natzke et al. (1982) that extended milking has little or no traumatising effect on the mammary gland. Thus, owing to the lack of interruption to the routine of the milking operator, through having to re-attach clusters, manage SCC or treat clinical mastitis, many operators may be unaware of overmilking until teat condition reaches a critical point.

The results of this overmilking study have implications for milking management in dairy parlours. The effect of overmilking on teat-end hyperkeratosis can be rapid, with changes detected in 3 weeks, although it may take a period of time for hyperkeratosis to reach a severe level.



Overmilking of greater than 2 min is likely to occur in single operator swingover parlours (14–30 units) utilising a full pre-milking routine (spray, strip, wipe and cluster attachment) without the use of ACR, during any stage of lactation (O'Brien et al. 2012). Additionally, greater than 2 min of overmilking is likely to occur in single operator parlours without ACR when applying no pre-milking routine (i.e. immediate cluster attachment) if parlour size is greater than 26 units and 22 units at peak and late lactation, respectively (O'Brien et al. 2012). Thus, to minimise changes in teat-end condition, care is required when sizing milking parlours. When constructing a new swingover parlour the ideal number of units should be determined based on the anticipated cow milking duration and operator work routine time to ensure maximum utilisation of clusters and minimal operator idle time. In existing parlours, if overmilking is likely to occur then either the work routine may be streamlined by removal of components such as pre-spray and wipe, an additional operator employed in the parlour, ACR installed, or an appropriate number of units deactivated.

In conclusion, overmilking of greater than 2 min resulted in an increase in teat-end hyperkeratosis score of dairy cows in late lactation. However, overmilking did not affect indicators of udder health in this 6-week experiment or appear to cause cow discomfort and overmilking may therefore go unidentified by operators until hyperkeratosis reaches a critical point. To limit overmilking to 2 min in parlours not fitted with ACR the row time in swingover parlours should be appropriately matched to cow milking duration by manipulating operator work routine time through streamlining pre-milking routines, adding an additional operator, installing ACR or deactivating an appropriate number of clusters.

This study was part of a programme of research funded by Teagasc (RMIS 5897). The authors would like to acknowledge the Curtins and Moorepark Farm staff for animal and milking management and Barbara Dow (DairyNZ) for assistance with the data analysis.

## References

- Breen JE, Bradley AJ & Green MJ** 2009a Quarter and cow risk factors associated with a somatic cell count greater than 199,000 cells per milliliter in United Kingdom dairy cows. *Journal of Dairy Science* **92** 3106–3115
- Breen JE, Green MJ & Bradley AJ** 2009b Quarter and cow risk factors associated with the occurrence of clinical mastitis in dairy cows in the United Kingdom. *Journal of Dairy Science* **92** 2551–2561
- Bruckmaier RM** 2001 Milk ejection during machine milking in dairy cows. *Livestock Production Science* **70** 121–124
- Cuthbert S** 2008 *DairyNZ Milking Practices and Technology use Survey*. Hamilton, New Zealand: LIC
- Dairy NZ & LIC** 2011 New Zealand dairy statistics 2010–11. <http://www.dairynz.co.nz/file/fileid/39959>
- Edwards JP, Lopez-Villalobos N & Jago JG** 2012 Increasing platform speed and the percentage of cows completing a second rotation improves throughput in rotary dairies. *Animal Production Science* **52** 969–973
- Gleeson DE, Kilroy D, O'Callaghan EJ, Fitzpatrick E & Rath MV** 2003a Effect of machine milking on bovine teat sinus injury and teat canal keratin. *Irish Veterinary Journal* **56** 46–50
- Gleeson DE, O'Callaghan EJ & Rath MV** 2003b The effects of genotype, milking time and teat-end vacuum pattern on the severity of teat-end hyperkeratosis. *Irish Journal of Agricultural and Food Research* **42** 195–203
- Gleeson DE, Meaney WJ, O'Callaghan EJ & Rath MV** 2004 Effect of teat hyperkeratosis on somatic cell counts of dairy cows. *International Journal of Applied Research in Veterinary Medicine* **2** 115–122
- Hillerton JE, Ohnstad I, Baines JR & Leach KA** 2000 Changes in cow teat tissue created by two types of milking cluster. *Journal of Dairy Research* **67** 309–317
- Hillerton JE, Pankey JW & Pankey P** 2002 Effect of over-milking on teat condition. *Journal of Dairy Research* **69** 81–84
- Jago JG, McCoy F & Edwards JP** 2012 Milking performance of large Irish dairy herds milked in swing-over parlours. In *Proceedings of the Agricultural Research Forum*, pp. 100. Tullamore, Ireland
- Kelly PT** 2009 A study of the somatic cell count (SCC) of Irish milk from herd management and environmental perspectives. PhD Thesis. Dublin, Ireland: National University of Ireland
- Mein GA, Brown MR & Williams DM** 1986 Effects on mastitis of overmilking in conjunction with pulsation failure. *Journal of Dairy Research* **53** 17–22
- Mein GA, Neijenhuis F, Morgan WF, Reinemann DJ, Hillerton JE, Baines JR, Ohnstad I, Rasmussen MD, Timms L, Britt JS, Farnsworth R, Cook N & Hemling T** 2001 Evaluation of bovine teat condition in commercial dairy herds. In *Proceedings of the 2nd International Symposium on Mastitis and Milk Quality*, pp. 347–351. Vancouver, Canada
- Natzke RP, Oltenacu PA & Schmidt GH** 1978 Change in udder health with over-milking. *Journal of Dairy Science* **61** 233–238
- Natzke RP, Everett RW & Bray DR** 1982 Effect of overmilking on udder health. *Journal of Dairy Science* **65** 117–125
- Neave FK, Oliver J & Dodd FH** 1962 Effect of prolonged milking on the incidence of mastitis. *Proceedings of the International Dairy Congress* **16** 304–312
- Neijenhuis F, Barkema HW, Hogeveen H & Noordhuizen J** 2001 Relationship between teat-end callosity and occurrence of clinical mastitis. *Journal of Dairy Science* **84** 2664–2672
- O'Brien B, Gleeson D & O'Donovan K** 2004 Labour expenditure on the milking process. *International Dairy Topics* **3** 9–10
- O'Brien B, Jago JG, Edwards JP, Lopez-Villalobos N & McCoy F** 2012 Milking parlour size, pre-milking routine and stage of lactation affect efficiency of milking in single-operator herringbone parlours. *Journal of Dairy Research* **79** 216–223
- O'Callaghan E, Gleeson D & Neijenhuis F** 1998 Effect of under-milking and over-milking on teat tissue condition. *International Dairy Federation Bulletin* **330** 19
- O'Donnell S, Shalloo L, Butler AM & Horan B** 2008 A survey analysis of opportunities and limitations of Irish dairy farmers. *Journal of Farm Management* **13** 419–434
- O'Donovan K, O'Brien B, Ruane DJ, Kinsella J & Gleeson D** 2008 Labour input on Irish dairy farms and the effect of scale and seasonality. *Journal of Farm Management* **13** 327–342
- Olney GR & Mitchell RK** 1983 Effect of milking machine factors on the somatic-cell count of milk from cows free of intramammary infection. 2. Vacuum level and overmilking. *Journal of Dairy Research* **50** 141–148
- Osteras O & Lund A** 1988 Epidemiological analysis of the associations between bovine udder health and milking machine and milking management. *Preventative Veterinary Medicine* **6** 91–108
- Peterson KJ** 1964 Mammary tissue injury resulting from improper machine milking. *American Journal of Veterinary Research* **25** 1002–1009
- Shearn MFH & Hillerton JE** 1996 Hyperkeratosis of the teat duct orifice in the dairy cow. *Journal of Dairy Research* **63** 525–532
- Sieber RL & Farnsworth RJ** 1981 Prevalence of chronic teat-end lesions and their relationship to intra-mammary infection in 22 herds of dairy-cattle. *Journal of the American Veterinary Medical Association* **178** 1263–1267
- Taylor G, van der Sande L & Douglas R** 2009 *Smarter not Harder: Improving Labour Productivity in the Primary Sector*. Hamilton, New Zealand: DairyNZ